



Department of Information Technology

2014 Proposed Budget Overview



BASIC MISSION

- ▶ **VISION:** Working together, Delivering Opportunity, Innovation, and Technology
- ▶ **MISSION:** We partner with our customers to provide reliable and secure information and communication solutions that make technology work for the City.
- ▶ **DoIT** enables:
 - ▶ Police/Fire to receive 911 calls, dispatch staff, and communicate
 - ▶ City services, information, and staff to be accessed via telephones, email, websites, television, and social media
 - ▶ Availability of City business services: permits get issued, bills get paid, courts get scheduled
 - ▶ Computer access and training for residents in need



KEY OUTCOMES and REMAINING CHALLENGES

Outcomes:

- ▶ Increased redundancy, availability, and security.
- ▶ Technology is leveraged as effectively as possible.
- ▶ City IT services are coordinated and duplication of efforts and costs is reduced.

Challenges:

- ▶ Efficiency – reduce duplication, overlaps, silos
- ▶ IT Business Continuity/Disaster Recovery
- ▶ Rapidly changing environment



ALIGNING MISSION AND BUDGET

- ▶ Enhances our ability to provide reliable and secure information and communication systems.
- ▶ Coordinates IT investments to avoid duplication.
- ▶ Realigns existing resources and increases investments in key areas of need.
- ▶ Enhances IT Business Continuity/Disaster Recovery.
- ▶ Improves our capacity to respond to changes.
- ▶ Supports critical initiatives including the Next Generation Data Center and Office 365.
- ▶ Leverages advances in technology.

