



**INFORMATION UPDATE FOR WHOLESAL CUSTOMERS**

[http://www.seattle.gov/util/About\\_SPU/News/Newsletters/index.asp](http://www.seattle.gov/util/About_SPU/News/Newsletters/index.asp)

**Seattle  
Water Supply  
Indicators**

<b>Water Storage</b>	
<b>Reservoir Inflows</b>	
<b>Snowpack</b>	
<b>Customer Use</b>	
<b>Overall</b>	
Good     Fair     Poor For more information on Water Supply: <a href="http://www.seattle.gov/util/About_SPU/Water_System/Water_Supply/SPU01_001850.asp">http://www.seattle.gov/util/About_SPU/Water_System/Water_Supply/SPU01_001850.asp</a>	

temperature in the distribution system in April was 9.0 degrees Celsius, with a range of 5.3 to 12.8 °C. This is below normal for this time of year.

**Taste and Odor**

The taste and odor panel is meeting bi-weekly. Samples are rated on a scale from 1 to 9, with 1 representing the best and 9 representing the worst. The taste and odor flavor rating assessment (FRA) for the latest Cedar supply (Lake Youngs treated) sample was 2.0 with a slight chlorine taste. The Tolt supply result was 1.5.



**Lake Youngs Status**

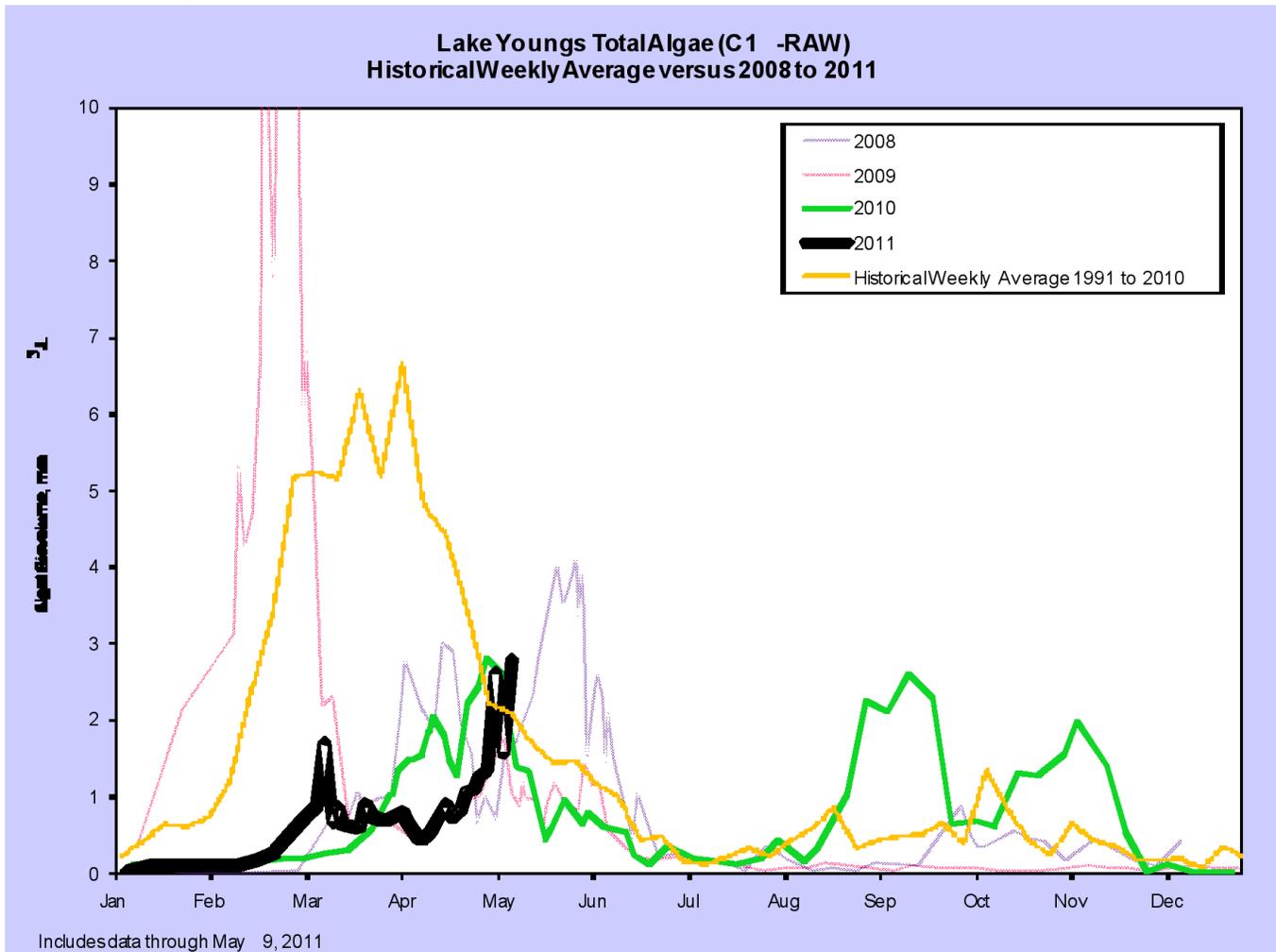
The Lake Youngs algal biovolume is increasing, with the dominant species being Tabellaria. Cyclotella is also increasing, but still has low numbers (around 5 percent of total). The total coliform counts were below normal in Lake Youngs in April. The average Lake Youngs raw water total coliform count for April was 7 cfu/100mL, with a range of 0 to 39 cfu/100mL. The historical average for April is 362 cfu/100mL



