

Information about your water, drainage, wastewater and solid waste utility services.

Winter Collections

Garbage, food and yard waste, and recycling pickups may be delayed during snowy and icy weather. Check for collection delays at:

- www.seattle.gov/util
- twitter.com/SeattleSPU
- AtYourService.seattle.gov

Collections will be on **normal schedule** for:

- Martin Luther King Jr. Day (Monday, Jan. 18)
- Presidents Day (Monday, Feb. 15)

Put containers out by 7 a.m. to ensure collection.

Missed Collections:

You can report missed garbage, food and yard waste, or recycling collections after 6 p.m. on your scheduled pickup day by going to www.seattle.gov/util and clicking on "Report Missed Collection" or by calling **206-684-3000** the following day.



Have You Signed Up for AlertSeattle?



AlertSeattle is the official emergency notification system used by the City of Seattle.

Sign up now to receive real-time notifications about emergencies, severe weather, safety, health, utility disruptions, and major traffic incidents. You can receive alerts from the City via text message, email, voice message, or social media.

Learn more and sign up at www.alert.seattle.gov

This service is provided by the City of Seattle at no cost; however, message and data rates may apply. While AlertSeattle is an excellent system, we cannot guarantee that you will receive notification in all cases. Disasters and emergencies are chaotic and unpredictable, and notification is dependent on external providers such as your wireless carrier or email delivery service outside the City's control.

Cold Weather Can Burst Your Pipes

Freezing temperatures can burst water pipes around your home, potentially causing serious property damage and wasting large amounts of water. Follow these tips to prepare your pipes for the cold:

- Insulate pipes in your home's crawl space, attic, or basement.
- Insulate outdoor pipes and faucets to keep them from freezing.
- Disconnect garden hoses.
- When the temperature hits freezing, open cabinet doors to allow heat to get to un-insulated pipes under sinks and near exterior walls.

For more information on preparing water pipes for winter weather, visit www.takewinterbystorm.org.



Connect with Seattle Public Utilities on Social Media



@SeattleSPU



facebook.com/SeattlePublicUtilities



atyourservice.seattle.gov



youtube.com/SeattlePublicUtilities



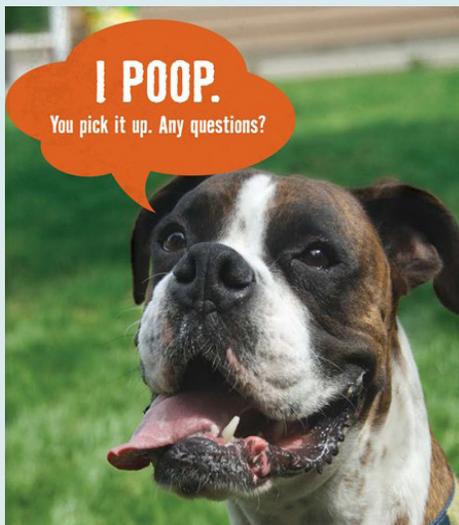
Pledge to Protect Our Water

Did you know that most storm drains in Seattle empty directly into the nearest body of water?

When it rains, anything we've left on the ground—oil from car leaks, fertilizer, dog poop—makes its way into our local streams, rivers and lakes, and eventually into Puget Sound.

Seattle Public Utilities is offering **FREE Chinook Book mobile coupons** (a \$15 value, while supplies last) to smartphone users who take the pledge to protect water quality. No smartphone? A paper coupon is available.

Take the pledge. Go to:
www.surveymonkey.com/s/protectingseattleswaterways



Free Auto Leaks Workshop

Oil and other automotive fluids that leak from your car find their way to Puget Sound and other waterways, hurting wildlife and habitat. Seattle Public Utilities' Automotive Maintenance Program wants to help you prevent this.

Participate in our **FREE** auto leaks workshop. You'll have your car inspected by a certified automotive instructor, and learn how to spot and fix leaks.

Upcoming classes:

- **Saturday, Jan. 23, 2016**
- **Saturday, Feb. 20, 2016**

Learn more at www.seattle.gov/util/autoleaks



Get Help with Your Utility Bills—50% Off if You Qualify!

Did you know that you can get 50 percent off your Seattle Public Utilities bill through the Utility Discount Program? Income-qualified homeowners and renters are eligible.

To find out if you qualify, go to www.seattle.gov/mybill or call **206-684-0268**.

Some residents of federally subsidized housing, such as Section 8, are not eligible.



You Could be Sitting on a Gold Mine

Old, leaky toilets can use over 5 gallons per flush—that's a lot of water (and money) down the drain! By replacing them with new water-efficient fixtures, you'll save money on your utility bills and conserve water for the Puget Sound region.

\$100 Rebates for Premium 1.06 gpf (or less) Toilets

Saving Water Partnership customers who replace their old toilets with new Premium 1.06gpf (or less) models are eligible for a \$100 rebate.

Learn more at www.savingwater.org/rebates or call **206-615-1282**.

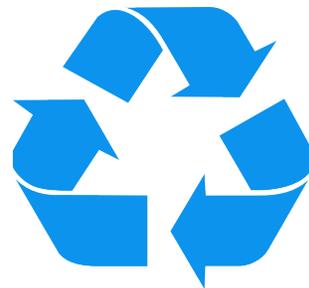
**NEW,
HIGHER
REBATE!**

Free Toilet Program

Seattle Public Utilities provides free water-saving toilets and installation for income-qualified homeowners.

Homes must be located in Seattle and have existing toilets installed before 2004.

Learn more at www.seattle.gov/util/freetoilets or call **206-448-5751**.



@ Your Service is published every two months by Seattle Public Utilities, 700 5th Avenue, Suite 4900, Seattle, WA 98104. It is available online and in other languages at www.seattle.gov/util/yourservice.

@ Your Service se encuentra disponible en español en www.seattle.gov/util/yourservice.

@ Your Service có thông tin bằng tiếng Việt trong www.seattle.gov/util/yourservice.

您可在以下網站www.seattle.gov/util/yourservice閱覽《@ Your Service》中文版。