CHAPTER 11
ACCESSIBILITY

Note: DPD does not have authority to enforce or interpret the Americans with Disabilities Act (ADA), ADA Accessibility Guidelines (ADAAG), Fair Housing Act and other state and federal accessibility laws. Approval of a building by DPD cannot guarantee compliance with those regulations.

SECTION 1101
GENERAL

1101.1 Scope. The provisions of this chapter shall control the design and construction of facilities for accessibility to physically disabled persons.

1101.2 Design. Buildings and facilities shall be designed and constructed to be accessible in accordance with this code and ICC A117.1, except those portions of ICC A117.1 amended by this section.

1101.2.1 (ICC A117.1, Section 403.5) Clear width of accessible route. Clear width of an accessible route shall comply with ICC A117.1, Section 403.5. For exterior routes of travel, the minimum clear width is 44 inches (1118 mm).

1101.2.2 (ICC A117.1, Section 404.2.8) Door-opening force. Fire doors shall have the minimum opening force allowed by the building official. The force for pushing or pulling open doors other than fire doors shall be as follows:

1. Interior hinged door: 5.0 pounds (22.2 N) maximum
2. Interior sliding or folding doors: 5.0 pounds (22.2 N) maximum
3. Exterior hinged, sliding or folding door: 10 pounds (44.5 N) maximum

Exception: Interior or exterior automatic doors complying with Section 404.3 of ICC A117.1. These forces do not apply to the force required to retract latch bolts or disengage other devices that hold the door in a closed position.

1101.2.3 (ICC A117.1, Section 407.4.6.2.2) Arrangement of elevator car buttons. ICC A117.1, Section 407.4.6.2.2 is not adopted.

1101.2.4 (ICC A117.1, Section 606.7) Operable parts. Operable parts on drying equipment, towel or cleansing product dispensers, and disposal fixtures shall comply with Table 603.6.

1101.2.5 (ICC A117.1, Section 604.6) Flush controls. Flush controls shall be hand operated or automatic. Hand-operated flush controls shall comply with Section 309, except the maximum height above the floor shall be 44 inches (1118 mm). Flush controls shall be located on the open side of the water closet.

Exception: In ambulatory accessible compartments complying with Section 604.10, flush controls are permitted to be located on either side of the water closet.

1101.2.6 (ICC A117.1, Section 703.6.3.1) International Symbol of Accessibility. Where the International Symbol of Accessibility is required, it shall be proportioned complying with ICC A117.1 Figure 703.6.3.1. All interior and exterior signs depicting the International Symbol of Accessibility shall be white on a blue background.

SECTION 1102
DEFINITIONS

1102.1 Definitions. The following terms are defined in Chapter 2:

ACCESSIBLE.
ACCESSIBLE ROUTE.
ACCESSIBLE UNIT.
CIRCULATION PATH.
CLOSED-CIRCUIT TELEPHONE.
COMMON USE.
DETECTABLE WARNING.
EMPLOYEE WORK AREA.
FACILITY.
INTENDED TO BE OCCUPIED AS A RESIDENCE.
MAILBOXES.
MULTILEVEL ASSEMBLY SEATING.
MULTISTORY UNIT.
PUBLIC ENTRANCE.
PUBLIC-USE AREAS.
RESTRICTED ENTRANCE.
SELF-SERVICE STORAGE FACILITY.
SERVICE ENTRANCE.
SITE.
TRANSIENT LODGING.
TYPE A UNIT.
TYPE B UNIT.
WHEELCHAIR SPACE.
ACCESSIBILITY

SECTION 1103
SCOPING REQUIREMENTS

1103.1 Where required. Sites, buildings, structures, facilities, elements and spaces, temporary or permanent, shall be accessible to persons with physical disabilities.

1103.2 General exceptions. Sites, buildings, structures, facilities, elements and spaces shall be exempt from this chapter to the extent specified in this section.

1103.2.1 Specific requirements. Accessibility is not required in buildings and facilities, or portions thereof, to the extent permitted by Sections 1104 through 1110.

1103.2.2 Existing buildings. Existing buildings shall comply with ((Section 3411)) the International Existing Building Code.

1103.2.3 Employee work areas. Spaces and elements within employee work areas shall only be required to comply with Sections 907.5.2.3.2, 1007 and 1104.3.1 and shall be designed and constructed so that individuals with disabilities can approach, enter and exit the work area. Work areas, or portions of work areas, that are less than 300 square feet (30 m²) in area and located 7 inches (178 mm) or more above or below the ground or finish floor where the change in elevation is essential to the function of the space shall be exempt from all requirements.

1103.2.4 Detached dwellings. Detached one- and two-family dwellings and accessory structures, and their associated sites and facilities, are not required to be accessible.

1103.2.5 Utility buildings. Occupancies in Group U are exempt from the requirements of this chapter other than the following:

1. In agricultural buildings, access is required to paved work areas and areas open to the general public.
2. Private garages or carports that contain required accessible parking.

1103.2.6 Construction sites. Structures, sites and equipment directly associated with the actual processes of construction including, but not limited to, scaffolding, bridging, materials hoists, materials storage or construction trailers are not required to be accessible.

1103.2.7 Raised areas. Raised areas used primarily for purposes of security, life safety or fire safety including, but not limited to, observation galleries, prison guard towers, fire towers or lifeguard stands, are not required to be accessible or to be served by an accessible route.

1103.2.8 Limited access spaces. Nonoccupiable spaces accessed only by ladders, catwalks, crawl spaces, freight elevators or very narrow passageways are not required to be accessible.

1103.2.9 Equipment spaces. Spaces frequented only by personnel for maintenance, repair or monitoring of equipment are not required to be accessible. Such spaces include, but are not limited to, elevator pits, elevator penthouses, mechanical, electrical or communications equip-

ment rooms, piping or equipment catwalks, water or sewage treatment pump rooms and stations, electric substations and transformer vaults, and highway and tunnel utility facilities.

1103.2.10 Single-occupant structures. Single-occupant structures accessed only by passageways below grade or elevated above grade including, but not limited to, toll booths that are accessed only by underground tunnels, are not required to be accessible.

1103.2.11 Residential Group R-1. Buildings of Group R-1 containing not more than five sleeping units for rent or hire that are also occupied as the residence of the proprietor are not required to be accessible.

1103.2.12 Day care facilities. Where a day care facility is part of a dwelling unit, only the portion of the structure utilized for the day care facility is required to be accessible.

1103.2.13 Live/work units. In live/work units constructed in accordance with Section 419, the portion of the unit utilized for nonresidential use is required to be accessible. The residential portion of the live/work unit is required to be evaluated separately in accordance with Sections 1107.6.2 and 1107.7.

1103.2.14 Detention and correctional facilities. In detention and correctional facilities, common use areas that are used only by inmates or detainees and security personnel, and that do not serve holding cells or housing cells required to be accessible, are not required to be accessible or to be served by an accessible route.

1103.2.15 Walk-in coolers and freezers. Walk-in coolers and freezers intended for employee use only are not required to be accessible.

SECTION 1104
ACCESSIBLE ROUTE

1104.1 Site arrival points. Accessible routes within the site shall be provided from public transportation stops; accessible parking; accessible passenger loading zones; and public streets or sidewalks to the accessible building entrance served.

Exception: Other than in buildings or facilities containing or serving Type B units, an accessible route shall not be required between site arrival points and the building or facility entrance if the only means of access between them is a vehicular way not providing for pedestrian access.

1104.2 Within a site. At least one accessible route shall connect accessible buildings, accessible facilities, accessible elements and accessible spaces that are on the same site.

Exception: An accessible route is not required between accessible buildings, accessible facilities, accessible elements and accessible spaces that have, as the only means of access between them, a vehicular way not providing for pedestrian access.
1104.3 Connected spaces. When a building or portion of a building is required to be accessible, an accessible route shall be provided to each portion of the building, to accessible building entrances connecting accessible pedestrian walkways and the public way.

Exceptions:

1. In a building, room or space used for assembly purposes with fixed seating, an accessible route shall not be required to serve levels where wheelchair spaces are not provided.
2. In Group I-2 facilities, doors to sleeping units shall be exempted from the requirements for maneuvering clearance at the room side provided the door is a minimum of 44 inches (1118 mm) in width.

1104.3.1 Employee work areas. Common use circulation paths within employee work areas shall be accessible routes.

Exceptions:

1. Common use circulation paths, located within employee work areas that are less than 1,000 square feet (93 m²) in size and defined by permanently installed partitions, counters, casework or furnishings, shall not be required to be accessible routes.
2. Common use circulation paths, located within employee work areas, that are an integral component of equipment, shall not be required to be accessible routes.
3. Common use circulation paths, located within exterior employee work areas that are fully exposed to the weather, shall not be required to be accessible routes.

1104.3.2 Press boxes. Press boxes in a building, room or space used for assembly purposes shall be on an accessible route.

Exceptions:

1. An accessible route shall not be required to press boxes in bleachers that have points of entry at only one level, provided that the aggregate area of all press boxes is 500 square feet (46 m²) maximum.
2. An accessible route shall not be required to free-standing press boxes that are elevated above grade 12 feet (3660 mm) minimum provided that the aggregate area of all press boxes is 500 square feet (46 m²) maximum.

1104.4 Multi-level buildings and facilities. At least one accessible route shall connect each accessible level, including mezzanines, in multi-level buildings and facilities.

