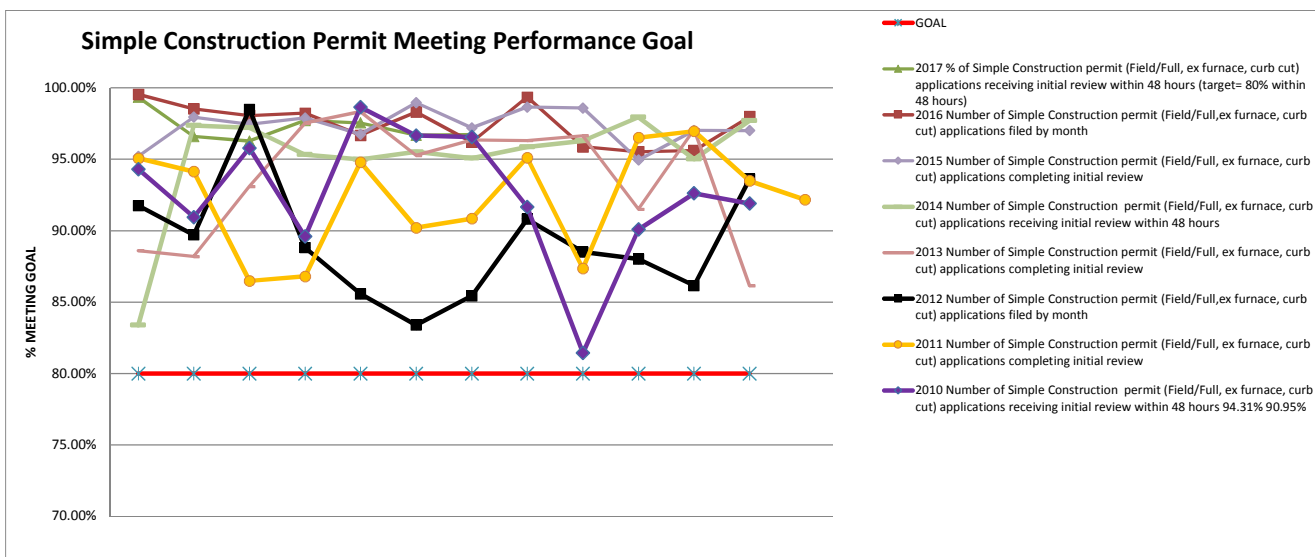
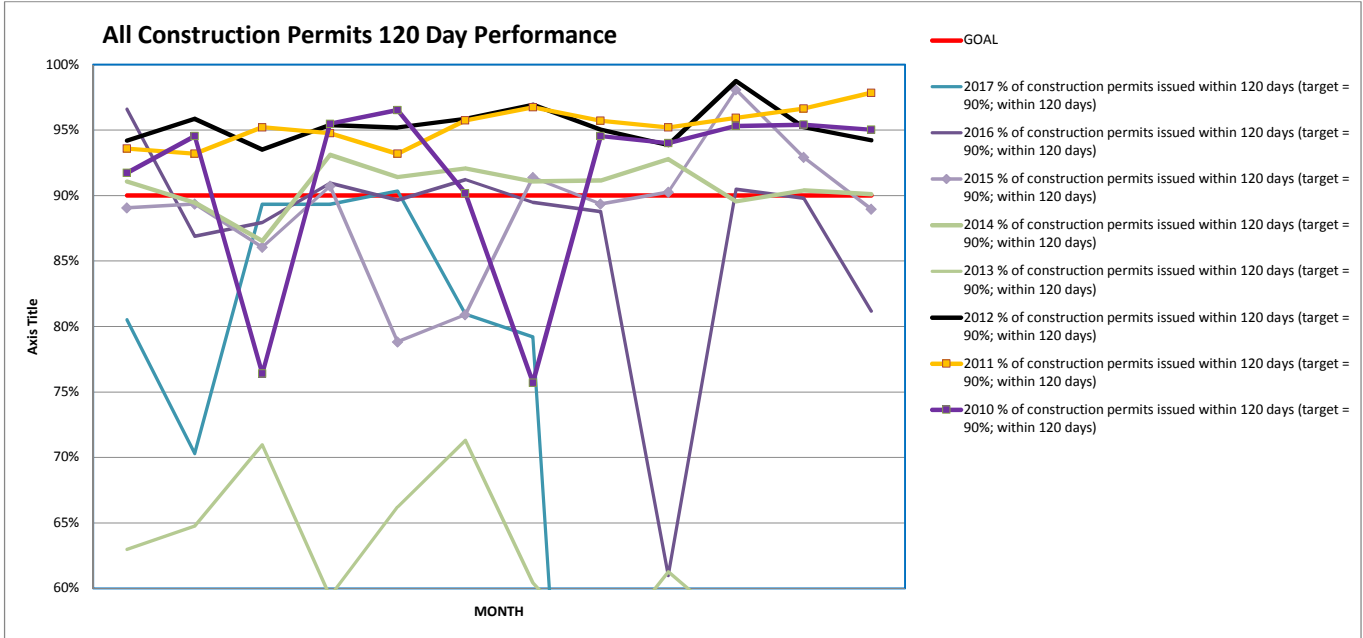


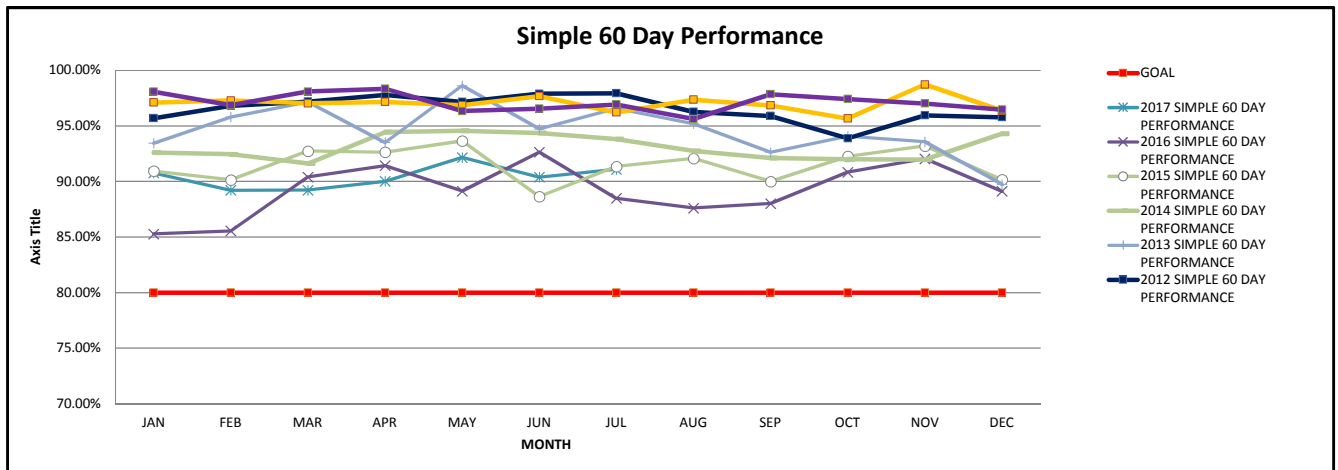
| Simple | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | TOTAL |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 2017 % of Simple Construction permit (Field/Full, ex furnace, curb cut) applications receiving initial review within 48 hours (target= 80% within 48 hours) | 99.34% | 96.60% | 96.28% | 97.71% | 97.55% | 96.68% | 96.74% | | | | | | 97.22% |
| 2016 Number of Simple Construction permit (Field/Full,ex furnace, curb cut) applications filed by month | 99.55% | 98.53% | 98.06% | 98.23% | 96.68% | 98.31% | 96.20% | 99.34% | 95.88% | 95.53% | 95.62% | 97.99% | 97.48% |
| 2015 Number of Simple Construction permit (Field/Full, ex furnace, curb cut) applications completing initial review | 95.20% | 97.95% | 97.44% | 97.89% | 96.76% | 98.96% | 97.20% | 98.65% | 98.59% | 94.95% | 97.02% | 97.01% | 97.33% |
| 2014 Number of Simple Construction permit (Field/Full, ex furnace, curb cut) applications receiving initial review within 48 hours | 83.38% | 97.36% | 97.21% | 95.31% | 94.98% | 95.51% | 95.07% | 95.86% | 96.28% | 97.94% | 95.00% | 97.70% | 94.87% |
| 2013 Number of Simple Construction permit (Field/Full, ex furnace, curb cut) applications completing initial review | 88.6% | 88.2% | 93.1% | 97.5% | 98.3% | 95.3% | 96.3% | 96.3% | 96.7% | 91.5% | 97.1% | 86.2% | 94.0% |
