

**Present:** Chris Thompson, Tom Grant, Kelly McCaffrey  
**Absent:** Kris McArthur, Eric Anderson, Carol O'Hara, Kyle Stetler  
**Staff:** Julie Burman, Teresa Rayburn, Joan Kersnar, Jig Wiley, Bruce Flory, Chris Ware, Marcus Jackson, Craig Omoto

4:05 PM Call to Order

### 1. Regular Business

- Welcome and Introductions
- Attendance sheet – please sign in
- Approved August meeting notes

### Monthly Topics:

### 2. Leak Adjustment Policy – Christine Ware, Customer Service

- See PowerPoint
- Presentation to Ray in mid-October about the potential revisions to the water and sewer leak rebate policy
- A team was convened in the Customer Service Branch and they interviewed staff members for their perspectives on the process
- For water leaks, staff recommends a 0% adjustment (the smaller financial impact of water will encourage customers to pay more attention, diligent maintenance, etc.)
- For sewer leaks, staff recommends keeping the 100% adjustment in compliance with the Seattle Municipal Code
- WSAC thought the new proposals were clear and consistent

### 3. Water Rate Design – Craig Omoto, Finance

- SPU has had the same rate design for several years; in 2012 SPU decided to re-look at the rate structure before the next rate proposal in 2014
- SPU wanted to look at the rate design separate from the rate proposal
- Rates have gone up but declining consumption due to conservation efforts means there is not much change in customer bills
- A base service charge will ensure financial stability
- Customer equity will ensure that charges are consistent and there has been an increase of enrollment in the Low Income Rate Assist Program
- 2 ccf is included to ensure water is a basic right
- Combining the classes now will result in not much change

- WSAC members were involved on the Water Rate Design Team (Tom Grant and Carol O'Hara)
- The Customer Review Panel will be briefed on the proposed rate design changes
- Next meeting WSAC will give comments and feedback on the proposed changes

### **Wrap Up**

- Review
- Preliminary agenda for next meeting: October 23, 2013

5:55 PM Meeting Adjourned

DRAFT