

Information about your water, drainage, wastewater and solid waste utility services.



## Prevent Flooding Adopt a Drain

Don't let fall rainstorms flood your street. Help clear your local storm drain of leaves and other debris by adopting it.

Every autumn Seattle Public Utilities faces a big job keeping storm drains clear – there are over 36,000 of them around the city! For safety, always rake from the sidewalk. Prevent future drainage problems by placing all debris – compostable or garbage – in

the appropriate cart. If your drain is still clogged, call **206-386-1800** and let our experts take care of it.

Learn more at [www.seattle.gov/util/adoptadrain](http://www.seattle.gov/util/adoptadrain).



## Save Some Green at Green Businesses

Businesses all over Seattle are taking actions to become greener by joining our **Get On The Map** campaign – recycling and composting more, conserving water and reducing stormwater pollution to name a few.

Now you can start saving some green at these green businesses. Just download the free Chinook Book mobile app for iPhone and Android at [www.Chinookbook.net/mobile](http://www.Chinookbook.net/mobile). More than 35 coupons for Get On The Map businesses will be immediately activated on your phone. Coupons are good until December 31, 2013.

Find **Get On The Map** businesses near you at [www.seattle.gov/getonthemap](http://www.seattle.gov/getonthemap).



## TAKE WINTER BY STORM

[TakeWinterByStorm.org](http://TakeWinterByStorm.org)

Did you know that during intense rain, flooding may occur without warning? Here are a few steps you can take to keep your family and property safe.

- Clear leaves and debris away from street drains in your neighborhood with a rake or broom (only if it's safe). Don't put grass clippings, leaves, or other debris into drains, ditches, creeks, culverts, gutters or ravines. If a storm drain appears blocked below the street surface, call **206-386-1800**.
- Clean gutters and downspouts twice a year.
- Build a family emergency kit. Keep enough water, food and other supplies (flashlights, crank or battery-operated radio, blankets) in your home to meet your needs for at least three days.
- Have a family disaster plan.
- Stay out of flooding basements.
- Protect water pipes from freezing in exposed or unheated areas (attics, basements and garages) by wrapping with tape and insulating materials.

For more tips on how to prepare for winter storms, visit [www.takewinterbystorm.org](http://www.takewinterbystorm.org).

## Free Class!

Our FREE Auto Leaks Class is now offered at four locations around the Sound: South Seattle Community College, West Seattle High School's Automotive Center, Shoreline Community College, and Renton Technical College.

This class lets you know if you have a leak and prepares you to have a conversation with your mechanic about any repairs. It's a \$125 value!

Register today: [www.fixcarleaks.org](http://www.fixcarleaks.org).

## Don't Drip & Drive





## Composting Pays Off This Fall

It's that time of the year! Time to win prizes, recycle food scraps and get compost during our fall compost celebration! Visit [www.cgcompost.com](http://www.cgcompost.com) between September 14 and October 31 and you could win some great stuff, like delicious free food for YOU, or delicious free compost for your yard!

### Thank You for Composting Seattle!

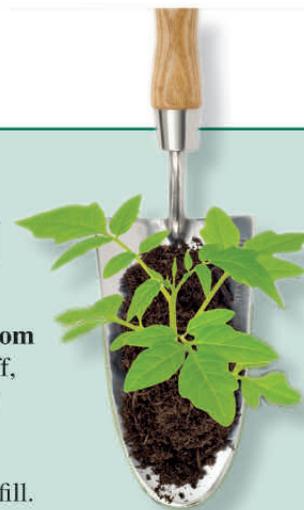
Last year you diverted 125,000 tons of food and yard waste from the landfill. As a way of saying thank you, we are offering several rewards.

#### Kitchen Catcher Giveaway

Seattle Public Utilities and the Seattle Mariners will be giving away free Felix Hernandez Special Collector's Edition Kitchen Compost Catchers to the first 8,000 fans who come see the M's take on the Oakland A's on September 28. Each catcher comes with a pack of EcoSafe compostable bags, making it easy to collect your leftover food scraps and carry them to your food and yard waste cart.

#### Buy 2, Get 1 Free Bag of Cedar Grove Compost

Visit [www.cgcompost.com](http://www.cgcompost.com) to claim your coupon, good until October 31, 2013. Fall is the most important season of the year for improving your soil, so claim your coupon today to get gardening!



Learn about our free gardening classes at [www.savingwater.org/savvygardener](http://www.savingwater.org/savvygardener). You'll learn how to reduce waste, conserve water, save time and money, and protect our environment and your family's health – all while growing a beautiful yard.

## SPU in 2020 Have a Say in Our Future

Seattle Public Utilities will be seeking your opinion and feedback starting this winter as we develop a plan to provide efficient and forward-looking utility services that keep Seattle the best place to live. This plan will guide our investments, services and rates through 2020. To learn more go to [www.seattle.gov/util](http://www.seattle.gov/util) and look under "SPU in 2020."

The Seattle City Council and the Mayor asked Seattle Public Utilities to develop this plan, which is to be completed in 2014. Public input is a key component of the plan development.



## Water Quality Report Update

Every year Seattle Public Utilities reports on the quality of our water – some of the best in the nation. We've recently updated our monitoring results for the 2012 Water Quality Report.

Learn more about where your water comes from at [www.seattle.gov/util/waterqualityreport](http://www.seattle.gov/util/waterqualityreport).



## Follow Us at SPU

Get the most from your services, including: drinking water; recycling, food and yard waste, and garbage; and sewer and stormwater drainage.

"Like" Seattle Public Utilities at [www.facebook.com/SeattlePublicUtilities](http://www.facebook.com/SeattlePublicUtilities). The site will also be source of information when emergencies strike.

Check out our new YouTube site at [www.youtube.com/SeattleUtilities](http://www.youtube.com/SeattleUtilities). Our growing library of videos will be a helpful source of information, such as fixing leaks around the home.

@ Your Service is published bimonthly by the Seattle Public Utilities Customer Service Branch, 700 5th Ave., Suite 2777; PO Box 34027; Seattle, WA 98124-4027. @ Your Service is also available at: [www.seattle.gov/util](http://www.seattle.gov/util)  
 @ Su Servicio se encuentra ahora disponible en español en [www.seattle.gov/util/About\\_SPU/News/](http://www.seattle.gov/util/About_SPU/News/).  
 phục vụ tiếng Việt sẵn sàng giúp đỡ tại [www.seattle.gov/util/About\\_SPU/News/](http://www.seattle.gov/util/About_SPU/News/).  
 @ Your Service 亦可在 [www.seattle.gov/util](http://www.seattle.gov/util) 網站上查閱

