



Information about your water, drainage, wastewater and solid waste utility services.



Holiday Collection Schedule

If your regular collection day falls on or after Thanksgiving (Thursday, November 28), Christmas (Wednesday, December 25) or New Year's Day, (Wednesday, January 1) your collection is one day later that week. To look up your collection day or report a missed collection, visit www.seattle.gov/util or call 206-684-3000.

Snow/Ice Collections

During snowy or icy weather, check your local news or www.seattle.gov/util to see if there are any delays in your collection. Follow us on social media and be the first to know about impacts to your service:

- www.AtYourService.seattle.gov
- [www.twitter.com/SeattleSPU](https://twitter.com/SeattleSPU)
- www.facebook.com/SeattlePublicUtilities

Compost Your Holiday Greens

Seattle residents may compost trees and greens free of charge between December 26 and January 12, 2014.

At Recycling & Disposal Stations

Trees should not exceed eight feet in length and must be free of decoration so they can be turned into compost for local parks and gardens. Trunks should not exceed four inches in diameter. The stations will accept up to three trees per vehicle for free. Find station locations and hours by calling 206-684-3000 or at www.seattle.gov/util/TransferStations.

At the Curb

Food and yard waste subscribers can put trees and greens out on their regular collection day. Cut trees into sections, six feet long or shorter, with branches trimmed to less than four feet to fit into the collection trucks. Bundle each section with sisal string or twine (not plastic). Decorated, flocked and plastic trees are not recyclable, and will be charged as extra garbage.

At Apartments

Check with your manager. Multi-family buildings can put out one tree next to each food and yard waste cart per collection day at no extra charge.

Holiday Household Hazardous Waste

There is usually some assembly required during the holiday season, and that sometimes involves batteries, CFL light bulbs and other household hazardous waste.

- Fluorescent bulbs and tubes, Ni-Cad and Lithium rechargeable and other batteries can be disposed of free of charge at Seattle's household hazardous waste stations.
- Incandescent light bulbs, regular Christmas lights and alkaline batteries, such as AA, AAA, C, and D, can be disposed of in your curbside garbage.

For more information on where to dispose of household hazardous waste, including station locations and hours, visit www.lhwmp.org or call 206-296-4692.

SPU in 2020 • Have a Say in Our Future!

Seattle Public Utilities is seeking your help in developing our Strategic Business Plan. The plan will guide our investments, services and rates from 2015 to 2020 – with the goal of keeping Seattle one of the best places to live. Beginning in January 2014, we will be holding a series of community meetings to hear directly from you. Dates and locations will be listed at www.seattle.gov/util under "SPU in 2020." Thank you for participating in the development and improvement of your water, solid waste, sewer and stormwater utility.



Get Help with Your Bill

Did you know that you could get 50 percent off your bills for the next 18 months with the Utility Discount Program? Only income-qualified customers are eligible. For example, if you're a family of four, making less than \$4,819 a month, you may qualify. Go to www.seattle.gov/mybill to get started, or call 206-684-0268.

Residents living in federally subsidized housing, including SHA (Seattle Housing Authority), Section 8, and KCHA (King County Housing Authority) are not eligible.

Get a Free Water-Saving Toilet

Save even more on your utility bill. The same income guidelines for our utility assistance program apply. To qualify for free toilets, properties must be located within Seattle Public Utilities' service area and must have existing toilets installed before 2001. Installation and recycling of your old toilet are also provided free of charge. For more information, call 206-448-5751 or visit www.seattle.gov/util/FreeToilets.



Save Some Green at Green Businesses

Businesses all over Seattle are taking actions to become greener by joining our Get On The Map campaign – recycling and composting more, conserving water and reducing stormwater pollution to name a few.

Now you can start saving some green at these green businesses. Just download the free Chinook Book mobile app at www.Chinookbook.net/mobile. More than 35 coupons for Get On The Map businesses will be immediately activated on your phone. Coupons are good until December 31, 2013.

Find **Get On The Map** businesses near you at www.seattle.gov/getonthemap.



Adopt Your Drain Online

Whether it's leaves or snow causing localized flooding, Seattle's 36,000 storm drains need your help this storm season. Beginning this November you can adopt your local drain online at www.seattle.gov/util/adoptadrain. Just click on our map and see if your area drain is available for adoption. You'll feel great about doing your part to keep the water flowing.



Keep the Chill Out!

Each winter, homes are damaged due to water pipes that freeze and burst. By taking a few simple precautions, you can help save yourself from the mess, money and headaches of burst frozen pipes.

Before the Cold Hits

- Insulate pipes in your home's crawl spaces, basement and attic. Exposed pipes are more susceptible to freezing. The more insulation you use, the better the protection.
- Heat tape can be used to wrap pipes. Closely follow the manufacturer's installation and operation instructions.
- Seal leaks and close foundation vents to minimize cold air entering your house and freezing pipes. Open vents again in the spring to prevent dry rot.
- Drain and disconnect garden hoses and insulate hose bibs.
- Know where your water shut-off valve is located.

Free Class!



You won't get your hands dirty when you attend a FREE Auto Leaks Class – a \$125 value! But you will get your car inspected, discover if you have any leaks, and find out how much repairs cost BEFORE you go to the mechanic. A leaky car isn't a reliable car. Plus it's harmful to Puget Sound.

Choose from these upcoming dates at South Seattle Community College in West Seattle: November 16, December 14, or January 18.

Want a closer location? Try one of our classes at Shoreline Community College, and Renton Technical College.

Register today: www.fixcarleaks.org.

@ Your Service is published every two months by Seattle Public Utilities, 700 5th Avenue, Suite 4900, Seattle, WA 98104. It is available online and in other languages at www.seattle.gov/util/yourservice.

@ Your Service se encuentra disponible en español en www.seattle.gov/util/yourservice.

@ Your Service có thông tin bằng tiếng Việt trong www.seattle.gov/util/yourservice.

您可在以下網站www.seattle.gov/util/yourservice閱覽《@ Your Service》中文版。