Exceptions:

1. An accessible route is not required to stories and mezzanines that have an aggregate area of not more than 3,000 square feet (278.7 m²) and are located above and below accessible levels. This exception shall not apply to:
   - 1.1. Multiple tenant facilities of Group M occupancies containing five or more tenant spaces;
   - 1.2. Levels containing offices of health care providers (Group B or I); or
   - 1.3. Passenger transportation facilities and airports (Group A-3 or B).
2. Levels that do not contain accessible elements or other spaces as determined by Section 1107 or 1108 are not required to be served by an accessible route from an accessible level.
3. In air traffic control towers, an accessible route is not required to serve the cab and the floor immediately below the cab.
4. Where a two-story building or facility has one story with an occupant load of five or fewer persons that does not contain public use space, that story shall not be required to be connected by an accessible route to the story above or below.
5. Vertical access to elevated employee work stations within a courtroom is not required at the time of initial construction, provided a ramp, lift or elevator can be installed without requiring reconfiguration or extension of the courtroom or extension of the electrical system.

1104.5 Location. Accessible routes shall coincide with or be located in the same area as a general circulation path. Where the circulation path is interior, the accessible route shall also be interior. Where only one accessible route is provided, the accessible route shall not pass through kitchens, storage rooms, restrooms, closets or similar spaces.

Exceptions:

1. Accessible routes from parking garages contained within and serving Type B units are not required to be interior.
2. A single accessible route is permitted to pass through a kitchen or storage room in an Accessible unit, Type A unit or Type B unit.

1104.6 Security barriers. Security barriers including, but not limited to, security bollards and security check points shall not obstruct a required accessible route or accessible means of egress.

Exception: Where security barriers incorporate elements that cannot comply with these requirements, such as certain metal detectors, fluoroscopes or other similar devices, the accessible route shall be permitted to be provided adjacent to security screening devices. The accessible route shall permit persons with disabilities passing around security barriers to maintain visual contact with their personal items to the same extent provided others passing through the security barrier.

1104.7 Raised platforms. In banquet rooms or spaces where a head table or speaker’s lectern is located on a raised platform, an accessible route shall be provided to the platform.
ACCESSIBILITY

SECTION 1105
ACCESSIBLE ENTRANCES

1105.1 Public entrances. In addition to accessible entrances required by Sections 1105.1.1 through 1105.1.6, at least 60 percent of all public entrances shall be accessible.

Exceptions:
1. An accessible entrance is not required to areas not required to be accessible.
2. Loading and service entrances that are not the only entrance to a tenant space.

1105.1.1 Parking garage entrances. Where provided, direct access for pedestrian structures to buildings or facility entrances shall be accessible.

1105.1.2 Entrances from tunnels or elevated walkways. Where direct access is provided for pedestrian or elevated walkways to a building or facility, at least one entrance to the building or facility from each tunnel or walkway shall be accessible.

1105.1.3 Restricted entrances. Where restricted entrances are provided to a building or facility, at least one restricted entrance to the building or facility shall be accessible.

1105.1.4 Entrances for inmates or detainees. Where entrances used only by inmates or detainees and security personnel are provided at judicial facilities, detention facilities or correctional facilities, at least one such entrance shall be accessible.

1105.1.5 Service entrances. If a service entrance is the only entrance to a building or a tenant space in a facility, that entrance shall be accessible.

1105.1.6 Tenant spaces, dwelling units and sleeping units. At least one accessible entrance shall be provided to each tenant, dwelling unit and sleeping unit in a facility.

Exceptions:
1. An accessible entrance is not required to tenants that are not required to be accessible.
2. An accessible entrance is not required to dwelling units and sleeping units that are not required to be Accessible units, Type A units or Type B units.

SECTION 1106
PARKING AND PASSENGER LOADING FACILITIES

1106.2 Groups R-2 and R-3. At least 2 percent, but not less than one, of each type of parking space provided for occupancies in Groups R-2 and R-3, which are required to have Accessible, Type A or Type B dwelling or sleeping units, shall be accessible. Where parking is provided within or beneath a building, accessible parking spaces shall also be provided within or beneath the building.

1106.3 Hospital outpatient facilities. At least 10 percent, but not less than one, of care recipient and visitor parking spaces provided to serve hospital outpatient facilities shall be accessible.

1106.4 Rehabilitation facilities and outpatient physical therapy facilities. At least 20 percent, but not less than one, of the portion of care recipient and visitor parking spaces serving rehabilitation facilities specializing in treating conditions that affect mobility and outpatient physical therapy facilities shall be accessible.

1106.5 Van spaces. For every six or fraction of six accessible parking spaces, at least one shall be a van-accessible parking space.

Exception: In Group R-2 and R-3 occupancies, van-accessible spaces located within private garages shall be permitted to have vehicular routes, entrances, parking spaces and access aisles with a minimum vertical clearance of 7 feet (2134 mm).

1106.6 Location. Accessible parking spaces shall be located on the shortest accessible route of travel from adjacent parking to an accessible building entrance. In parking facilities that do not serve a particular building, accessible parking spaces shall be located on the shortest route to an accessible pedestrian entrance to the parking facility. Where buildings have multiple accessible entrances with adjacent parking, accessible parking spaces shall be dispersed and located near the accessible entrances. Wherever practical, the accessible route shall not cross lanes of vehicular traffic. Where crossing traffic lanes is necessary, the route shall be designated and marked as a crosswalk.

Exceptions:
1. In multilevel parking structures, van-accessible parking spaces are permitted on one level.

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TABLE 1106.1
ACCESSIBLE PARKING SPACES

<table>
<thead>
<tr>
<th>TOTAL PARKING SPACES PROVIDED</th>
<th>REQUIRED MINIMUM NUMBER OF ACCESSIBLE SPACES</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 to 25</td>
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<tr>
<td>26 to 50</td>
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</tr>
<tr>
<td>51 to 75</td>
<td>3</td>
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<tr>
<td>76 to 100</td>
<td>4</td>
</tr>
<tr>
<td>101 to 150</td>
<td>5</td>
</tr>
<tr>
<td>151 to 200</td>
<td>6</td>
</tr>
<tr>
<td>201 to 300</td>
<td>7</td>
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<tr>
<td>301 to 400</td>
<td>8</td>
</tr>
<tr>
<td>401 to 500</td>
<td>9</td>
</tr>
<tr>
<td>501 to 1,000</td>
<td>2% of total</td>
</tr>
<tr>
<td>1,001 and over</td>
<td>20, plus one for each 100, or fraction thereof, over 1,000</td>
</tr>
</tbody>
</table>

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2. Accessible parking spaces shall be permitted to be located in different parking facilities if substantially equivalent or greater accessibility is provided in terms of distance from an accessible entrance or entrances, parking fee and user convenience.

1106.7 Passenger loading zones. Passenger loading zones shall be accessible.

1106.7.1 Continuous loading zones. Where passenger loading zones are provided, one passenger loading zone in every continuous 100 linear feet (30.4 m) maximum of loading zone space shall be accessible.

1106.7.2 Medical facilities. A passenger loading zone shall be provided at an accessible entrance to licensed medical and long-term care facilities where people receive physical or medical treatment or care and where the period of stay exceeds 24 hours.

1106.7.3 Valet parking. A passenger loading zone shall be provided at valet parking services.

1106.7.4 Mechanical access parking garages. Mechanical access parking garages shall provide at least one passenger loading zone at vehicle drop-off and vehicle pick-up areas.

SECTION 1107
DWELLING UNITS, ((AND)) SLEEPING UNITS AND TRANSIENT LODGING FACILITIES

1107.1 General. In addition to the other requirements of this chapter, occupancies having dwelling units or sleeping units shall be provided with accessible features in accordance with this section.

1107.2 Design. Dwelling units and sleeping units that are required to be Accessible units, Type A units and Type B units shall comply with the applicable portions of Chapter 10 of ICC A117.1. Units required to be Type A units are permitted to be designed and constructed as Accessible units. Units required to be Type B units are permitted to be designed and constructed as Accessible units or as Type A units.

1107.3 Accessible spaces. Rooms and spaces available to the general public or available for use by residents and serving Accessible units, Type A units or Type B units shall be accessible. Accessible spaces shall include toilet and bathing rooms, kitchen, living and dining areas and any exterior spaces, including patios, terraces and balconies.

Exceptions:
1. Recreational facilities in accordance with Section 1109.15.
2. In Group I-2 facilities, doors to sleeping units shall be exempted from the requirements for maneuvering clearance at the room side provided the door is a minimum of 44 inches (1118 mm) in width.

1107.4 Accessible route. At least one accessible route shall connect accessible building or facility entrances with the primary entrance of each Accessible unit, Type A unit and Type B unit within the building or facility and with those exterior and interior spaces and facilities that serve the units.

Exceptions:
1. If due to circumstances outside the control of the owner, either the slope of the finished ground level between accessible facilities and buildings exceeds one unit vertical in 12 units horizontal (1:12), or where physical barriers or legal restrictions prevent the installation of an accessible route, a vehicular route with parking that complies with Section 1106 at each public or common use facility or building is permitted in place of the accessible route.
2. Exterior decks, patios or balconies that are part of Type B units and have impervious surfaces, and that are not more than 4 inches (102 mm) below the finished floor level of the adjacent interior space of the unit.

1107.5 Group I. Accessible units and Type B units shall be provided in Group I occupancies in accordance with Sections 1107.5.1 through 1107.5.5.

1107.5.1 Group I-1. Accessible units and Type B units shall be provided in Group I-1 occupancies in accordance with Sections 1107.5.1.1 and 1107.5.1.2.

1107.5.1.1 Accessible units. At least 4 percent, but not less than one, of the dwelling units and sleeping units shall be Accessible units.

