

# LIGHT READING

customer newsletter



Jan/Feb 2006

## *New challenges for Seattle City Light's second century*



The year 2006 marks the beginning of our second century of service to Seattle. Those of us with responsibility in the second century have a tough act to follow. The people who started this utility built energy and transmission that still provide reliable power at stable, low rates. They invented one of the finest energy efficiency programs in the world. They figured out ways to both protect the salmon and operate dams on the Skagit River. They developed a program to assure that there are no net greenhouse gasses emitted to the atmosphere as a result of the generation, purchase and distribution of Seattle's electricity.

We have different challenges, but they are no less daunting.

- We must build a new energy strategy in the face of global warming, escalating energy prices, and the predicted end to the era of fossil fuels.
- In the face of unprecedented technological change, we must be open to new ideas and new technologies that will fundamentally change the way energy is produced and transported.
- Finally, in the face of enormous pressure on our environment, we will have to make sure our legacy is not only measured by the power we produce, but by the environment we hand over to other generations.

I want to thank our customers who made City Light and public power possible. You have been with us for the first 100 years and we invite you to share the excitement of the next 100.

*Jorge Carrasco, Superintendent*

## *The best weatherization deal just got better*

Seattle City Light's Multifamily Weatherization Program, now celebrating its 20th year of service, continues to improve energy efficiency for electrically heated apartment buildings and condominiums.

And now the program just got better. If you own a multifamily building, you can use the contractor of your choice rather than choosing from a limited list. What's more, the rebate goes directly to you, not through the contractor. More choices, more simplicity. What's not to like?

Multifamily Weatherization still offers the best deal in town on upgraded windows, lighting and insulation:

- 70 percent rebate on most lighting upgrades
- 50 percent rebate on the cost of insulation
- \$5 per square foot rebate for window upgrades.

Staff is available to assist you with all aspects of the program, from bidding to verifying the finished work. Learn how you can save money on energy costs and increase the value of your property. Call us at **(206) 684-3800** or visit [www.seattle.gov/light/conserv](http://www.seattle.gov/light/conserv) to apply.



# Help the needy through Project Share



Winter is here, and some City Light customers struggle to pay their electric bills. Project Share, supported completely by voluntary contributions from our customers, helps a few thousand customers every year.

You can help by adding a donation to each bill payment or by making a one-time contribution. Your assistance is tax deductible and every penny goes to customers, not to administrative costs. Donations can be authorized online at [www.seattle.gov/light/help/share/](http://www.seattle.gov/light/help/share/), or by mail to the address printed below. For assistance call **(206) 684-3000**.

## Lake City center moves

Seattle City Light's Lake City Service Center is now located at 12525 28th Ave. N.E. The office is attached to the Seattle Public Library's Lake City branch, on the second floor.

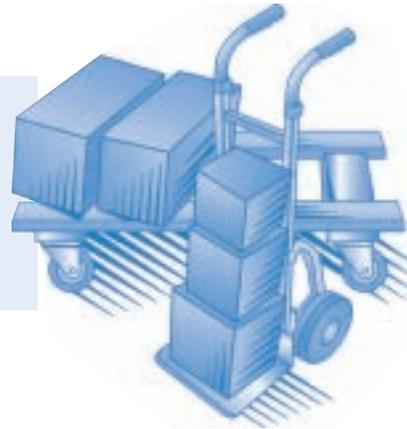


Photo by Erik Stuhaug

Robin Calhoun, City Light's first conservation manager, shared stories about the history of City Light. The "Traveling Light Show" is on display through January at the downtown Seattle Public Library, first floor, Fourth Avenue entrance. It will tour monthly through next summer, with its final destination still to be determined.

## Centennial celebration

Seattle City Light celebrates 100 years of providing affordable, reliable, publicly owned power to the citizens of Seattle at a ceremony Oct. 25, 2005, at City Hall. Speakers were Mayor Greg Nickels, City Light Superintendent Jorge Carrasco and Jean Godden, chair of the Seattle City Council's Energy and Environment Committee. A panel including historians Wesley Arden Dick, David Wilma and



## Stay in touch

Seattle City Light and the energy industry are in the midst of historic change, and an informed citizenry is more important than ever. We would like to send you regular e-mails on renewable energy, conservation, regional issues and others in which you may be interested.

