



Light reading

November/December 2013

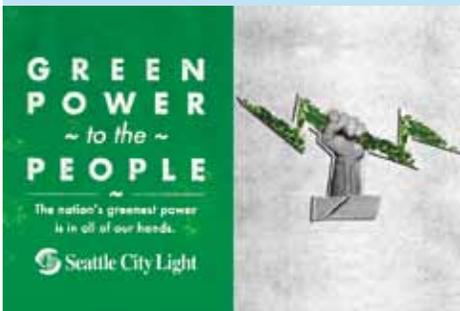
Seattle City Light

From the general manager

Notice that new stamp in the upper left of the newsletter?

In the last couple of months, you may have seen that and other materials on electric buses and in The Seattle Times, or heard announcements on the radio.

The campaign is called "Green Power to the People" and makes a bold claim that Seattle City Light is the nation's greenest utility.



We back that claim by defining what greenest means with examples: City Light produces clean hydro-electricity, protects salmon, keeps rates low, and remains carbon neutral.

Learn more about this campaign by visiting www.NationsGreenest.org.

As a City Light customer, you are the proud owner of a national leader

in conservation and environmental stewardship.



Jorge Carrasco
General Manager, CEO



Seattle City Light

Be Prepared, Be Safe, Be Ready!

Seattle City Light is a proud partner of Take Winter By Storm, a public-private campaign to help you prepare for bad weather and keep your family safe. Use tools on the website to get live updates and radar from the National Weather Service, road and traffic information, school closures, and other vital information. Find out more at TakeWinterByStorm.org.

Conservation news

Lumens, kelvins & watts, oh my

Look for City Light's Twist & Save logo at participating retailers and get in-store discounts on efficient, quality bulbs. Here are tips for selecting the right bulb:

How much light do you need? Higher lumens mean a brighter bulb. What color of light do you want? Lower kelvins have a warm, yellow light. Higher kelvins produce a brighter white or blue light. Watts equal electricity use, so lower watts mean lower bills. More at www.Seattle.gov/twistandsave.



BRIGHTNESS/ LUMENS	INCANDESCENT 1,000 hour Approx. 1 year	CFL 10,000 hour Approx. 10 years	LED 25,000 hour Approx. 25 years
500	40 watts	9 watts	7 watts
850	60 watts	13 watts	11 watts
1600	100 watts	23 watts	20 watts

Values are approximate. Actual lumens and wattage will vary slightly by model and manufacturer.

Year-round comfort

For a limited time, customers can upgrade their electric heat to a Mitsubishi ductless heating and cooling system and receive a \$300 instant discount through a participating contractor. This is in addition to City Light's \$1,500 mail-in rebate (certain restrictions apply). Ductless heating systems can cut your electric bill by 25-50 percent, evenly circulate heat, and they're quick and easy to install. Learn more at www.seattle.gov/DuctlessOffer.

Green, Greener, Green Up!

To increase renewable energy generation from small hydro, geothermal, dairy biogas, and wind, join City Light's Green Up program by adding \$3, \$6 or \$12 to your monthly bill. Visit www.seattle.gov/green.

Energy Advisor tip

Most electronics, computers, and monitors draw power when they're off. Use a smart power-strip to completely turn off devices. For more tips, call an energy advisor.

Have a question about energy conservation or our renewable power programs?

Call a Seattle City Light Energy Advisor at **206.684.3800** or email

SCLEnergyAdvisor@seattle.gov

From the field



"During storm season, be alert to downed power lines. Always assume a line on the ground is electrified and stay far away. If you're in a car and a line falls on you, stay in the car and don't leave, even to assist someone else. Instead, call 911 and wait for help."

**- Jonathan McCamey,
City Light crew chief**



Shrinking Bigfoot calendar

Thanks to all the kids who entered City Light's Shrinking Bigfoot contest, sharing their art and ideas to shrink their carbon footprint. For winner names, and to buy our 2014 Shrinking Bigfoot calendar that features the winning artwork, visit www.seattle.gov/light/calendar. Calendar sales support Project Share, which helps people having trouble paying their electric bill. Learn more about Project Share at www.seattle.gov/light/help/share.