1107.5.1.2 Type B units. In structures with four or more dwelling units or sleeping units intended to be occupied as a residence, every dwelling unit and sleeping unit intended to be occupied as a residence shall be a Type B unit.

Exception: The number of Type B units is permitted to be reduced in accordance with Section 1107.7.

1107.5.2 Group I-2 nursing homes. Accessible units and Type B units shall be provided in nursing homes of Group I-2 occupancies in accordance with Sections 1107.5.2.1 and 1107.5.2.2.

1107.5.2.1 Accessible units. At least 50 percent but not less than one of each type of the dwelling units and sleeping units shall be Accessible units.

1107.5.2.2 Type B units. In structures with four or more dwelling units or sleeping units intended to be occupied as a residence, every dwelling unit and sleeping unit intended to be occupied as a residence shall be a Type B unit.

Exception: The number of Type B units is permitted to be reduced in accordance with Section 1107.7.

1107.5.3 Group I-2 hospitals. Accessible units and Type B units shall be provided in general-purpose hospitals, psychiatric facilities and detoxification facilities of Group I-2 occupancies in accordance with Sections 1107.5.3.1 and 1107.5.3.2.

1107.5.3.1 Accessible units. At least 10 percent, but not less than one, of the dwelling units and sleeping units shall be Accessible units.
**ACCESSIBILITY**

**1107.5.3.2 Type B units.** In structures with four or more dwelling units or sleeping units intended to be occupied as a residence, every dwelling unit and sleeping unit intended to be occupied as a residence shall be a Type B unit.

**Exception:** The number of Type B units is permitted to be reduced in accordance with Section 1107.7.

**1107.5.4 Group I-2 rehabilitation facilities.** In hospitals and rehabilitation facilities of Group I-2 occupancies which specialize in treating conditions that affect mobility, or units within either which specialize in treating conditions that affect mobility, 100 percent of the dwelling units and sleeping units shall be Accessible units.

**1107.5.5 Group I-3.** Accessible units shall be provided in Group I-3 occupancies in accordance with Sections 1107.5.5.1 through 1107.5.5.3.

**1107.5.5.1 Group I-3 sleeping units.** In Group I-3 occupancies, at least 2 percent, but not less than one, of the dwelling units and sleeping units shall be Accessible units.

**1107.5.5.2 Special holding cells and special housing cells or rooms.** In addition to the Accessible units required by Section 1107.5.5.1, where special holding cells or special housing cells or rooms are provided, at least one serving each purpose shall be an Accessible unit. Cells or rooms subject to this requirement include, but are not limited to, those used for purposes of orientation, protective custody, administrative or disciplinary detention or segregation, detoxification and medical isolation.

**Exception:** Cells or rooms specially designed without protrusions and that are used solely for purposes of suicide prevention shall not be required to include grab bars.

**1107.5.5.3 Medical care facilities.** Patient sleeping units or cells required to be Accessible units in medical care facilities shall be provided in addition to any medical isolation cells required to comply with Section 1107.5.5.2.

**[W] 1107.6 Group R.** Accessible units, Type A units and Type B units shall be provided in Group R occupancies in accordance with Sections 1107.6.1 through 1107.6.4. Accessible and Type A units shall be apportioned among efficiency dwelling units, single bedroom units, and multiple bedroom units, in proportion to the numbers of such units in the building.

**1107.6.1 Group R-1.** Accessible units and Type B units shall be provided in Group R-1 occupancies in accordance with Sections 1107.6.1.1 and 1107.6.1.2.

**1107.6.1.1 Accessible units.** Accessible dwelling units and sleeping units shall be provided in accordance with Table 1107.6.1.1. All dwelling units and sleeping units on a site shall be considered to determine the total number of Accessible units. Accessible units shall be dispersed among the various classes of units. Roll-in showers provided in Accessible units shall include a permanently mounted folding shower seat.

**1107.6.1.1.1 Accessible unit facilities.** All interior and exterior spaces provided as part of or serving an Accessible dwelling unit or sleeping unit shall be accessible and be located on an accessible route.

**Exceptions:**

1. Where multiple bathrooms are provided within an Accessible unit, at least one full bathroom shall be accessible.
2. Where multiple-family or assisted bathrooms serve an Accessible unit, at least 50 percent but not less than one room for each use at each cluster shall be accessible.
3. Five percent, but not less than one bed shall be accessible.

<table>
<thead>
<tr>
<th>TOTAL NUMBER OF UNITS PROVIDED</th>
<th>MINIMUM REQUIRED NUMBER OF ACCESSIBLE UNITS WITHOUT ROLL-IN SHOWERS</th>
<th>MINIMUM REQUIRED NUMBER OF ACCESSIBLE UNITS WITH ROLL-IN SHOWERS</th>
<th>TOTAL NUMBER OF REQUIRED ACCESSIBLE UNITS</th>
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</thead>
<tbody>
<tr>
<td>1 to 25</td>
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<td>1</td>
</tr>
<tr>
<td>26 to 50</td>
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<td>51 to 75</td>
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</tr>
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<td>10 plus 1 for each 100, or fraction thereof, over 1,000</td>
<td>30 plus 2 for each 100, or fraction thereof, over 1,000</td>
</tr>
</tbody>
</table>

**TABLE 1107.6.1.1 ACCESSIBLE DWELLING UNITS AND SLEEPING UNITS**
1107.6.1.2 Type B units. In structures with four or more dwelling units or sleeping units intended to be occupied as a residence, every dwelling unit and sleeping unit intended to be occupied as a residence shall be a Type B unit.

Exception: The number of Type B units is permitted to be reduced in accordance with Section 1107.7.

1107.6.2 Group R-2. Accessible units, Type A units and Type B units shall be provided in Group R-2 occupancies in accordance with Sections 1107.6.2.1 and 1107.6.2.2.

1107.6.2.1 Apartment houses, monasteries and convents. Type A units and Type B units shall be provided in apartment houses, monasteries and convents in accordance with Sections 1107.6.2.1.1 and 1107.6.2.1.2.

1107.6.2.1.1 Type A units. In Group R-2 occupancies containing more than (20) 10 dwelling units or sleeping units, at least ((3)) 5 percent but not less than one of the units shall be a Type A unit. All ((Group R-2)) units on a site shall be considered to determine the total number of units and the required number of Type A units. Type A units shall be dispersed among the various classes of units, as described in Section 1107.6.

Exceptions:

1. The number of Type A units is permitted to be reduced in accordance with Section 1107.7.

2. Existing structures on a site shall not contribute to the total number of units on a site.

1107.6.2.1.2 Type B units. Where there are four or more dwelling units or sleeping units intended to be occupied as a residence in a single structure, every dwelling unit and sleeping unit intended to be occupied as a residence shall be a Type B unit.

Exception: The number of Type B units is permitted to be reduced in accordance with Section 1107.7.

1107.6.2.2 Group R-2 other than apartment houses, monasteries and convents. In Group R-2 occupancies, other than apartment houses, monasteries and convents, Accessible units and Type B units shall be provided in accordance with Sections 1107.6.2.2.1 and 1107.6.2.2.2. Accessible units shall be dispersed among the various classes of units, as described in Section 1107.6.

1107.6.2.2.1 Accessible units. Accessible dwelling units and sleeping units shall be provided in accordance with Table 1107.6.1.1.

1107.6.2.2.2 Type B units. Where there are four or more dwelling units or sleeping units intended to be occupied as a residence in a single structure, every dwelling unit and every sleeping unit intended to be occupied as a residence shall be a Type B unit.

Exception: The number of Type B units is permitted to be reduced in accordance with Section 1107.7.

1107.6.3 Group R-3. In Group R-3 occupancies where there are four or more dwelling units or sleeping units intended to be occupied as a residence in a single structure, every dwelling unit and sleeping unit intended to be occupied as a residence shall be a Type B unit.

Exception: The number of Type B units is permitted to be reduced in accordance with Section 1107.7.

1107.6.4 Group R-4. Accessible units and Type B units shall be provided in Group R-4 occupancies in accordance with Sections 1107.6.4.1 and 1107.6.4.2.

1107.6.4.1 Accessible units. At least one of the dwelling or sleeping units shall be an Accessible unit.

1107.6.4.2 Type B units. In structures with four or more dwelling units or sleeping units intended to be occupied as a residence, every dwelling unit and sleeping unit intended to be occupied as a residence shall be a Type B unit.

Exception: The number of Type B units is permitted to be reduced in accordance with Section 1107.7.

1107.7 General exceptions. Where specifically permitted by Section 1107.5 or 1107.6, the required number of Type A units and Type B units is permitted to be reduced in accordance with Sections 1107.7.1 through 1107.7.5.

1107.7.1 Structures without elevator service. Where no elevator service is provided in a structure, only the dwelling units and sleeping units that are located on stories indicated in Sections 1107.7.1.1 and 1107.7.1.2 are required to be Type A units and Type B units, respectively. The number of Type A units shall be determined in accordance with Section 1107.6.2.1.1.

1107.7.1.1 One story with Type B units required. At least one story containing dwelling units or sleeping units intended to be occupied as a residence shall be provided with an accessible entrance from the exterior of the structure and all units intended to be occupied as a residence on that story shall be Type B units.

1107.7.1.2 Additional stories with Type B units. On all other stories that have a building entrance in proximity to arrival points intended to serve units on that story, as indicated in Items 1 and 2, all dwelling units and sleeping units intended to be occupied as a residence served by that entrance on that story shall be Type B units.