Please click here <http://www2.seattle.gov/light/listserv/boblist.asp> to learn more about the options, or to sign up for "Bob's List."



700 Fifth Ave., Suite 3300  
PO Box 34023  
Seattle WA 98124-4023

This newsletter is available in alternate formats upon request.

Call (206) 684-3000

[www.seattle.gov/light](http://www.seattle.gov/light)

Editor: Marilyn Mar  
[marilyn.mar@seattle.gov](mailto:marilyn.mar@seattle.gov)



Printed on recycled paper

# 2006 Citizens Information Guide

# 2007

 City of Seattle



*Let's get back to basics.*

*The Citizens Information Guide will help you find the service you need. Please keep it handy!*

Gregory J. Nickels  
Mayor of Seattle

For Internet links to the services listed here, see [www.seattle.gov/CitizenService/infoguide.htm](http://www.seattle.gov/CitizenService/infoguide.htm)

For more information contact:

**Citizens Service Bureau**  
600 4th Avenue, Floor 1, Seattle City Hall  
PO Box 94726  
Seattle, WA 98124-4726  
684-CITY (2489) / (TTY) 615-0476  
Web/Online Request Form: [www.seattle.gov/citizenservice](http://www.seattle.gov/citizenservice)

All area codes 206 unless otherwise noted

- Non-city government agencies italicized
- Use the Washington Relay Service, (711) for services without a TTY number
- Translation service available

## ELECTED OFFICIALS

Greg Nickels, Mayor (TTY 615-0476) 684-4000  
Thomas A. Carr, City Attorney (TTY 233-7206) 684-8200  
Municipal Court Judges (TTY 684-5210) 684-8709  
City Council Members (TTY 233-0025)  
Richard Conlin 684-8805  
Jan Drago 684-8801  
Nick Licata 684-8803  
Richard McIver 684-8800  
David Della 684-8806  
Jean Godden 684-8807  
Peter Steinbrueck 684-8804  
Tom Rasmussen 684-8808  
Council Position #9 684-8802  
City Council information 684-8888

## 24-HOUR SERVICES

Police, Fire, Medic One (V/TTY) 9-1-1  
Non-emergency police (V/TTY) 625-5011  
City Light (emergencies) 684-7400  
Seattle Public Utilities 386-1800  
Street repair & maintenance 386-1218  
*Child & Adult Abuse Reporting* 1-866-363-4276  
*Crisis Clinic (TTY 461-3219)* 461-3222  
*Poison Center (TTY 1-800-572-0638)* 1-800-222-1222  
*Sexual Assault/Traumatic Stress Center* 521-1800

## INFORMATION AND REFERRAL

Seattle City government info (TTY 615-0476) 684-CITY(2489)  
*Community Information Line (TTY 461-3610)* 461-3200  
*King County government information* 296-0100  
*Wa State government information* 1-800-321-2808  
*Federal government info (TTY 1-800-326-2996)* 1-800-333-4636

**AIRPORT, SEATTLE-TACOMA INTL** 431-4444

## ALCOHOLISM & DRUG TREATMENT

24-hr Helpline 722-3700

## ANIMAL INFORMATION

Animal Control 386-7387  
Pet licenses, Seattle 386-4262  
Spay/Neuter Clinic, Seattle 386-4260  
*Animal Control, King County* 296-7387

## AUTOMOBILES

Abandoned (public areas) 684-8763  
Inoperative (on private property) (TTY 233-7156) 684-7899  
Impounded (from public property) 684-5444  
*Vehicle/vessel licenses* 296-4000

## BICYCLE & PEDESTRIAN PROGRAMS

684-7583

## BIRTH & DEATH CERTIFICATES

*Public Health-Seattle/King Co.* 296-4769

## BUILDING & LAND USE

Dept of Planning & Development general info 684-8600  
Permit, land use & zoning info (TTY 233-7156) 684-8850