| 2012 Number of Simple Construction permit (Field/Full,ex furnace, curb cut) applications filed by month | 91.76% | 89.71% | 98.50% | 88.81% | 85.58% | 83.39% | 85.44% | 90.80% | 88.51% | 88.01% | 86.15% | 93.61% | 89.07% |
| 2011 Number of Simple Construction permit (Field/Full, ex furnace, curb cut) applications completing initial review | 95.07% | 94.14% | 86.49% | 86.81% | 94.80% | 90.21% | 90.85% | 95.11% | 87.36% | 96.52% | 96.97% | 93.49% | 92.17% |
| 2010 Number of Simple Construction permit (Field/Full, ex furnace, curb cut) applications receiving initial review within 48 hours | 94.31% | 90.95% | 95.79% | 89.60% | 98.64% | 96.66% | 96.56% | 91.67% | 81.44% | 90.08% | 92.61% | 91.90% | 92.72% |
| GOAL | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% |



| INTAKE TO ISSUE DAYS | | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | TOTAL |
|----------------------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 2017 | % of construction permits issued within 120 days (target = 90%; within 120 days) | 80.52% | 70.31% | 89.33% | 89.34% | 90.34% | 80.93% | 79.20% | | | | | | 82.91% |
| 2016 | % of construction permits issued within 120 days (target = 90%; within 120 days) | 96.59% | 86.89% | 87.94% | 90.95% | 89.66% | 91.22% | 89.48% | 88.77% | 60.99% | 90.48% | 89.81% | 81.17% | 86.80% |
| 2015 | % of construction permits issued within 120 days (target = 90%; within 120 days) | 89.06% | 89.36% | 86.05% | 90.74% | 78.83% | 80.90% | 91.38% | 89.36% | 90.27% | 98.08% | 92.93% | 88.98% | 88.49% |