**Water Quality  
Technical Forum  
Report**

**Chlorine Residual and Coliform Data**

There were no positive coliform samples from the purveyor service areas during April 2011. All systems remain in compliance. Average chlorine residual concentrations in the purveyor distribution systems ranged from 0.74 to 1.13 mg/L, with an overall average of 0.86 mg/L. The chlorine residual targets for the Tolt and Cedar Treatment Facilities are both 1.5 mg/L. The number of samples with chlorine less than 0.2 mg/L was 22 in April (out of 817 samples). Ten of the low chlorine samples were from purveyor areas (1.7 percent). The average water



## Conservation Technical Forum

On the web at <http://www.savingwater.org>

### RESIDENTIAL INDOOR Single Family and Multi-Family Toilet Rebates Increasing

We received 87 Single Family Toilet rebates for April 2011, compared to 55 for the month of March, with approximately 25-30 rebates received per week. A small article about the rebate program, in English, Spanish and Chinese, is being included in the May/June issue of Seattle Public Utilities' (SPU) bill insert. This article is also available to Saving Water Partnership (SWP) members to promote the program.

Ninety-nine toilets were replaced through the Multi-Family Toilet Rebate Program in April 2011 compared to 101 rebated during the same period last year when we also offered a "free toilet" as one of the program options. More applications appear to be coming in since April which is a good sign that the rebate-only option still appeals to property managers and owners.

CONTACT: *Billie Fisher 206-615-1282*



**WashWise Program**

**Winds Down**

The Saving Water Partnership is no longer participating in the WashWise rebate program, although energy providers continue to pay the full rebates through the end of the year:

- All Seattle City Light customers will receive the normal rebate.
- Puget Sound Energy electricity customers with electrically-heated hot water will receive the normal rebate.
- Puget Sound Energy electricity customers with gas-heated hot water will not be eligible for WashWise rebates.

Customers who purchased machines up through March 31, 2011, will receive a rebate if they submit their application prior to July 1, 2011. The program wraps up all financial aspects on June 30, 2011 at which time an article will be made available about the success of this program. If you have any questions, please contact Billie Fisher.

*CONTACT: Billie Fisher 206-615-1282*



**Leak Program Continues – Direct Mail Pilot Generates Interest**

The SWP conducted a pilot direct mailing to residents of Water District 125 and south Seattle to test a ‘find and fix leaks’ message. The mail piece – titled “Money-Saving Leak Detection Kit” - included dye strips, a photo of a toilet tank with the working parts labeled, instructions for how to

find and repair toilet leaks, and directions to the web site, [www.savingwater.org](http://www.savingwater.org), where customers can view the “how to fix a leak” videos. The mailing was sent in March, directly after national Fix-A-Leak Week. SWP staff will conduct a survey of the customers that participated in the direct mail portion of the program. The information we gather from the survey will help us determine if direct mail is the direction we should pursue for more customer outreach and education. Staff has seen an increase in phone calls related to leaks since the brochures were mailed.

*CONTACT: Arece Hampton 206-733-9137*

**New Leaks Brochure Still Available**

“You Have a Leak, What Now?” is the title of a new brochure that is printed and available upon request. The brochure is a tri-fold (8 ½ x 11 inch folded in thirds) to fit in standard brochure holders or be placed on customer service counters. Please contact Arece to order, and he will mail them to you.

*CONTACT: Arece Hampton 206-733-9137*



**RESIDENTIAL & COMMERCIAL LANDSCAPE Savvy Gardener Classes a Great Success**

A total of 227 people attended the four spring Savvy Gardener classes held at our partner nurseries, and one drip irrigation training held at Seattle Tilth. Peggy Campbell taught “Easy Plants for a Gorgeous, Carefree Garden” at Swansons (Seattle) and Molbak’s (Woodinville) and Marianne Binetti taught “Edible Abundance - Essential Tips for the Northwest Organic Food Gardener” at Furney’s (Des Moines) and Sky Nursery (Shoreline). There will be two additional drip irrigation trainings held later this spring.

The SWP also helped sponsor the annual Spring Garden Fair in Bothell on April 30 and is underwriting two classes at the Woodinville Demonstration Garden this spring and summer.

*CONTACT: Nota Lucas 206-684-5855*

### **Enjoy the Spring Savvy Gardener Newsletter**

The Savvy Gardener is a free e-newsletter which SWP sends to subscribers every spring, summer and fall. We use this newsletter to provide gardeners with conservation-oriented advice and examples. Many gardeners grow roses (needing more water, fertilizers and chemical pest controls) and there is a very strong trend toward growing food at home. Our spring issue focuses on the highly successful Woodland Park Rose Garden which uses a wide array of natural gardening practices. For the new urban farmers, we provided advice from garden celebrity Marianne Binetti on growing food in your own backyard.

To view this issue or any archived issues, visit: <http://www.savingwater.org/savvygardener/>. Please promote this free service to your customers. We hope to gain 300 more subscribers by year's end to reach around 3,700 customers in 2011.

*CONTACT: Nota Lucas 206-684-5855*

### **COMMERCIAL WATER CONSERVATION Cooling Tower Seminar Planned for June**

The SWP and the Resource Venture, our contracted service for outreach to commercial customers, are planning a Cooling Tower Seminar tentatively scheduled for June 21 at Virginia Mason Medical Center. The training in this seminar will use hands-on learning to help commercial customers save water, energy and money. For more information, contact Philip Paschke.

*CONTACT: Phil Paschke 206-684-5883*