## BUSES

*Metro rider information (TTY 684-1739)* 553-3000  
*Community Transit (TTY 425-778-2188)* 1-800-562-1375  
*Sound Transit (TTY 1-888-713-6030)* 1-888-889-6368

## BUSINESS LICENSE & TAXES (Seattle)

Disadvantaged Business Enterprise Program 684-8484  
BIA & LID payments 684-0430  
386-9046

## CARPOOL

Carpool parking 684-0816  
*Metro Ride Share (TTY 684-1855)* 625-4500

## CHILD & YOUTH INFORMATION

*Child Care Referral Services* 329-5544  
*Childhaven Crisis Nursery* 328-5437  
*Emergency Shelter* 1-800-495-7802  
*Family Helpline* 233-0139  
Family & Youth Services (TTY 684-0274) 386-1001  
Subsidized Child Care (TTY 233-2778) 386-1050

## CITY LIGHT (TTY 233-7241)

Billing 684-3000  
Conservation Help Line 684-3800  
Outage Hotline 684-7400  
Street light repair 684-7056

## CLAIMS, AGAINST THE CITY

684-8213

## CLEAN & GREEN SEATTLE

386-9765

## COMPLAINTS

City of Seattle (TTY 615-0476) 684-CITY(2489)  
Construction, Housing & Land Use (TTY 233-7156) 684-7899  
Seattle Police Internal Investigations 684-8797  
*King County Ombudsman (V/TTY)* 296-3452  
*Metro Transit (TTY 684-2029)* 553-3060

## CONSUMER & CREDIT SERVICES

*Credit Counseling* 1-800-634-2227  
*Attorney General, Wa State* 464-6684

## COURTS

Municipal Court (Seattle) (TTY 684-5210) 684-5600  
*Bankruptcy Court (US)* 370-5200  
*District Court (King County)* 205-9200  
*Superior Court (King County) (TTY 205-5048)* 296-9300

## DISCRIMINATION

Office of Civil Rights (TTY 684-4503) 684-4500  
*Wa State Human Rights (V/TTY)* 464-6500

## DISPUTES, CIVIL

*Dispute Resolution Center* 443-9603

## DOMESTIC ABUSE & VIOLENCE

*Domestic Violence Hotline (V/TTY)* 1-800-562-6025  
Sexual & Domestic Violence Prevention 233-2774

## DOMESTIC PARTNER REGISTRATION (TTY 233-0025)

684-8344

## DRAINAGE PROBLEMS

Surface flooding in street (24-hr) 386-1800

## DRIVER LICENSES & STATE ID

320 N 85th St 706-4269  
907 N 135th St 368-7262  
5811 Rainier Ave S 721-4560  
8830 25th Ave SW 764-4144  
380 Union St \* 464-6845

\*Renewals and ID cards only

## DRUG ACTIVITY

In progress 9-1-1  
On-going 684-5797

## EMERGENCY PREPAREDNESS 233-7123 or 233-5076

## EMPLOYMENT

City of Seattle Job Line (Wa Relay 1-800-833-6384) 684-7999  
*King County Job Line* 296-5209  
*Wa State Job Line (TTY 360-664-0389)* 281-6320  
*Federal Job Line* 1-703-724-1850  
*Post Office Job Line* 442-6240  
*WorkSource: North Seattle Office (TTY 440-2464)* 440-2500  
*Rainier Office (TTY 721-5986)* 721-6000  
*Wage claims, work permits, min. wage information (TTY 515-2803)* 515-2800  
*Unemployment claims* 1-800-318-6022

## FIRE

Fire Department information 386-1400  
Fire Prevention, Fire Marshal 386-1450

**FOOD EMERGENCIES**

Community Information Line (TTY 461-3610) 461-3200

**GARBAGE/SOLID WASTE (TTY 233-7241)**Collection, recycling, yard waste 684-3000  
Transfer stations (see Trash Disposal) 684-3000**GRAFFITI**Graffiti Hotline (TTY 233-7241) 684-7587  
Metro Transit shelter graffiti 684-1800**HATE CRIMES**Information & referral (TTY 684-4503) 684-4500  
Reporting 9-1-1**HEALTH SERVICES**

