

LIGHT READING

customer newsletter



Ready to **Green Up!** your electricity?



For a few extra dollars each month you can purchase new sources of renewable energy such as wind and biomass, equal to 25, 50, 100 percent or more of your energy needs. The Green Up program is now **Green-e certified** which guarantees that customers are buying renewable energy and helping to expand the production of renewable energy.

Residential customers: It's a great time to Green Up! Through July, if you join *with a one year commitment* we'll send you an organic, Fair Trade Certified THEO Chocolate bar and a two-for-one admission coupon for the THEO Chocolate factory tour. The factory tour includes free chocolate samples, information about cocoa and the Fair Trade industry that supports fair prices, community development and environmental stewardship. Existing Green Up customers can increase their contributions and also receive this gift. Simply fill out the form below or enroll online at www.greenupseattle.org. For more detailed information call (206) 684-8822.



THEO Chocolate (www.theochocolate.com), a Seattle-based company specializing in bean-to-bar production of organic chocolate, purchases Green Up renewable energy to meet 100 percent of its electricity needs.

Check out City Light's customer incentives towards greener living:

- ❖ Recycle your old working but wasteful refrigerator or freezer and get \$30. Recycle two and get \$60. To schedule a pick up, visit the JACO Environmental website at www.jacoinc.net and choose the "Rebate Pickup" tab. Or call JACO at (877) 577-0510.
- ❖ Switch to compact fluorescent bulbs and conserve electricity. Help us avoid buying power from fossil fuel burning plants. City Light sponsors the **Twist & Save** *deep discount price reduction* at many local retailers. No coupons or rebate forms required.

- ❖ Purchase an efficient clothes washer through the WashWise program and save energy, water and money plus get a rebate up to \$100.



For more information about Climate Action Now energy-saving ideas, our programs and ways to shrink your carbon footprint, call Community Conservation at (206) 684-3800 or visit www.seattle.gov/conserve. To calculate your carbon footprint, use the carbon calculator posted at www.seattlecan.org.

I want to **Green Up!**

- \$3 per month 25% participation level
 \$6 per month 50% participation level
 \$12 per month 100% participation level
 I already participate 100% but want to add \$ _____ each month.

Name _____

Service Address _____ City _____ State _____ Zip Code _____

Mailing Address (if different than above) _____ City _____ State _____ Zip Code _____

Phone Number _____ City Light Account Number _____

Customer Signature _____ I agree to pay the monthly charges selected above for at least one year.

Questions? Call 206.684.8822 or visit www.greenupseattle.org

Mail the coupon with your bill payment or to: Green Up Seattle, Seattle City Light, PO Box 34023, Seattle, WA 98124-4023. Please allow eight to 10 weeks for delivery of chocolate bar and tour coupon.

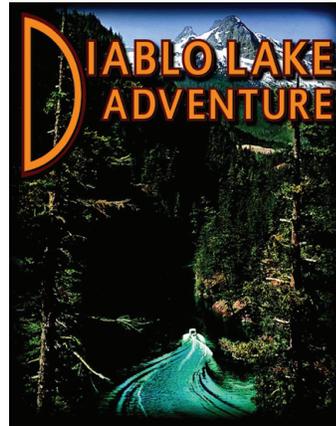
City Light receives environmental award



Seattle City Light was named one of five Outstanding Stewards of America's Waters by the National Hydropower Association. The award recognizes City Light's collaborative work with the Skagit Watershed Council, the Sauk-Suiattle, Swinomish and Upper Skagit tribes, the Nature Conservancy and other stakeholders to research, develop and launch fish recovery actions for multiple fish species in the Skagit River watershed. "The Skagit River is an incredible resource for people, fish and wildlife and City Light is committed to operating in an environmentally friendly way. We all reap the rewards," City Light Superintendent Jorge Carrasco said. For more details on the awards, visit www.outstandingwaters.org.

City Light's Skagit Tours delight

Experience the beauty of the North Cascades. Enjoy a picnic lunch or our famous all-you-can-eat Diablo Dam Good chicken dinner. This tour, which operates June through September, is popular with groups and families. For tour dates, hours, prices, information about local sights and more, contact (206) 684-3030 or visit www.SkagitTours.com. Tour reservations are recommended.



Springtime reminder: keep meters clear



Seattle City Light meter readers need at least three feet of clearance around electric meters so they can easily see and read them. Please remove plants, tools, building materials and other items that might obstruct their view. Customers with dogs and locked doors that prevent meter reader entrance may call (206) 386-1731 to request a meter-read schedule and to make arrangements for City Light access.

Moving? FAQs about bill payment

◆ Who is responsible for paying the electric bills?

All the adults living at the residence are equally responsible for paying the bills even if their names are not listed on the account. Individuals who deny responsibility must prove they were living elsewhere during the billing period. (SMC 21.49.100 d)

◆ Can landlords be held responsible for the tenant's bill?

If a change in occupancy takes place and the owner or tenant fails to notify City Light within 10 working days, the owner may be billed for the tenant's charges. Property owners and tenants are equally responsible to notify City Light. (SMC 21.49.100B,C, SMC 21.49.130B, DPP 500PIII-302)

◆ Can new owners be held responsible for charges incurred by former owners or tenants?

If City Light does not receive a written request for a final billing from the escrow agent, seller, or buyer, City Light may recover from the buyer, any unpaid utility charges incurred prior to closing. Escrow companies are required to write to the utilities for outstanding charges unless the buyer and seller formally waive notification. (RCW 60.80.020(4)(a), DPP 500PIII-302)



To notify City Light about changes in occupancy and property ownership, use our online application posted at www.seattle.gov/light/accounts/resa/ or call (206) 684-3000 for assistance.

Web site: Electric Service Connections



This site is worth a visit if you are planning a construction project involving a new or rewired electrical service. You'll find information and resources about all types of electric service connections including service requirements, construction guidelines, applications, contact numbers and permitting links. Go to www.seattle.gov/light/ and select "Electric Service" listed under "Info & Help."

Seattle City Light is a publicly owned utility dedicated to exceeding our customers' expectations in producing and delivering low-cost, reliable power in an environmentally responsible and safe way. We are committed to delivering the best customer service experience of any utility in the nation.



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This newsletter is available in alternate formats upon request. Translated newsletter information is available in Spanish, Vietnamese, Chinese, Somali, Tagalog and Korean.

Call (206) 684-3000.

www.seattle.gov/light

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