In your neighborhood: City Light @ work

Crews are in these neighborhoods, working to keep your lights on.

- Montlake: replacing underground infrastructure at Boston Terrace to improve electrical reliability;
- Pioneer Square: (S. Washington St. between 3rd Ave. S. & 4th Ave. S.): rebuilding vault and installing duct bank to increase capacity and maintain reliability;
- Various locations in Burien and unincorporated King County: replacing 80 aging poles to maintain reliability;
- Holly Park: improving streetlight system.

Visit www.seattle.gov/light/construction and click on the  construction sign for details.



Outage info

Get power outage information 24/7 on City Light's outage map:

www.seattle.gov/light/sysstat.

Learn about advanced meters

City Light held several forums around Seattle this year on our plans for advanced metering. Participants stopped by three booths that focused on customer benefits, health questions, and privacy concerns. Customers also offered comments. Learn about the utility's plans to replace more than 400,000 meters starting in 2015, and offer comments: visit www.seattle.gov/light/ami.

How to recycle your fridge

What happens to your older, energy-eating refrigerator when City Light recycles it for you? Watch this short video to learn more about the process: <http://bit.ly/1al1341>.



We'll haul your older fridge away for free and give you a \$30 rebate. Call **206.233.2653** or visit www.seattle.gov/fridge.



Thank you, volunteers

Thanks to the many City Light employees who gave countless hours to our community in 2013. Programs and projects included Stuff the Bus, which gathers school supplies for low-income kids; the annual American Heart Association's Heart Walk; Earth Day's Duwamish Alive event; and Rebuilding Seattle, where volunteers spend a day refurbishing the home and yard of a low-income customer.



Save 60 percent

Income-qualified customers can save on their utility bills from both City Light and Seattle Public Utilities — as much as 60 percent savings. Look for the insert in this mailing for details.



"Highest Customer Satisfaction With Business Electric Service in the Western United States Among Midsize Utilities"*

*Seattle City Light received the highest numerical score among midsize utilities in the West region in the proprietary J.D. Power and Associates 2013 Electric Utility Business Customer Satisfaction StudySM. Study based on 25,794 total online interviews ranking the 9 largest providers in the West (AZ, CA, CO, ID, MT, NM, NV, OR, UT, WA, WY). Proprietary study results are based on experiences and perceptions of consumers surveyed April-June and September-December 2012. Your experiences may vary. Visit jdpower.com.

Seattle City Light

City Light offers some of the lowest rates in the nation and the Northwest.

700 Fifth Avenue, Suite 3200
PO Box 34023
Seattle, WA 98124-4023

www.seattle.gov/light  
www.twitter.com/SeaCityLight

Questions, comments or suggestions?
Call **206.684.3000** or contact *Tell Seattle*
City Light at www.seattle.gov/light.

Editor: Connie McDougall
connie.mcdougall@seattle.gov

Newsletter available in Spanish,
Vietnamese, Chinese, Somali, Tagalog
and Korean online or call **206.684.3000**.

 **Printed on recycled paper.**

Turn up the savings this winter with 60% off your Seattle City Light bill.

Income-qualified customers can save on their electricity costs from Seattle City Light as well as save money on Seattle Public Utilities.

Learn more on reverse or see if you qualify at Seattle.gov/Light/Discount

 Printed on recycled paper




**SAVE
60%**
ON YOUR ELECTRIC BILL

If your income meets these requirements, call us today!

(206) 684-3417

Interpretation services available.

We're happy to estimate your savings or help you enroll.

Don't qualify? Help us reach those who do and pass it on!

Visit Seattle.gov/Light/Discount for more information.

INCOME ELIGIBILITY REQUIREMENTS

Household Size	Maximum Gross Monthly Income	Maximum Gross Yearly Income
1	\$2,506	\$30,072
2	\$3,277	\$39,324
3	\$4,048	\$48,576
4	\$4,820	\$57,840
5	\$5,591	\$67,092
6	\$6,362	\$76,344
7	\$6,507	\$78,084
8	\$6,651	\$79,812
9	\$6,796	\$81,552
10	\$6,940	\$83,280
Each Add'l	\$145	\$1,740

Section 8 or subsidized housing residents may not qualify