Information (TTY 296-4631) 296-4600

**HOMELESS**

Shelter Info/Donation Service (TTY 461-3610) 461-3200

**HOUSING**Home Improvement Loans 684-0244  
Inspection/complaints (TTY 233-7156) 684-7899  
Minor home repair (eligibility) (TTY 448-5025) 448-5751  
Seattle Housing Authority (housing-Porchlight) (TTY 1-800-833-6384) 239-1500**ILLEGAL DUMPING (TTY 233-7241)**

684-7587

**JAIL, KING COUNTY**

296-1234

**LANDLORD/TENANT PROBLEMS**Just Cause Eviction information (TTY 233-7156) 684-7899  
Landlord/Tenant Hotline (FPA) (TTY 694-6710) 694-6767  
Tenants Union (TTY 723-0523) 723-0500**LEGAL SERVICES, FREE, LOW FEE**Columbia Legal Services (TTY 464-1518) 464-5911  
Lawyers Referral Service 267-7010  
K.C. Office of Public Defender (TTY 296-5242) 296-7662  
Free neighborhood clinics 267-7070**LIBRARY**Quick Information Line (TTY 386-4697) 386-4636  
King County Library System 425-462-9600  
Talking Book & Braille Library (TTY 615-0418) 615-0400**LICENSES**Business 684-8484  
Boiler, gas piping, refrigeration & steam (TTY 233-7156) 684-5174  
Marriage - King County 296-3933**LITTER**In public & private areas (TTY 233-7241) 684-7587  
Litter receptacles 615-1700  
Metro Transit bus shelters (TTY 684-1739) 553-3060**NEIGHBORHOOD SERVICE CENTERS (TTY 615-0476)**Ballard: 5604 22nd Ave NW \* 684-4060  
Capitol Hill: 425 Harvard Ave E 684-4574  
Central: 2301 S Jackson St #208 \*/\*\* 684-4767  
Delridge: 5405 Delridge Wy SW \* 684-7417  
Downtown: 820 Virginia St 233-8560  
Greater Duwamish: 2821 Beacon Ave S 233-2044  
Greenwood: 8515 Greenwood Ave N 684-4096  
Lake City: 12525 28th Ave NE \* 684-7526  
Lake Union/Fremont: 908 N 34th 684-4054  
Queen Anne/Magnolia 157 Roy St 684-4812  
Southeast: 4859 Rainier Ave S\* 386-1931  
University: 4534 University Wy NE\* 684-7542

West Seattle: 4205 SW Alaska St \* 684-7495

\* Utility payments and passport applications

\*\* Cable payments &amp; equipment returns

**NEIGHBORHOODS (TTY 615-0476)**Historic Preservation Program 684-0228  
Neighborhood Matching Fund 684-0464  
Neighborhood Planning Implementation 684-0464  
P-Patch Program 684-0264**NOISE**Noise Abatement Program (TTY 233-7156) 684-7843  
KCIA/Boeing Field Aircraft 205-5242  
Sea-Tac Aircraft 433-5393**NURSING HOME COMPLAINTS & ABUSE**

1-800-562-6078

**PARKING**Defective meter/Pay Station 684-5260  
Illegal (on public property) 625-5011  
Abandoned vehicles (over 72 hrs) 684-8763**PASSPORTS**King County District Court 205-9200  
Also, see Neighborhood Service Centers (TTY 615-0476) 615-0725**PERMITS**Building permits, land use, zoning (TTY 233-7156) 684-8850  
Boiler, electrical, furnace, elevator, refrigeration permits (TTY 233-7156) 684-8464  
Foodworker permits (King County) 296-4791  
Gun permits 684-5500  
Plumbing & gas piping permits (TTY 233-7156) 684-5198  
Residential parking permits 684-5086  
Sewer, Side 684-5362  
Streets, sidewalks, planting strips & alleys 684-5283  
Truck over legal requirements 684-5086**POLLUTION CONTROL**Surface Water Pollution (TTY 233-7241) 684-7587  
Burn ban 1-800-595-4341  
Puget Sound Clean Air Agency 343-8800  
Wa State Department of Ecology 425-649-7000**POST OFFICE INFORMATION**