1. Where the slopes of the undisturbed site measured between the planned entrance and all vehicular or pedestrian arrival points within 50 feet (15 240 mm) of the planned entrance are 10 percent or less, and

2. Where the slopes of the planned finished grade measured between the entrance and all vehicular or pedestrian arrival points within 50 feet (15 240 mm) of the planned entrance are 10 percent or less.

Where no such arrival points are within 50 feet (15 240 mm) of the entrance, the closest arrival point shall...
be used unless that arrival point serves the story required by Section 1107.7.1.1.

1107.7.2 Multistory units. A multistory dwelling or sleeping unit which is not provided with elevator service is not required to be a Type B unit. Where a multistory unit is provided with external elevator service to only one floor, the floor provided with elevator service shall be the primary entry to the unit, shall comply with the requirements for a Type B unit and a toilet facility shall be provided on that floor.

1107.7.3 Elevator service to the lowest story with units. Where elevator service in the building provides an accessible route only to the lowest story containing dwelling or sleeping units intended to be occupied as a residence, only the units on that story which are intended to be occupied as a residence are required to be Type B units.

1107.7.4 Site impracticality. On a site with multiple non-elevator buildings, the number of units required by Section 1107.7.1 to be Type B units is permitted to be reduced to a percentage which is equal to the percentage of the entire site having grades, prior to development, which are less than 10 percent, provided that all of the following conditions are met:

1. Not less than 20 percent of the units required by Section 1107.7.1 on the site are Type B units;
2. Units required by Section 1107.7.1, where the slope between the building entrance serving the units on that story and a pedestrian or vehicular arrival point is no greater than 8.33 percent, are Type B units;
3. Units required by Section 1107.7.1, where an elevated walkway is planned between a building entrance serving the units on that story and a pedestrian or vehicular arrival point and the slope between them is 10 percent or less are Type B units; and
4. Units served by an elevator in accordance with Section 1107.7.3 are Type B units.

1107.7.5 Design flood elevation. The required number of Type A units and Type B units shall not apply to a site where the required elevation of the lowest floor or the lowest horizontal structural building members of non-elevator buildings are at or above the design flood elevation resulting in:

1. A difference in elevation between the minimum required floor elevation at the primary entrances and vehicular and pedestrian arrival points within 50 feet (15 240 mm) exceeding 30 inches (762 mm), and
2. A slope exceeding 10 percent between the minimum required floor elevation at the primary entrances and vehicular and pedestrian arrival points within 50 feet (15 240 mm).

Where no such arrival points are within 50 feet (15 240 mm) of the primary entrances, the closest arrival points shall be used.

1107.8 Transient lodging facilities. Transient lodging facilities shall be provided with accessible features in accordance with Sections 1107.8.1 and 1107.8.2. Group 1-3 occupancies shall be provided with accessible features in accordance with Sections 1107.8.2 and 1107.8.3.

1107.8.1 Accessible beds. In rooms or spaces having more than 25 beds, 5 percent of the beds shall have a clear floor space complying with ICC A117.1.

1107.8.1.1 Sleeping areas. A clear floor space complying with ICC A117.1 shall be provided on both sides of the accessible bed. The clear floor space shall be positioned for parallel approach to the side of the bed.

Exception: This requirement shall not apply where a single clear floor space complying with ICC A117.1 positioned for parallel approach is provided between two beds.

1107.8.2 Communication features. Accessible communication features shall be provided in accordance with Sections 1107.8.2.1 through 1107.8.2.4.

1107.8.2.1 Transient lodging. In transient lodging facilities, sleeping units with accessible communication features shall be provided in accordance with Table 1107.8.2. Units required to comply with Table 1107.8.2 shall be dispersed among the various classes of units.

### TABLE 1107.8.2 DWELLING OR SLEEPING UNITS WITH ACCESSIBLE COMMUNICATION FEATURES

<table>
<thead>
<tr>
<th>TOTAL NUMBER OF DWELLING OR SLEEPING UNITS PROVIDED</th>
<th>MINIMUM REQUIRED NUMBER OF DWELLING OR SLEEPING UNITS WITH ACCESSIBLE COMMUNICATION FEATURES</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>2 to 25</td>
<td>2</td>
</tr>
<tr>
<td>26 to 50</td>
<td>4</td>
</tr>
<tr>
<td>51 to 75</td>
<td>7</td>
</tr>
<tr>
<td>76 to 100</td>
<td>9</td>
</tr>
<tr>
<td>101 to 150</td>
<td>12</td>
</tr>
<tr>
<td>151 to 200</td>
<td>14</td>
</tr>
<tr>
<td>201 to 300</td>
<td>17</td>
</tr>
<tr>
<td>301 to 400</td>
<td>20</td>
</tr>
<tr>
<td>401 to 500</td>
<td>22</td>
</tr>
<tr>
<td>501 to 1,000</td>
<td>5% of total</td>
</tr>
<tr>
<td>1,001 and over</td>
<td>50 plus 3 for each 100 over 1,000</td>
</tr>
</tbody>
</table>

1107.8.2.2 Group 1-3. In Group 1-3 occupancies at least 2 percent, but no fewer than one of the total number of general holding cells and general housing cells equipped with audible emergency alarm systems and permanently installed telephones within the cell, shall comply with Section 1107.8.2.4.

1107.8.2.3 Dwelling units and sleeping units. Where dwelling units and sleeping units are altered or added, the requirements of Section 1107.8.2 shall apply only to the units being altered or added until the number of units with accessible communication features complies with the minimum number required for new construction.
1107.8.2.4 Notification devices. Visual notification devices shall be provided to alert room occupants of incoming telephone calls and a door knock or bell. Notification devices shall not be connected to visual alarm signal appliances. Permanently installed telephones shall have volume controls and an electrical outlet complying with ICC 117.1 located within 48 inches (1219 mm) of the telephone to facilitate the use of a TTY.

1107.8.3 Partitions. Solid partitions or security glazing that separates visitors from detainees in Group I-3 occupancies shall provide a method to facilitate voice communication. Such methods are permitted to include, but are not limited to, grilles, slats, talk-through baffles, intercoms or telephone handset devices. The method of communication shall be accessible to individuals who use wheelchairs and individuals who have difficulty bending or stooping. Hand-operable communication devices, if provided, shall comply with Section 1111.3.

SECTION 1108
SPECIAL OCCUPANCIES

1108.1 General. In addition to the other requirements of this chapter, the requirements of Sections 1108.2 through 1108.4 shall apply to specific occupancies.

1108.2 Assembly area seating. A building, room or space used for assembly purposes with fixed seating shall comply with Sections 1108.2.1 through 1108.2.5. Lawn seating shall comply with Section 1108.2.6. Assistive listening systems shall comply with Section 1108.2.7. Performance areas viewed from assembly seating areas shall comply with Section 1108.2.8. Dining areas shall comply with Section 1108.2.9.

1108.2.1 Services. If a service or facility is provided in an area that is not accessible, the same service or facility shall be provided on an accessible level and shall be accessible.

1108.2.2.2 Wheelchair spaces. In theaters, bleachers, grandstands, stadiums, arenas and other fixed seating assembly areas, accessible wheelchair spaces shall be provided in accordance with Sections 1108.2.2.1 through 1108.2.2.4.

1108.2.2.1 General seating. Wheelchair spaces shall be provided in accordance with Table 1108.2.2.1.

<table>
<thead>
<tr>
<th>TABLE 1108.2.2.1 ACCESSIBLE WHEELCHAIR SPACES</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAPACITY OF SEATING IN ASSEMBLY AREAS</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
</tr>
<tr>
<td>4 to 25</td>
</tr>
<tr>
<td>26 to 50</td>
</tr>
<tr>
<td>51 to 100</td>
</tr>
<tr>
<td>101 to 300</td>
</tr>
<tr>
<td>301 to 500</td>
</tr>
<tr>
<td>501 to 5,000</td>
</tr>
<tr>
<td>5,001 and over</td>
</tr>
</tbody>
</table>

1108.2.2.2 Luxury boxes, club boxes and suites. In each luxury box, club box, and suite within arenas, stadiums and grandstands, wheelchair spaces shall be provided in accordance with Table 1108.2.2.1.

1108.2.2.3 Other boxes. In boxes other than those required to comply with Section 1108.2.2.2, the total number of wheelchair spaces provided shall be determined in accordance with Table 1108.2.2.1. Wheelchair spaces shall be located in not less than 20 percent of all boxes provided.

1108.2.2.4 Team or player seating. At least one wheelchair space shall be provided in team or player seating areas serving areas of sport activity.

Exception: Wheelchair spaces shall not be required in team or player seating areas serving bowling lanes that are not required to be located on an accessible route in accordance with Section 1108.15.4.1.

1108.2.3 Companion seats. At least one companion seat shall be provided for each wheelchair space required by Sections 1108.2.2.1 through 1108.2.2.3.

1108.2.4 Dispersion of wheelchair spaces in multilevel assembly seating areas. In multilevel assembly seating areas, wheelchair spaces shall be provided on the main floor level and on one of each two additional floor or mezzanine levels. Wheelchair spaces shall be provided in each luxury box, club box and suite within assembly facilities.

Exceptions:

1. In multilevel assembly seating areas utilized for worship services where the second floor or mezzanine level contains 25 percent or less of the total seating capacity, wheelchair spaces shall be permitted to all be located on the main level.

2. In multilevel assembly seating areas where the second floor or mezzanine level provides 25 percent or less of the total seating capacity and 300 or fewer seats, all wheelchair spaces shall be permitted to be located on the main level.

