

# Seattle Management Association

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## SEATTLE MANAGEMENT ASSOCIATION'S 26<sup>th</sup> ANNUAL EXCELLENCE IN MANAGEMENT AWARDS

Seattle Management Association is now accepting nominations for outstanding performance by City employees in the following categories:

**Leadership Award:** This award recognizes an individual at any managerial level who consistently demonstrates the qualities of an effective and/or inspirational leader.

**Project Management Award:** This award recognizes individuals or teams who have brought an exemplary level of dedication, far-sightedness, commitment, and success to their City projects.

**Management Support Award:** This award celebrates the very important work of those who deliver, contribute to and support efforts, without a management title.

**Management in the Field Award:** This award recognizes individuals or teams who have done outstanding work in the field and acknowledges that some of our most important work is done not in offices but at locations throughout the City.

**Management in Race and Social Justice Award:** This award recognizes individuals or teams who have shown exceptional leadership in embracing cultural and ethnic diversity and social justice while transforming civic and citizen engagement processes for greater inclusion and equity.

**Customer Satisfaction Award:** The award recognizes individuals or teams that radically improved the delivery of a product or service, or developed an innovative new product or service for Seattle's external customers, and/or consistently goes above and beyond the call of duty to achieve customer satisfaction.

**Nominations** are due by Friday, October 9<sup>nd</sup>, 2009. Request nomination forms at Seattle Management Association, P.O. Box 34028, Seattle, WA 98124-4028 or e-mail: sma@seattle.gov.

**Save the Date** for and plan to attend our luncheon banquet to award and celebrate our winners:

- **Date:** Thursday, December 3<sup>rd</sup>, 2009
- **Time:** 11:30 a.m. – 1:00 p.m.
- **Place:** Columbia Tower Club - 701 5<sup>th</sup> Avenue, 76<sup>th</sup> Floor, Seattle, WA 98104

## **Excellence in Management Award Categories**

### **1. Leadership Award:**

This award recognizes an individual at any managerial level who consistently demonstrates the qualities of an effective and/or inspirational leader. These qualities may include strategic thinking, creative problem-solving, and a commitment to public sector excellence. Nominees exemplify a high level of personal and professional integrity, and hold themselves and others accountable to the highest standards. Maintaining a motivated & high performing staff as well as effectively managing budget, policy, and operational priorities should be key characteristics of this award recipient.

### **2. Project Management Award:**

This award recognizes an individual project or program manager who has brought an exemplary level of dedication, far-sightedness, commitment, and success to their projects. Project managers are responsible for everything from big picture briefings for decision makers, to the details of daily project performance, to managing complex public processes. Project management award nominees face issues such as project schedules, cost controls, and overall project accountability.

### **3. Management Support Award:**

This award recognizes very important work of an individual or team that delivers important support. Beside every great manager is an outstanding team who reads between the lines and gets things done. These are often the unsung heroes and rising stars of our City family. Nominees for this award do whatever it takes to "get it done."

### **4. Management in the Field Award:**

This award recognizes an individual and/or team who has done outstanding work in the field, and acknowledges that some of our most important work is done not in offices but at locations throughout the city. Nominees in this category effectively manage the critical tasks that make it possible for the City's infrastructure to operate and provide reliable service to customers, all while balancing the needs of the public, the logistics of their jobs, the constraints of their budgets, and the scrutiny of the media.

### **5. Management in Race and Social Justice Award:**

This award recognizes a person or team who has shown exceptional leadership in embracing cultural and ethnic diversity as an asset; eliminating institutional systems, practices, and policies that serve as barriers to race and social justice; and transforming civic and citizen engagement processes for greater inclusion and equity.

### **6. Customer Satisfaction Award**

The award recognizes an individual or team that radically improved the delivery of a product or service, or developed an innovative new product or service for Seattle's external customers; listened to the view(s) of the end-user customer throughout the project or interaction; and/or consistently goes above and beyond the call of duty to achieve customer satisfaction.

### **7. Innovation/Change Management Award:**

This award recognizes an individual or team who has demonstrated the ability to lead, endorse, adapt to, or cope with significant changes. It acknowledges the effort required to provide top-quality customer service while undertaking reorganization, staffing changes, budget reductions, policy redirection, interdepartmental collaboration, or other organizational or operational changes. The ability to think creatively to manage change successfully qualifies managers for this award.

### **8. Climate Action Now!**

This award recognizes an individual or team that has reduced their carbon footprint or helped others reduce their carbon footprints. Seattle Climate Action Now is an exciting effort to give everyone in Seattle the tools needed to start making a difference. This award acknowledges those who have taken action to protect the climate by calculating carbon footprints, finding climate protection resources and ideas, and working towards the successful implementation of Seattle Climate Action Plan. (<http://seattle.gov/climate>)