

Light reading

City Light offers some of the lowest rates in the nation and the Northwest.

September/October 2013



"Highest Customer Satisfaction With Business Electric Service in the Western U.S. Among Midsize Utilities"*

Seattle City Light

From the general manager

You probably don't think about your electric utility until the power goes out or the bill arrives. That's a good thing because it means City Light service is reliable — there when you need it. That said, I'd like you to think about this: City Light is nationally recognized for its environmental leadership. Here are a few examples.

The utility works hard to make our operations "fish friendly." Recent surveys show that steelhead redd (nest) counts in 27 miles of river below City Light's Skagit hydroelectric project are 20 percent higher than any other year since 1997. The average number of pink salmon downstream of the dams has increased 400 percent since the early 1980s. Chum salmon numbers have increased eight-fold. And Chinook populations are the healthiest of any river system in Puget Sound.

We're doing our part on land, too. This year, City Light was named a Tree Line USA Utility by the Arbor Day Foundation for best practices in protecting and enhancing urban forests in its service territory. And the utility has been carbon neutral since 2005.

These are just a few examples of why you can have confidence in our stewardship of the environment.



Jorge Carrasco
General Manager, CEO

Conservation news



Community Solar is back

City Light is launching its second Community Solar project on the long, sunny roof of the Seattle Aquarium. Anyone with a City Light account can participate.

Community Solar offers participants the benefit of solar power at a size and cost that works for them. City Light builds and maintains the array, and the electricity generated gives annual bill credits for each Community Solar customer. Solar units cost \$150 and you decide whether to buy one or 100. For more information see the enclosed flyer and visit www.seattle.gov/communitysolar.

Coupon app

City Light works with its green-minded businesses to "Get on the Map," a program that helps businesses save energy, reduce waste, and connect with City Light residential customers.

A bonus of "Get on the Map" is that customers have access to dozens of free mobile coupons. Download the free Chinook Book app today at www.Chinookbook.net/mobile and "Get on the Map" coupons will be immediately activated on your iPhone or Android (valid Aug. 23-Dec. 31, 2013). Learn more about "Get on the Map" businesses near you at www.seattle.gov/getonthemap.



Take a step further

To increase renewable energy generation from small hydro, geothermal, dairy biogas, and wind, join City Light's **Green Up!** program by adding \$3, \$6 or \$12 to your monthly bill. Sign-up at www.seattle.gov/green or call **206.684.3000**.

Free light bulb recycling events

Through October, City Light and Seattle Public Utilities host energy-saving events at select retailers. Bring your burned-out compact fluorescent bulbs (CFL) and we'll replace them with free CFLs (limit five). Get locations, dates and times at www.seattle.gov/twistandsave.



Have a question about energy conservation or our renewable power programs?

Call a Seattle City Light Energy Advisor at **206.684.3800** or email SCLEnergyAdvisor@seattle.gov

Our power sources

City Light's fuel mix disclosure report from the Washington State Dept. of Community Trade and Economic Development is based on 2012 data:

Hydro	89.8%
Nuclear*	4.4%
Wind	3.9%
Coal*8%
Other**6%
Landfill Gases5%
Total	100%

*These fuels represent a portion of the power from Bonneville Power Administration

**Other includes biomass, natural gas, petroleum and waste.



More customer service

The City of Seattle recently opened a new customer service center in the main lobby (fourth floor) of the Seattle Municipal Tower (700 Fifth Avenue). Pay utility bills and taxes, purchase pet licenses, get a business license, and more. The center is open from 8 a.m. to 5 p.m., Monday through Friday. Call **206.684.2489** for more information.



From the field

"Thieves have stolen copper from our equipment, including cutting down a utility pole that had energized wires, a very dangerous situation. If you see suspicious activity around electrical equipment, don't interfere but call police at 911, and report the incident to City Light security at 206.386.9111." - Sheri DeWitt, City Light electrician constructor

*Seattle City Light received the highest numerical score among midsize utilities in the West region in the proprietary J.D. Power and Associates 2013 Electric Utility Business Customer Satisfaction StudySM. Study based on 25,794 total online interviews ranking the 9 largest providers in the West (AZ, CA, CO, ID, MT, NM, NV, OR, UT, WA, WY). Proprietary study results are based on experiences and perceptions of consumers surveyed April-June and September-December 2012. Your experiences may vary. Visit jdpower.com.



Contest and calendar

Art and photos of 12 winners in our Shrinking Bigfoot contest will be published in our 2014 Shrinking Bigfoot calendar. Proceeds from calendar sales go to Project Share, which helps customers having trouble paying electric bills. Find out more about the contest and order your calendar at www.seattle.gov/light/contest.



It's all online

City Light information is just a click away with our many online features including:

- 24/7 power outage map
- YouTube videos on energy saving and more
- Facebook, Twitter for breaking news

Check these out at www.seattle.gov/light.

Public Power Week

City Light joins more than 2,000 other publicly owned utilities in celebrating Public Power Week (Oct. 6-12). Public power serves the interests of its customers not stockholders. Learn more at www.publicpower.org.

Tip from an arborist

In the Northwest, we celebrate Arbor Day, not in April, but in the fall. If you plant a tree, remember the phrase "right tree for the right place." Trees with a mature height over 20 feet don't belong within 10 feet of City Light power lines or poles. More at www.seattle.gov/trees.



In your neighborhood: City Light @ work

Crews are in these neighborhoods, working to keep your lights on.

- Between Beacon Ave. S. and E. Marginal Way S. in Tukwila: Replacing 10 transmission poles and installing two new distribution feeders to increase reliability;
- S.W. Burien and Bryn Mawr: Replacing aging poles to improve electrical reliability;
- Shoreline: Repaving along 12th Ave. N.W. to complete underground upgrade project;
- Rainier Vista, High Point, Holly Park: Upgrading streetlight grounding system;
- Pioneer Square (S. Washington St. between 3rd Ave. S. & 4th Ave. S.): Rebuilding existing infrastructure for reliability.

Visit www.seattle.gov/light/construction and click on the  construction sign for details.



Seattle City Light: The first carbon-neutral utility in the nation.

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www.seattle.gov/light

www.twitter.com/SeaCityLight



Questions, comments or suggestions? Call **206.684.3000** or contact *Tell Seattle City Light* at www.seattle.gov/light.

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Newsletter available in Spanish, Vietnamese, Chinese, Somali, Tagalog and Korean online or call **206.684.3000**.



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Help bring solar to the Seattle Aquarium

For as little as \$150, City Light customers who join between September 2013 and February 2014 will help build a nearly 50 kilowatt solar photovoltaic system on the aquarium roof.

To learn more, call (206) 684-3800 or visit our website at seattle.gov/communitysolar.

Benefits of the program:

- Get annual credits for energy production with 100 percent payback (or more) expected by 2020.
- Be part of a movement to demonstrate that solar power works here in Seattle.
- Support clean, renewable solar power supplied directly to the Seattle Aquarium's marine conservation education and research activities.

To reserve your spot in the Seattle Aquarium Community Solar program, fill out the form on the other side.



Reserve your spot today.

Fill out the form below and a Community Solar representative will contact you with next steps.



Yes, I want to bring solar to the Seattle Aquarium!

NAME

PHONE

SEATTLE CITY LIGHT ACCOUNT NUMBER

EMAIL ADDRESS

Return the form in your bill envelope or mail it back to us:
Community Solar, Seattle City Light, 700 Fifth Avenue, Suite 3200,
P.O. Box 34023, MS 901-487, Seattle, WA 98124-4023