3. Wheelchair spaces in team or player seating serving areas of sport activity are not required to be dispersed.

1108.2.5 Designated aisle seats. At least 5 percent, but not less than one, of the total number of aisle seats provided shall be designated aisle seats and shall be the aisle seats located closest to accessible routes.

Exception: Designated aisle seats are not required in team or player seating serving areas of sport activity.

1108.2.6 Lawn seating. Lawn seating areas and exterior overflow seating areas, where fixed seats are not provided, shall connect to an accessible route.

1108.2.7 Assistive listening systems. Each building, room or space used for assembly purposes where audible communications are integral to the use of the space shall have an assistive listening system.

Exception: Other than in courtrooms, an assistive listening system is not required where there is no audio amplification system.
ACCESSIBILITY

1108.2.7.1 Receivers. Receivers shall be provided for assistive listening systems in accordance with Table 1108.2.7.1.

Exceptions:
1. Where a building contains more than one room or space used for assembly purposes, the total number of required receivers shall be permitted to be calculated according to the total number of seats in the building, provided that all receivers are usable with all systems and if the rooms or spaces used for assembly purposes required to provide assistive listening are under one management.

2. Where all seats in a building, room or space used for assembly purposes are served by an induction loop assistive listening system, the minimum number of receivers required by Table 1108.2.7.1 to be hearing-aid compatible shall not be required.

1108.2.7.2 Ticket windows. Where ticket windows are provided in stadiums and arenas, at least one window at each location shall have an assistive listening system.

1108.2.7.3 Public address systems. Where stadiums, arenas and grandstands have 15,000 fixed seats or more and provide audible public announcements, they shall also provide prerecorded or real-time captions of those audible public announcements.

1108.2.8 Performance areas. An accessible route shall directly connect the performance area to the assembly seating area where a circulation path directly connects a performance area to an assembly seating area. An accessible route shall be provided from performance areas to ancillary areas or facilities used by performers.

1108.2.9 Dining and drinking areas. In dining and drinking areas, all interior and exterior floor areas shall be accessible.

Exceptions:
1. An accessible route between accessible levels and stories above or below is not required where permitted by Section 1104.4, Exception 1.

2. In buildings or facilities not required to provide an accessible route between stories, an accessible route to a mezzanine is not required, provided that the mezzanine contains less than 25 percent of the total area and the same services, decor and amenities are provided in the accessible area.

3. In sports facilities, tiered dining areas providing seating required to be accessible shall be required to have accessible routes serving at least 25 percent of the dining area, provided that accessible routes serve accessible seating and where each tier is provided with the same services.

4. Employee-only work areas shall comply with Sections 1103.2.3 and 1104.3.1.

1108.2.9.1 Dining surfaces. Where dining surfaces for the consumption of food or drink are provided, at least 5 percent, but not less than one, of the dining surfaces for the seating and standing spaces shall be accessible and be distributed throughout the facility and located on a level accessed by an accessible route.

1108.3 Self-service storage facilities. Self-service storage facilities shall provide accessible individual self-storage spaces in accordance with Table 1108.3.

<table>
<thead>
<tr>
<th>TOTAL SPACES IN FACILITY</th>
<th>MINIMUM NUMBER OF REQUIRED ACCESSIBLE SPACES</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 to 200</td>
<td>5%, but not less than 1</td>
</tr>
<tr>
<td>Over 200</td>
<td>10, plus 2% of total number of units over 200</td>
</tr>
</tbody>
</table>

1108.3.1 Dispersion. Accessible individual self-service storage spaces shall be dispersed throughout the various classes of spaces provided. Where more classes of spaces are provided than the number of required accessible spaces, the number of accessible spaces shall not be required to exceed that required by Table 1108.3. Accessible spaces are permitted to be dispersed in a single building of a multibuilding facility.

1108.4 Judicial facilities. Judicial facilities shall comply with Sections 1108.4.1 through 1108.4.3.

1108.4.1 Courtrooms. Each courtroom shall be accessible and comply with Sections 1108.4.1.1 through 1108.4.1.5.

1108.4.1.1 Jury box. A wheelchair space shall be provided within the jury box.

Exception: Adjacent companion seating is not required.

<table>
<thead>
<tr>
<th>CAPACITY OF SEATING IN ASSEMBLY AREAS</th>
<th>MINIMUM REQUIRED NUMBER OF RECEIVERS</th>
<th>MINIMUM NUMBER OF RECEIVERS TO BE HEARING-AID COMPATIBLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>50 or less</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>51 to 200</td>
<td>2, plus 1 per 25 seats over 50 seats*</td>
<td>2</td>
</tr>
<tr>
<td>201 to 500</td>
<td>2, plus 1 per 25 seats over 50 seats*</td>
<td>1 per 4 receivers*</td>
</tr>
<tr>
<td>501 to 1,000</td>
<td>20, plus 1 per 33 seats over 500 seats*</td>
<td>1 per 4 receivers*</td>
</tr>
<tr>
<td>1,001 to 2,000</td>
<td>35, plus 1 per 50 seats over 1,000 seats*</td>
<td>1 per 4 receivers*</td>
</tr>
<tr>
<td>Over 2,000</td>
<td>55, plus 1 per 100 seats over 2,000 seats*</td>
<td>1 per 4 receivers*</td>
</tr>
</tbody>
</table>

Note: * = or fraction thereof
1108.4.2 Gallery seating. **Wheelchair spaces** shall be provided in accordance with Table 1108.2.2.1. Designated aisle seats shall be provided in accordance with Section 1108.2.5.

1108.4.1.3 Assistive listening systems. An assistive listening system must be provided. Receivers shall be provided for the assistive listening system in accordance with Section 1108.2.7.1.

1108.4.1.4 Employee work stations. The judge’s bench, clerk’s station, bailiff’s station, deputy clerk’s station and court reporter’s station shall be located on an accessible route. The vertical access to elevated employee work stations within a courtroom is not required at the time of initial construction, provided a ramp, lift or elevator can be installed without requiring reconfiguration or extension of the courtroom or extension of the electrical system.

1108.4.1.5 Other work stations. The litigant’s and counsel stations, including the lectern, shall be accessible.

1108.4.2.2 Court-floor holding cells. Where separate central holding cells are provided for adult males, juvenile males, adult females or juvenile females, one of each type shall be accessible. Where central holding cells are provided and are not separated by age or sex, at least one accessible cell shall be provided.

1108.4.2.2 Court-floor holding cells. Where separate court-floor holding cells are provided for adult males, juvenile males, adult females or juvenile females, each courtroom shall be served by one accessible cell of each type. Where court-floor holding cells are provided and are not separated by age or sex, courtrooms shall be served by at least one accessible cell. Accessible cells shall be permitted to serve more than one courtroom.

1108.4.3 Visiting areas. Visiting areas shall comply with Sections 1108.4.3.1 and 1108.4.3.2.

1108.4.3.1 Cubicles and counters. At least 5 percent but no fewer than one of the cubicles shall be accessible on both the visitor and detainee sides. Counters are provided, at least one shall be accessible on both the visitor and detainee sides.

**Exception:** This requirement shall not apply to the detainee side of cubicles or counters at noncontact visiting areas not serving accessible holding cells.

1108.4.3.2 Partitions. Where solid partitions or security glazing separate visitors from detainees, at least one of each type of cubicle or counter partition shall be accessible.

**SECTION 1109**

**OTHER FEATURES AND FACILITIES**

**1109.1 General.** Accessible building features and facilities shall be provided in accordance with Sections 1109.2 through 1109.15.

**Exception:** Accessible units, Type A units and Type B units shall comply with Chapter 10 of ICC A117.1.

**1109.2 Toilet and bathing facilities.** Each toilet room and bathing room shall be accessible. Where a floor level is not required to be connected by an accessible route, the only toilet rooms or bathing rooms provided within the facility shall not be located on the inaccessible floor. At least one of each type of fixture, element, control or dispenser in each accessible toilet room and bathing room shall be accessible.

**Exceptions:**

1. In toilet rooms or bathing rooms accessed only through a private office, not for common or public use and intended for use by a single occupant, any of the following alternatives are allowed:

   1.1. Doors are permitted to swing into the clear floor space, provided the door swing can be reversed to meet the requirements in ICC A117.1;

   1.2. The height requirements for the water closet in ICC A117.1 are not applicable;

   1.3. Grab bars are not required to be installed in a toilet room, provided that reinforcement has been installed in the walls and located so as to permit the installation of such grab bars; and

   1.4. The requirement for height, knee and toe clearance shall not apply to a lavatory.

2. This section is not applicable to toilet and bathing rooms that serve dwelling units or sleeping units that are not required to be accessible by Section 1107.

3. Where multiple single-user toilet rooms or bathing rooms are clustered at a single location, at least 50 percent but not less than one room for each use at each cluster shall be accessible.

4. Where no more than one urinal is provided in a toilet room or bathing room, the urinal is not required to be accessible.

5. Toilet rooms that are part of critical care or intensive care patient sleeping rooms are not required to be accessible.

6. Where toilet facilities are primarily for children’s use, required accessible water closets, toilet compartments and lavatories shall be permitted to comply with the children’s provisions of ICC A117.1.
ACCESSIBILITY

1109.2.1 Family or assisted-use toilet and bathing rooms. In assembly and mercantile occupancies, an accessible family or assisted-use toilet room shall be provided where an aggregate of six or more male and female water closets is required. In buildings of mixed occupancy, only those water closets required for the assembly or mercantile occupancy shall be used to determine the family or assisted-use toilet room requirement. In recreational facilities where separate-sex bathing rooms are provided, an accessible family or assisted-use bathing room shall be provided. Fixtures located within family or assisted-use toilet and bathing rooms shall be included in determining the number of fixtures provided in an occupancy.

