

Present: Chris Thompson, Tom Grant, Kyle Stetler, Eric Anderson
Absent: Kris McArthur, Ross Gilliland, Carol O'Hara, Kelly McCaffrey
Staff: Julie Burman, Sheila Strehle, Diane Clausen, Rich Gustav, Sheryl Shapiro, Teresa Rayburn

4:10 PM Call to Order

1. Regular Business

- Welcome and Introductions
- Approved December meeting notes
- Follow-up from November meeting: Tom Grant will draft a summary of WSAC's discussion related to SPU's leak adjustment policy for WSAC member review and discussion

Monthly Topics:

2. Cascade Water Alliance – Sheila Strehle, SPU staff

- Overview of wholesale customers and the differences between full and partial contract customers and block contract customers
- Water supply exceeds demand and is expected remain that way at least through 2060
- SPU is negotiating to revise and extending the block contract with Cascade Water Alliance
- The impact for SPU will be to stabilization and reductions of both wholesale and retail water rates

3. SPU Strategic Planning – Diane Clausen, SPU Staff

- City Council has asked SPU to work on a six year strategic plan and look at all four lines of business.
- Oversight and guidance for the process will include the Mayor's Office, City Council, and a Customer Review Panel
- Involvement of SPU's three CACs is expected, but not yet defined
- Throughout the process, there will be ongoing communications and outreach both internally to SPU and externally to customers.

4. Sudden Cedar Outage: Customer Water Demand Curtailment (part 2) – Julie Burman and Rich Gustav, SPU Staff

Continue discussion of emergency water curtailment:

- No impact to: businesses, health, personal safety, schools, essential services. Committee will review a complete list for feedback and discussion

- Most businesses will curtail use as good public relations
- City will close pools to lead by example, but we are not asking private pools to close
- Do you think it's fair to ask residential customers to curtail use more than businesses? Yes, it's fair; people also depend on these businesses to be open for their jobs and services.
- Strive for everyone to "do their part" and do not differentiate messaging between neighborhoods
- Press the urgency of the situation since this is a sudden loss of water (different from drought)
- Inform customers that SPU has the ability to fine customers for excessive usage when we are not meeting our targets for curtailment.
- How to get message to people that may not watch TV, the news, etc: freeway message boards, emergency text alerts, Emergency Broadcast System, message during City calls while on hold
- Create a video now to show a fictional water waster and why this person might be subject to a fine during curtailment so it is ready to put on TV when needed.
- Make sure people understand to stay safe and healthy.
- Preparation – send out a mailer to citizens with information on how to be prepared and if there ever is a problem with the water supply how to respond.
- This scenario is different than using the CERT (Community Emergency Response Team) emergency water distribution system.

Wrap Up

- **Review**
 - 2013 Workplan: bring ideas/thoughts to next meeting for workplan and field tours.
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- **Preliminary agenda for next meeting February 20, 2013**
 - Water Supply Outlook – Dave Hilmoe
 - Water Rate Study – Diane Clausen, Tom Grant and Carol O'Hara
 - Other business: workplan, annual meeting, election of chairs, recruitment, outreach

6:00 PM Meeting Adjourned