Tiro-koobka Adeegga Macmiilka

Ka gudbidda "dhbitayda ma ahaa" oo loo gudbayo xallinta dhibaatada

Sannadki Magaalada Seattle waxay heshaa wax ka badan 10 milyan oo wacid taleefoonno iyo kumanyaal ka badan e-maillo, waraaqo, iyo booqashooyin dad u baahan in la caawiyo. Qaar badan si wanaagsan ayaa wax loogu qabtaa. Laakiin sida badaanaaba dhacda dadka soo waca waxa ka hor yimaadda maamul caga jiida iyo nidaam wax u jawaabin oo aanan qiimayn waqtigooda ama wax gardkooda. Dowladda Magaaladu wax intaa ka badan bay qaban kartaa.

Laakiin marka hore Magaaladu waa inay si cad u dhigtaa heerarka iyo waxyaabaha laga filayo, oo ku salaysan mabaad'idan hagaya ee soo socda:

- Sahlan oo la fahmi karo -- Shayada iyo adeegyada Magaaladu bixiso waa in si sahlan loo heli karo oo loona isticmaali karo.
- Jawaabi og -- Shaqaalaha Magaaladu waa inay caawimaad diyaar u yihiin, oo macmiillada ku xiraan kuwii kale ee caawini kara haddii aynan iyagu caawin karin.
- Xaq-ah -- Waa in aynan jirin waxyaabo ku gudban oo ah dhaqaale, bulsho ama dhaqan isticmaalidda shayada iyo adeegyada ay Magaaladu bixiso.
- Natiijooyin u Hanuunsan -- Macmiilladu waa inay helaan natiijooyin, aan ahayn hannaanka hawl socodka oo keliya.

Mabaad'idan waxa si gaaban lagu sharraxayaa Sharciga Xuquuqaha Macmiilka. Si aad nooga caawisid inaan sameyno Sharciga Xuquuqaha oo macna leh, waxaan u baahannahy inaan wax ka maqallo macmiillada yada.

Fadlan qaado dhawr daqiiqadood oo ka jawaab dhawr su'aal oo warqaddan dhinaceeda kale ku yaal.

Jawaababahaagu waxay nagu caawinayaan inaan xoog-saarno Sharciga Xuquuqaha Macmiilka iyo sameynta dawlad furan, oo wax ka jawaabta oo si sahlan loo gaadhi karo una adeegta dhammaan macmiillada iyadoo aan la eegin luuqada, dhakhliga, ama xaafadda.

Wixii war ee dheeraad ah, wac Xafiiska Adeegga Macmiilka (206)684-CITY (2489) ama booqo Shabakadda internetka ee Sharciga Xuquuqaha:
www.seattle.gov/mayor/issues/BillOfRights

What does good customer service mean to you?
Maxay adiga ku la tahay micnaha adeegga wanaagsan ee macmiilka?

What do you think should be part of a customer bill of rights?
Maxay ku la tahay in ay qayb ka mid ah noqoto sharciga xuquuqaha macmiilka?

Do you have a customer service experience with the city of Seattle that you would like to share?
Ma la leedahay magaalada Seattle khibrad adeegga macmiilka oo aad jeceshahay inaad noo sheegtid?

If you would like to be contacted further about the bill of rights, please provide the following information:
Haddii aad jeceshahay in si dheeraad ah lagu la soo xiriiro ee ku saabsan sharciga xuquuqaha, fadlan na sii macluumaadkan soo socda:

Name:
Magac:

Mailing Address (include zip code):
Cinwaanka boostada (ay ku jirto zip-ka):

E-mail Address:
Cinwaanka E-mailka:

Telephone (include area code):
Taleefoonka (ay ku jirto muftaaxa meesha):

Haddii aad jeceshahay, tira-koobkaaga oo la buuxiyey waxaad u diri karta Xafiiska Adeegga Macmiilka ee Duqqa Magaalada, P.O. Box 94726, Seattle, WA 98124-4726 ama ku soo celi mid ka mid ah Xarunta Adeegga Xaafadeed (si aad u heshid liistada goobaha, wac CSB ee (206) 684-CITY (2489)

MAHADSANID