Exception: Where each separate-sex bathing room has only one shower or bathtub fixture, a family or assisted-use bathing room is not required.

1109.2.1.1 Standard. Family or assisted-use toilet and bathing rooms shall comply with Sections 1109.2.1.2 through 1109.2.1.7.

1109.2.1.2 Family or assisted-use toilet rooms. Family or assisted-use toilet rooms shall include only one water closet and one lavatory. A family or assisted-use bathing room in accordance with Section 1109.2.1.3 shall be considered a family or assisted-use toilet room.

Exception: A urinal is permitted to be provided in addition to the water closet in a family or assisted-use toilet room.

1109.2.1.3 Family or assisted-use bathing rooms. Family or assisted-use bathing rooms shall include only one water closet and one lavatory. Where storage facilities are provided for separate-sex bathing rooms, accessible storage facilities shall be provided for family or assisted-use bathing rooms.

1109.2.1.4 Location. Family or assisted-use toilet and bathing rooms shall be located on an accessible route. Family or assisted-use toilet rooms shall be located not more than one story above or below separate-sex toilet rooms. The accessible route from any separate-sex toilet room to a family or assisted-use toilet room shall not exceed 500 feet (152 m).

1109.2.1.5 Prohibited location. In passenger transportation facilities and airports, the accessible route from separate-sex toilet rooms to a family or assisted-use toilet room shall not pass through security checkpoints.

1109.2.1.6 Clear floor space. Where doors swing into a family or assisted-use toilet or bathing room, a clear floor space not less than 30 inches by 48 inches (762 mm by 1219 mm) shall be provided, within the room, beyond the area of the door swing.

1109.2.1.7 Privacy. Doors to family or assisted-use toilet and bathing rooms shall be securable from within the room.

1109.2.2 Water closet compartment. Where water closet compartments are provided in a toilet room or bathing room, at least one wheelchair-accessible compartment shall be provided. Where the combined total water closet compartments and urinals provided in a toilet room or bathing room is six or more, at least one ambulatory-accessible water closet compartment shall be provided in addition to the wheelchair-accessible compartment.

1109.2.3 Lavatories. Where lavatories are provided, at least 5 percent, but not less than one, shall be accessible. Where the total lavatories provided in a toilet room or bathing facility is six or more, at least one lavatory with enhanced reach ranges shall be provided.

1109.2.4 Portable toilets and bathing rooms. Where multiple single-user portable toilet or bathing units are clustered at a single location, at least 5 percent, but not less than one toilet unit or bathing unit at each cluster, shall be accessible. Signs containing the International Symbol of Accessibility shall identify accessible portable toilets and bathing units.

Exception: Portable units provided for use exclusively by construction personnel on a construction site.

1109.3 Sinks. Where sinks are provided, at least 5 percent but not less than one provided in accessible spaces shall be accessible.

Exception: Mop or service sinks are not required to be accessible.

1109.4 Kitchens and kitchenettes. Where kitchens and kitchenettes are provided in accessible spaces or rooms, they shall be accessible.

1109.5 Drinking fountains. Where drinking fountains are provided on an exterior site, on a floor or within a secured area, the drinking fountains shall be provided in accordance with Sections 1109.5.1 and 1109.5.2.

1109.5.1 Minimum number. No fewer than two drinking fountains shall be provided. One drinking fountain shall comply with the requirements for people who use a wheelchair and one drinking fountain shall comply with the requirements for standing persons.

Exceptions:

1. A single drinking fountain that complies with the requirements for people who use a wheelchair and standing persons shall be permitted to be substituted for two separate drinking fountains.

2. Where drinking fountains are primarily for children’s use, drinking fountains for people using wheelchairs shall be permitted to comply with the children’s provisions in ICC A117.1 and drinking fountains for standing children shall be permitted to provide the spout at 30 inches (762 mm) minimum above the floor.

1109.5.2 More than the minimum number. Where more than the minimum number of drinking fountains specified in Section 1109.5.1 are provided, 50 percent of the total
number of drinking fountains provided shall comply with the requirements for persons who use a wheelchair and 50 percent of the total number of drinking fountains provided shall comply with the requirements for standing persons.

**Exceptions:**

1. Where 50 percent of the drinking fountains yields a fraction, 50 percent shall be permitted to be rounded up or down, provided that the total number of drinking fountains complying with this section equals 100 percent of the drinking fountains.

2. Where drinking fountains are primarily for children’s use, drinking fountains for people using wheelchairs shall be permitted to comply with the children’s provisions in ICC A117.1 and drinking fountains for standing children shall be permitted to provide the spout at 30 inches (762 mm) minimum above the floor.

**1109.6 Saunas and steam rooms.** Where provided, saunas and steam rooms shall be accessible.

Exception: Where saunas or steam rooms are clustered at a single location, at least 5 percent of the saunas and steam rooms, but not less than one, of each type in each cluster shall be accessible.

**1109.7 Elevators.** Passenger elevators on an accessible route shall be accessible and comply with Chapter 30.

**1109.8 Lifts.** Platform (wheelchair) lifts are permitted to be a part of a required accessible route in new construction where indicated in Items 1 through 10. Platform (wheelchair) lifts shall be installed in accordance with ASME A18.1.

1. An accessible route to a performing area and speaker platforms in Group A occupancies.

2. An accessible route to wheelchair spaces required to comply with the wheelchair space dispersion requirements of Sections 1108.2.2 through 1108.2.6.

3. An accessible route to spaces that are not open to the general public with an occupant load of not more than five.

4. An accessible route within a dwelling or sleeping unit.

5. An accessible route to wheelchair seating spaces located in outdoor dining terraces in Group A-5 occupancies where the means of egress from the dining terraces to a public way are open to the outdoors.

6. An accessible route to jury boxes and witness stands; raised courtroom stations including judges’ benches, clerks’ stations, bailiffs’ stations, deputy clerks’ stations and court reporters’ stations; and to depressed areas such as the well of the court.

7. An accessible route to load and unload areas serving amusement rides.

8. An accessible route to play components or soft contained play structures.

9. An accessible route to team or player seating areas serving areas of sport activity.

10. An accessible route where existing exterior site constraints make use of a ramp or elevator infeasible.

**1109.9 Storage.** Where fixed or built-in storage elements such as cabinets, coat hooks, shelves, medicine cabinets, lockers, closets and drawers are provided in required accessible spaces, at least 5 percent, but not less than one of each type shall be accessible.

**1109.9.1 Equity.** Accessible facilities and spaces shall be provided with the same storage elements as provided in the similar nonaccessible facilities and spaces.

**1109.9.2 Shelving and display units.** Self-service shelves and display units shall be located on an accessible route. Such shelving and display units shall not be required to comply with reach-range provisions.

**1109.10 Detectable warnings.** Passenger transit platform edges bordering a drop-off and not protected by platform screens or guards shall have a detectable warning.

Exception: Detectable warnings are not required at bus stops.

**1109.11 Seating at tables, counters and work surfaces.** Where seating or standing space at fixed or built-in tables, counters or work surfaces is provided in accessible spaces, at least 5 percent of the seating and standing spaces, but not less than one, shall be accessible. In Group I-3 occupancy visiting areas at least 5 percent, but not less than one, cubicle or counter shall be accessible on both the visitor and detainee sides.

Exceptions:

1. Check-writing surfaces at check-out aisles not required to comply with Section 1109.11.2 are not required to be accessible.

2. In Group I-3 occupancies, the counter or cubicle on the detainee side is not required to be accessible at noncontact visiting areas or in areas not serving accessible holding cells or sleeping units.

**1109.11.1 Dispersion.** Accessible fixed or built-in seating at tables, counters or work surfaces shall be distributed throughout the space or facility containing such elements and located on a level accessed by an accessible route.

**1109.12 Service facilities.** Service facilities shall provide for accessible features in accordance with Sections 1109.12.1 through 1109.12.5.

**1109.12.1 Dressing, fitting and locker rooms.** Where dressing rooms, fitting rooms or locker rooms are provided, at least 5 percent, but not less than one, of each type of use in each cluster provided shall be accessible.

**1109.12.2 Check-out aisles.** Where check-out aisles are provided, accessible check-out aisles shall be provided in accordance with Table 1109.12.2. Where check-out aisles serve different functions, at least one accessible check-out aisle shall be provided for each function. Where check-out aisles serve different functions, accessible check-out aisles shall be provided in accordance with Table 1109.12.2 for each function. Where check-out aisles are dispersed throughout the building or facility, accessible check-out aisles shall also be dispersed. Traffic control devices,
security devices and turnstiles located in accessible checkout aisles or lanes shall be accessible.

<table>
<thead>
<tr>
<th>Table 1109.12.2 Accessible Check-Out Aisles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Check-Out Aisles of Each Function</td>
</tr>
<tr>
<td>1 to 4</td>
</tr>
<tr>
<td>5 to 8</td>
</tr>
<tr>
<td>9 to 15</td>
</tr>
<tr>
<td>Over 15</td>
</tr>
</tbody>
</table>

1109.12.3 Point of sale and service counters. Where counters are provided for sales or distribution of goods or services, at least one of each type provided shall be accessible. Where such counters are dispersed throughout the building or facility, accessible counters shall also be dispersed.

1109.12.4 Food service lines. Food service lines shall be accessible. Where self-service shelves are provided, at least 50 percent, but not less than one, of each type provided shall be accessible.

