

**RFP SFD-2687 BLS Ambulance Services
Scoring**

Category	Total Points	Rural Metro Corporation	American Medical Response
Performance and Experience	20	16.90	18.90
Response Time Performance	20	16.90	18.80
Training	15	12.10	14.40
Medical Direction Programs	15	12.10	14.20
Customer Service	15	11.60	14.60
Risk Management Practices	10	8.60	9.40
Financial Stability and Administration	15	12.80	14.80
Ability to Manage Expansion	15	12.80	15.00
Dispatch Center Operations	10	9.20	9.80
Reporting and Monitoring	10	9.00	9.20
Personnel	10	8.40	9.80
Safety	10	8.60	9.60
Disaster Preparedness	10	8.80	9.80
Coverage and Systems Status Management plan	20	18.80	19.60
Vehicles	10	8.90	10.00
Equipment and Supplies -Ambulance	10	9.00	10.00
Cost Proposal	10	8.00	10.00
Total	225	192.50	217.90