1-800-275-8777

**POTHoles (24-hr)**

386-1218

**PROPERTY TAXES & ASSESSMENTS**King County assessment information 296-7300  
Real estate tax bills 296-3850  
Senior citizen/disabled exemptions (TTY 296-7888) 296-3920  
RATS, Public Health Seattle-King County 205-4394**RECREATION / ENTERTAINMENT**Seattle Aquarium 386-4320  
Seattle Center events info (TTY 684-7100) 684-8582  
Parks and Recreation, Dept. of 684-4075  
Woodland Park Zoo (TTY 684-4026) 684-4800  
Convention & Visitors Bureau 461-5840  
King County Parks 296-4232  
Seattle Art/Seattle Asian Museums (TTY 654-3137) 654-3100**SCHOOLS, Seattle Public**

252-0000

**SEATTLE PUBLIC UTILITIES**

684-3000

**SENIOR CITIZENS**

Mayor's Office for Senior Citizens (TTY 233-2778) 684-0500

Aging &amp; Disability Services (TTY 684-0702) 684-0660

Meals on Wheels 448-5767

Senior Computer Training Program (TTY 233-2778) 684-0639

Senior Info &amp; Assistance (TTY 448-5025) 448-3110

Social Security (TTY 1-800-325-0778) 1-800-772-1213

**SIDEWALKS (information & complaints)**

684-5253

**STREETS & ALLEYS (24-hr)**Street repair & maintenance 386-1218  
Surface flooding, streets 386-1800**TRAFFIC SIGNS & SIGNALS**Neighborhood Traffic Concerns 684-7623  
Circle requests 684-0817  
Repairs/replacements 386-1206  
Signal requests 684-5118**TRASH DISPOSAL/RECYCLING**Seattle Public Utilities (TTY 233-7241) 684-3000  
Transfer Stations: (TTY 233-7241) 684-3000

1350 N 34th St and 8100 2nd Ave S

Electronics Recycling 296-4466

Household Hazards 296-4692

Composting Hotline 633-0224

Recycling Hotline (Wa State) 1-800-RECYCLE

**TREES**Parks, open space & boulevards 684-4113  
Street tree information (Arborist) 684-7649  
Trees in power lines (TTY 233-7241) 386-1663**UTILITY BILLS**

City Light, drainage &amp; wastewater, solid waste &amp; water (TTY 233-7241) 684-3000

Puget Sound Energy (gas) 425-454-2000  
(TTY 1-800-962-9498)**UTILITY LOCATOR - CALL BEFORE YOU DIG**

1-800-424-5555

**VETERANS**Veterans Aid & Employment 296-7656  
Veterans Affairs (TTY 1-800-829-4833) 1-800-827-1000**VOLUNTEERS**Community Information Line (TTY 461-3610) 461-3200  
Volunteer Matching Programs (TTY 233-2778) 684-0639  
Parks and Recreation 684-4075**VOTING INFORMATION**Registration, absentee ballots 296-VOTE (8683)  
Election information 296-1565

Registration locations:

Branch libraries (TTY 386-4697) 386-4636  
See Neighborhood Service Centers listing  
Seattle School District 252-0000**WATER SERVICE, Seattle**Emergency service (24-hr) 386-1800  
Drinking water quality (TTY 233-7241) 684-7404  
Service and inspection (TTY 233-7241) 684-5800  
Water billing information (TTY 233-7241) 684-3000**WEATHERIZATION/ENERGY CONSERVATION**Energy Conservation Help Line 684-3800  
Grants (eligibility information) 684-0244**WEEDS/OVERGROWTH**Private property (TTY 233-7156) 684-7899  
Public property 386-1218