1109.12.5 Queue and waiting lines. Queue and waiting lines servicing accessible counters or check-out aisles shall be accessible.

1109.13 Controls, operating mechanisms and hardware. Controls, operating mechanisms and hardware intended for operation by the occupant, including switches that control lighting and ventilation and electrical convenience outlets, in accessible spaces, along accessible routes or as parts of accessible elements shall be accessible.

Exceptions:
1. Operable parts that are intended for use only by service or maintenance personnel shall not be required to be accessible.
2. Electrical or communication receptacles serving a dedicated use shall not be required to be accessible.
3. Where two or more outlets are provided in a kitchen above a length of counter top that is uninterrupted by a sink or appliance, one outlet shall not be required to be accessible.
4. Floor electrical receptacles shall not be required to be accessible.
5. HVAC diffusers shall not be required to be accessible.
6. Except for light switches, where redundant controls are provided for a single element, one control in each space shall not be required to be accessible.
7. Access doors or gates in barrier walls and fences protecting pools, spas and hot tubs shall be permitted to have operable parts of the release of latch on self-latching devices at 54 inches (1370 mm) maximum and 48 inches minimum above the finished floor or ground, provided the self-latching devices are not also self-locking devices, operated by means of a key, electronic opener, or integral combination lock.

1109.13.1 Operable window. Where operable windows are provided in rooms that are required to be accessible in accordance with Sections 1107.5.1.1, 1107.5.2.1, 1107.5.3.1, 1107.5.4, 1107.6.1.1, 1107.6.2.1.1, 1107.6.2.2.1 and 1107.6.4.1, at least one window in each room shall be accessible and each required operable window shall be accessible.

Exception: Accessible windows are not required in bathrooms and kitchens.

1109.14 Fuel-dispensing systems. Fuel-dispensing systems shall be accessible.

1109.15 Recreational and sports facilities. Recreational and sports facilities shall be provided with accessible features in accordance with Sections 1109.15.1 through 1109.15.4.

1109.15.1 Facilities serving a single building. In Group R-2 and R-3 occupancies where recreational facilities are provided serving a single building containing Type A units or Type B units, 25 percent, but not less than one, of each type of recreational facility shall be accessible. Every recreational facility of each type on a site shall be considered to determine the total number of each type that is required to be accessible.

1109.15.2 Facilities serving multiple buildings. In Group R-2 and R-3 occupancies on a single site where multiple buildings containing Type A units or Type B units are served by recreational facilities, 25 percent, but not less than one, of each type of recreational facility serving each building shall be accessible. The total number of each type of recreational facility that is required to be accessible shall be determined by considering every recreational facility of each type serving each building on the site.

1109.15.3 Other occupancies. All recreational and sports facilities not falling within the purview of Section 1109.15.1 or 1109.15.2 shall be accessible.

1109.15.4 Recreational and sports facilities exceptions. Recreational and sports facilities required to be accessible shall be exempt from this chapter to the extent specified in this section.

1109.15.4.1 Bowling lanes. An accessible route shall be provided to at least 5 percent, but no less than one, of each type of bowling lane.

1109.15.4.2 Court sports. In court sports, at least one accessible route shall directly connect both sides of the court.

1109.15.4.3 Raised boxing or wrestling rings. Raised boxing or wrestling rings are not required to be accessible.

1109.15.4.4 Raised refereeing, judging and scoring areas. Raised structures used solely for refereeing, judging or scoring a sport are not required to be accessible.
1109.15.4.5 Raised diving boards and diving platforms. Raised diving boards and diving platforms are not required to be accessible.

1109.16 Laundry equipment. Where provided in spaces required to be accessible, washing machines and clothes dryers shall comply with this section.

1109.16.1 Washing machines. Where three or fewer washing machines are provided, at least one shall be accessible. Where more than three washing machines are provided, at least two shall be accessible.

1109.16.2 Clothes dryers. Where three or fewer clothes dryers are provided, at least one shall be accessible. Where more than three clothes dryers are provided, at least two shall be accessible.

1109.17 Depositories, vending machines, change machines and similar equipment. Where provided, at least one of each type of depository, vending machine, change machine and similar equipment shall be accessible.

**Exception:** Drive-up-only depositories are not required to comply with this section.

1109.18 Mailboxes. Where mailboxes are provided in an interior location, at least 5 percent, but not less than one, of each type shall be accessible. In residential and institutional facilities, where mailboxes are provided for each dwelling unit or sleeping unit, accessible mailboxes shall be provided for each unit required to be an accessible unit.

1109.19 Automatic teller machines and fare machines. Where automatic teller machines or self-service fare vending, collection or adjustment machines are provided, at least one machine of each type at each location where such machines are provided shall be accessible. Where bins are provided for envelopes, wastepaper or other purposes, at least one of each type shall be accessible.

1109.20 Two-way communication systems. Where two-way communication systems are provided to gain admittance to a building or facility or to restricted areas within a building or facility, the system shall be accessible.

**SECTION 1110**

**SIGNAGE**

1110.1 Signs. Required accessible elements shall be identified by the International Symbol of Accessibility at the following locations:

1. Accessible parking spaces required by Section 1106.1 except where the total number of parking spaces provided is four or less.
2. Accessible passenger loading zones.
3. Accessible rooms where multiple single-user toilet or bathing rooms are clustered at a single location.
4. Accessible entrances where not all entrances are accessible.
5. Accessible check-out aisles where not all aisles are accessible. The sign, where provided, shall be above the check-out aisle in the same location as the check-out aisle number or type of check-out identification.
6. Family or assisted-use toilet and bathing rooms.
7. Accessible dressing, fitting and locker rooms where not all such rooms are accessible.
8. Accessible areas of refuge in accordance with Section 1007.9.
9. Exterior areas for assisted rescue in accordance with Section 1007.9.

1110.2 Directional signage. Directional signage indicating the route to the nearest like accessible element shall be provided at the following locations. These directional signs shall include the International Symbol of Accessibility:

1. Inaccessible building entrances.
2. Inaccessible public toilets and bathing facilities.
3. Elevators not serving an accessible route.
4. At each separate-sex toilet and bathing room indicating the location of the nearest family or assisted-use toilet or bathing room where provided in accordance with Section 1109.2.1.
5. At exits and exit stairways serving a required accessible space, but not providing an approved accessible means of egress, signage shall be provided in accordance with Section 1007.10.

1110.3 Other signs. Signage indicating special accessibility provisions shall be provided as shown:

1. Each assembly area required to comply with Section 1108.2.7 shall provide a sign notifying patrons of the availability of assistive listening systems.

**Exception:** Where ticket offices or windows are provided, signs are not required at each assembly area provided that signs are displayed at each ticket office or window informing patrons of the availability of assistive listening systems.

2. At each door to an area of refuge, an exterior area for assisted rescue, an egress stairway, exit passageway and exit discharge, signage shall be provided in accordance with Section 1011.4.
3. At areas of refuge, signage shall be provided in accordance with Section 1007.11.
4. At exterior areas for assisted rescue, signage shall be provided in accordance with Section 1007.11.
5. At two-way communication systems, signage shall be provided in accordance with Section 1007.8.2.
6. Within interior exit stairways and ramps, signage shall be provided in accordance with Section 1022.9.
7. At bus stops and terminals, ramps, signage shall be provided in accordance with Section 1112.4.
8. At fixed facilities and stations, signage must be provided in accordance with Section 1113.2.2.
9. At airports, terminal information systems must be provided in accordance with Section 1114.3.
1110.4 Variable message signs. Where provided in the locations in Sections 1110.4.1 and 1110.4.2, variable message signs (VMS) shall comply with the VMS requirements of ICC A117.1.

1110.4.1 Transportation facilities. Where provided in transportation facilities, variable message signs conveying transportation-related information shall comply with Section 1110.4.

1110.4.2 Emergency shelters. Where provided in buildings that are designated as emergency shelters, variable message signs conveying emergency-related information shall comply with Section 1110.4.

Exception: Where equivalent information is provided in an audible manner, VMS signs are not required to comply with ICC A117.1.

1110.5 Designations. Interior and exterior signs identifying permanent rooms and spaces shall be raised characters and Braille. Where pictograms are provided as designations of interior rooms and spaces, the pictograms shall have raised characters and Braille text descriptors.

Exceptions:
1. Exterior signs that are not located at the door to the space they serve are not required to comply.
2. Building directories, menus, seat and row designations, assembly areas, occupant names, building addresses and company names and logos are not required to comply.
3. Signs in parking facilities are not required to comply.
4. Temporary (seven days or less) signs are not required to comply.
5. In detention and correctional facilities, signs not located in public areas are not required to comply.

1110.6 Directional and informational signs. Signs that provide direction to, or information about, permanent interior spaces of the site and facilities shall contain visual characters complying with ICC A117.1.

Exception: Building directories, personnel names, company or occupant names and logos, menus and temporary (seven days or less) signs are not required to comply with ICC A117.1.

SECTION 1111

TELEPHONES

1111.1 General. Where coin-operated public pay telephones, coinless public pay telephones, public closed-circuit telephones, and courtesy phones or other types of public telephones are provided, accessible public telephones shall be provided in accordance with Sections 1111.2 through 1111.5 for each type of public telephone provided. For purposes of this section, a bank of telephones shall be considered two or more adjacent telephones.

1111.2 Wheelchair-accessible telephones. When public telephones are provided, wheelchair-accessible telephones shall be provided in accordance with Table 1111.2.

Exception: Drive-up-only public telephones are not required to be accessible.

