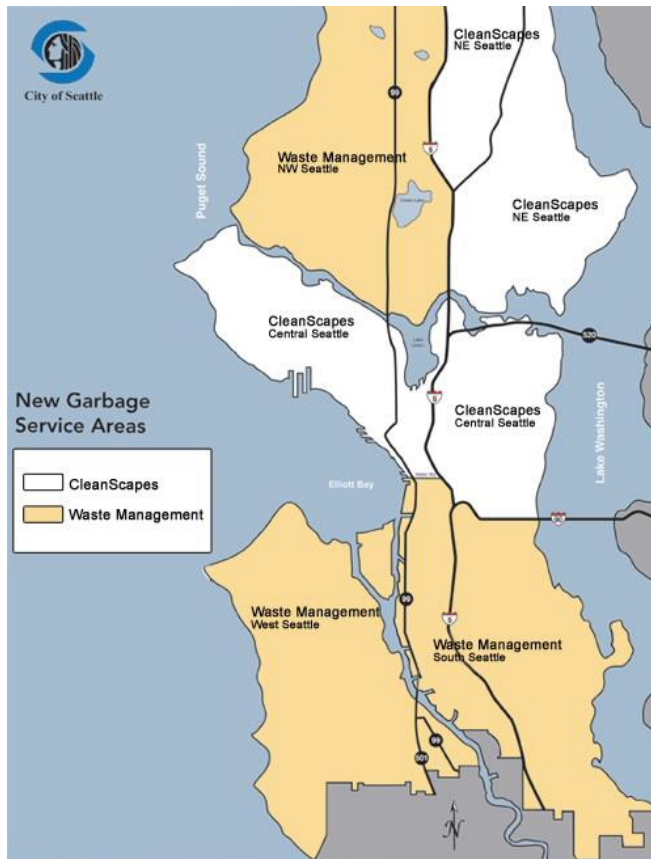


1. Garbage services

- Provided under City contracts by service area
- Billing and customer service is through the collectors (unlike residential)
- Current service contracts began in 2009 and end in 2017, 2019, or 2021, at City's discretion



2. Recycling services

- 'Open market' for services provided by a variety of vendors – such as WM, Recology, Republic, SeaDruNar, Cedar Grove, etc
- Recology and WM also provide free residential cart service within their service areas as part of City contracts. This service includes up to 2 carts collected every other week and requires set-out at curb or alley on contractor collection day and week.

3. Organics Services

- 'Open market' for services provided by a variety vendors, but primarily Cedar Grove.
- Recology provides City-wide commercial organics service under contract with the City.

- Recology and WM also provide low cost residential cart service within their service areas as part of City contracts. This service includes up to 2 carts collected weekly and requires set-out at curb or alley on contractor collection day.

4. Clear Alley Requirements and Services

- City prohibits permanent storage of containers in right of way in some business districts, including downtown, Pioneer Square and International District.
- City contractors provide pre-paid bag services to requesting customers, to support non-container collection if needed.

5. Recycling and food waste requirements

- Recyclables have been prohibited from commercial garbage for a decade.
- Food waste and food packaging has been prohibited from garbage since 1/1/15.
- Commercial customers receive 2 warnings and then a \$50 fee on their accounts for violation of recycling requirements. Fees for food waste in garbage will begin 1/1/16.
- SPU field inspectors randomly monitors commercial garbage containers and have not issued any fines to date.

6. SPU Recycling and food waste assistance

- SPU staff provide phone, email and onsite consultation and assistance. Approximate 200 SPU assistance visits for 2015 and hundreds of remote consults.
- SPU provides free posters , labels and bins (\$75,000 in 2015)
- Green Business assistance (\$200,000 in 2015) provides:
 - Response assistance by phone, email and onsite
 - Proactive recruiting and assistance through neighborhood canvassing (450 for 2015)
 - Business recognition – GOM and Regional
- Focused ethnic business assistance (\$100,000 in 2015) through community organizations
- Technical and resource support for public event recycling and composting
- Additional outreach and assistance through direct mail, industry networks, and partner organizations.
- Food Plus Outreach

7. Food Plus Outreach and Packaging Ordinance Work

- Staff and Green Business Program site visits, inspections, technical assistance, special events.
- New outreach to ethnic chambers and their members on packaging ordinance changes.
- Beginning additional outreach to stakeholder sectors on packaging ordinance changes.

8. Waste Prevention and Stewardship

- Commercial food waste prevention research next steps with report by end of year.
- Large generator waste reduction research.
- Lots of stewardship-related contact with businesses/industry.