<table>
<thead>
<tr>
<th>TABLE E1111.2 WHEELCHAIR-ACCESSIBLE TELEPHONES</th>
</tr>
</thead>
<tbody>
<tr>
<td>NUMBER OF TELEPHONES PROVIDED ON A FLOOR, LEVEL OR EXTERIOR SITE</td>
</tr>
<tr>
<td>------------------------------------------------</td>
</tr>
<tr>
<td>1 or more single unit</td>
</tr>
<tr>
<td>1 bank</td>
</tr>
<tr>
<td>2 or more banks</td>
</tr>
</tbody>
</table>

1111.3 Volume controls. All public telephones provided shall have accessible volume controls.

1111.4 TTYs. TTYs shall be provided in accordance with Sections 1111.4.1 through 1111.4.9.

1111.4.1 Bank requirement. Where four or more public pay telephones are provided at a bank of telephones, at least one public TTY shall be provided at that bank.

Exception: TTYs are not required at banks of telephones located within 200 feet (60 960 mm) of, and on the same floor as, a bank containing a public TTY.

1111.4.2 Floor requirement. Where four or more public pay telephones are provided on a floor of a privately owned building, at least one public TTY shall be provided on that floor. Where at least one public pay telephone is provided on a floor of a publicly owned building, at least one public TTY shall be provided on that floor.

1111.4.3 Building requirement. Where four or more public pay telephones are provided in a privately owned building, at least one public TTY shall be provided in the building. Where at least one public pay telephone is provided in a publicly owned building, at least one public TTY shall be provided in the building.

1111.4.4 Site requirement. Where four or more public pay telephones are provided on a site, at least one public TTY shall be provided on the site.

1111.4.5 Rest stops, emergency road stops, and service plazas. Where a public pay telephone is provided at a public rest stop, emergency road stop or service plaza, at least one public TTY shall be provided.

1111.4.6 Hospitals. Where a public pay telephone is provided in or adjacent to a hospital emergency room, hospital recovery room or hospital waiting room, at least one public TTY shall be provided at each such location.

1111.4.7 Transportation facilities. Transportation facilities shall be provided with TTYs in accordance with Sections 1113.2.5 and 1114.2 in addition to the TTYs required by Sections 1111.4.1 through 1111.4.4.

1111.4.8 Detention and correctional facilities. In detention and correctional facilities, where a public pay tele-
phone is provided in a secured area used only by detainees or inmates and security personnel, then at least one TTY shall be provided in at least one secured area.

1111.4.9 Signs. Public TTYs shall be identified by the International Symbol of TTY complying with ICC A117.1. Directional signs indicating the location of the nearest public TTY shall be provided at banks of public pay telephones not containing a public TTY. Additionally, where signs provide direction to public pay telephones, they shall also provide direction to public TTYs. Such signs shall comply with visual signage requirements in ICC A117.1 and shall include the International Symbol of TTY.

1111.5 Shelves for portable TTYs. Where a bank of telephones in the interior of a building consists of three or more public pay telephones, at least one public pay telephone at the bank shall be provided with a shelf and an electrical outlet.

**Exceptions:**

1. In secured areas of detention and correctional facilities, if shelves and outlets are prohibited for purposes of security or safety, shelves and outlets for TTYs are not required to be provided.
2. The shelf and electrical outlet shall not be required at a bank of telephones with a TTY.

**SECTION 1112**

**BUS STOPS**

1112.1 General. Bus stops shall comply with Sections 1112.2 through 1112.5.

1112.2 Bus boarding and alighting areas. Bus boarding and alighting areas shall comply with Sections 1112.2.1 through 1112.2.4.

1112.2.1 Surface. Bus boarding and alighting areas shall have a firm, stable surface.

1112.2.2 Dimensions. Bus boarding and alighting areas shall have a clear length of 96 inches (2440 mm) minimum, measured perpendicular to the curb or vehicle roadway edge, and a clear width of 60 inches (1525 mm) minimum, measured parallel to the vehicle roadway.

1112.2.3 Connection. Bus boarding and alighting areas shall be connected to streets, sidewalks or pedestrian paths by an accessible route complying with Section 1104.

1112.2.4 Slope. Parallel to the roadway, the slope of the bus boarding and alighting area shall be the same as the roadway, to the maximum extent practicable. For water drainage, a maximum slope of 1:48 perpendicular to the roadway is allowed.

1112.3 Bus shelters. Where provided, new or replaced bus shelters shall provide a minimum clear floor or ground space complying with ICC A117.1, Section 305, entirely within the shelter. Such shelters shall be connected by an accessible route to the boarding area required by Section 1112.2.

1112.4 Signs. New bus route identification signs shall have finish and contrast complying with ICC A117.1. Additionally, to the maximum extent practicable, new bus route identification signs shall provide visual characters complying with ICC A117.1.

**Exception:** Bus schedules, timetables and maps that are posted at the bus stop or bus bay are not required to meet this requirement.

1112.5 Bus stop siting. Bus stop sites shall be chosen such that, to the maximum extent practicable, the areas where lifts or ramps are to be deployed comply with Sections 1112.2 and 1112.3.

**SECTION 1113**

**TRANSPORTATION FACILITIES AND STATIONS**

1113.1 General. Fixed transportation facilities and stations shall comply with the applicable provisions of Section 1113.2.

1113.2 New construction. New stations in rapid rail, light rail, commuter rail, intercity rail, high speed rail and other fixed guideway systems shall comply with Sections 1113.2.1 through 1113.2.8.

1113.2.1 Station entrances. Where different entrances to a station serve different transportation fixed routes or groups of fixed routes, at least one entrance serving each group or route shall comply with Section 1104.

1113.2.2 Signs. Signage in fixed transportation facilities and stations shall comply with Sections 1113.2.2.1 through 1113.2.2.3.

1113.2.2.1 Raised character and Braille signs. Where signs are provided at entrances to stations identifying the station or the entrance, or both, at least one sign at each entrance shall be raised characters and Braille. A minimum of one raised character and Braille sign identifying the specific station shall be provided on each platform or boarding area. Such signs shall be placed in uniform locations at entrances and on platforms or boarding areas within the transit system to the maximum extent practicable.

**Exceptions:**

1. Where the station has no defined entrance but signs are provided, the raised characters and Braille signs shall be placed in a central location.
2. Signs are not required to be raised characters and Braille where audible signs are remotely transmitted to hand-held receivers, or are user or proximity actuated.

1113.2.2.2 Identification signs. Stations covered by this section shall have identification signs containing visual characters complying with ICC A117.1. Signs shall be clearly visible and within the sightlines of a standing or sitting passenger from within the train on both sides when not obstructed by another train.

1113.2.2.3 Informational signs. Lists of stations, routes and destinations served by the station which are located on boarding areas, platforms or mezzanines.
shall provide visual characters complying with ICC A117.1. Signs covered by this provision shall, to the maximum extent practicable, be placed in uniform locations within the transit system.

1113.2.3 Fare machines. Self-service fare vending, collection and adjustment machines shall comply with ICC A117.1, Section 707. Where self-service fare vending, collection or adjustment machines are provided for the use of the general public, at least one accessible machine of each type provided shall be provided at each accessible point of entry and exit.

1113.2.4 Rail-to-platform height. Station platforms shall be positioned to coordinate with vehicles in accordance with the applicable provisions of 36 CFR, Part 1192. Low-level platforms shall be 8 inches (250 mm) minimum above top of rail.

Exception: Where vehicles are boarded from sidewalks or street level, low-level platforms shall be permitted to be less than 8 inches (250 mm).

1113.2.5 TTYs. Where a public pay telephone is provided in a transit facility (as defined by the Department of Transportation) at least one public TTY complying with ICC A117.1, Section 704.4, shall be provided in the station. Additionally, where one or more public pay telephones serve a particular entrance to a transportation facility, at least one TTY telephone complying with ICC A117.1, Section 704.4, shall be provided to serve that entrance.

1113.2.6 Track crossings. Where a circulation path serving boarding platforms crosses tracks, an accessible route shall be provided.

Exception: Openings for wheel flanges shall be permitted to be 2 1/2 inches (64 mm) maximum.

1113.2.7 Public address systems. Where public address systems convey audible information to the public, the same or equivalent information shall be provided in a visual format.

1113.2.8 Clocks. Where clocks are provided for use by the general public, the clock face shall be uncluttered so that its elements are clearly visible. Hands, numerals and digits shall contrast with the background either light-on-dark or dark-on-light. Where clocks are mounted overhead, numerals and digits shall comply with visual character requirements.

SECTION 1114
AIRPORTS

1114.1 New construction. New construction of airports shall comply with Sections 1114.2 through 1114.4.

1114.2 TTYs. Where public pay telephones are provided, at least one TTY shall be provided in compliance with ICC A117.1, Section 704.4. Additionally, if four or more public pay telephones are located in a main terminal outside the security areas, a concourse within the security areas or a baggage claim area in a terminal, at least one public TTY complying with ICC A117.1, Section 704.4, shall also be provided in each such location.

1114.3 Terminal information systems. Where terminal information systems convey audible information to the public, the same or equivalent information shall be provided in a visual format.

1114.4 Clocks. Where clocks are provided for use by the general public, the clock face shall be uncluttered so that its elements are clearly visible. Hands, numerals and digits shall contrast with the background either light-on-dark or dark-on-light. Where clocks are mounted overhead, numerals and digits shall comply with visual character requirements. A TTY telephone complying with ICC A117.1, Section 704.4, shall be provided to serve that entrance.