| 2014 | % of construction permits issued within 120 days (target = 90%; within 120 days) | 91.06% | 89.47% | 86.53% | 93.11% | 91.42% | 92.06% | 91.06% | 91.15% | 92.78% | 89.55% | 90.38% | 90.10% | 90.76% |
| 2013 | % of construction permits issued within 120 days (target = 90%; within 120 days) | 62.98% | 64.76% | 70.96% | 59.38% | 66.22% | 71.30% | 60.42% | 54.75% | 61.26% | 56.83% | 55.09% | 55.34% | 61.31% |
| 2012 | % of construction permits issued within 120 days (target = 90%; within 120 days) | 94.20% | 95.86% | 93.51% | 95.41% | 95.19% | 95.87% | 96.93% | 95.04% | 93.84% | 98.74% | 95.23% | 94.21% | 95.42% |
| 2011 | % of construction permits issued within 120 days (target = 90%; within 120 days) | 93.60% | 93.19% | 95.21% | 94.76% | 93.19% | 95.74% | 96.74% | 95.71% | 95.19% | 95.93% | 96.64% | 97.84% | 95.33% |
| 2010 | % of construction permits issued within 120 days (target = 90%; within 120 days) | 91.72% | 94.55% | 76.39% | 95.48% | 96.53% | 90.18% | 75.70% | 94.54% | 93.99% | 95.33% | 95.43% | 95.02% | 90.85% |
| | GOAL | 90% | 90% | 90% | 90% | 90% | 90% | 90% | 90% | 90% | 90% | 90% | 90% | 90% |

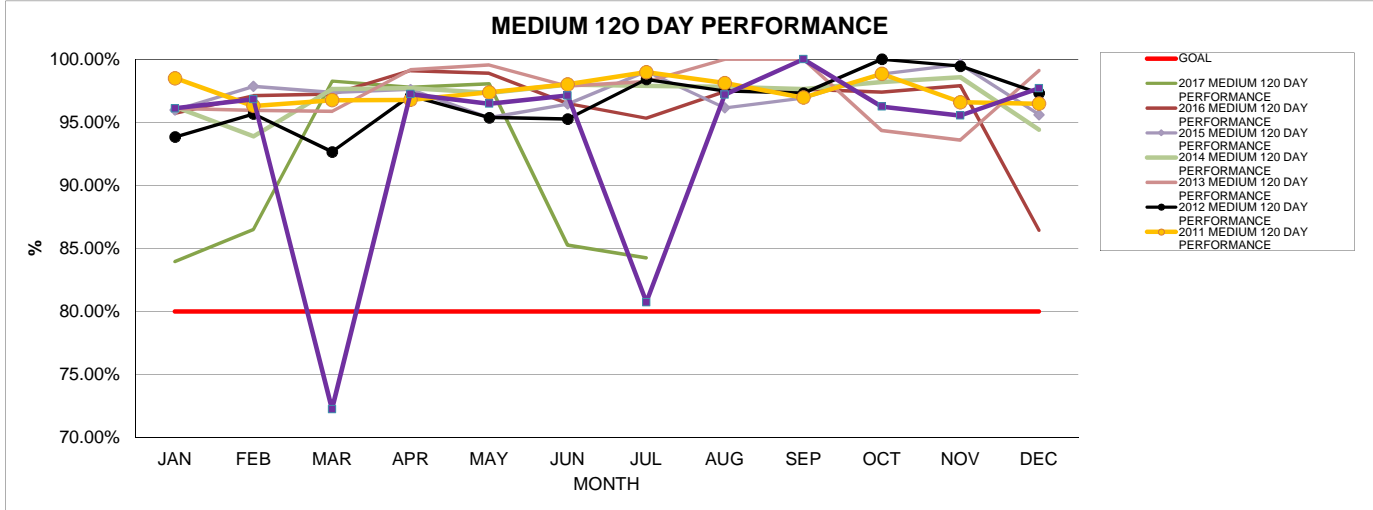


| SIMPLE 60 DAY PERFORMANCE | | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
|---------------------------|---------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| GOAL | | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% |
| 2017 | SIMPLE 60 DAY PERFORMANCE | 90.77% | 89.21% | 89.23% | 90.02% | 92.17% | 90.40% | 91.10% | | | | | |
| 2016 | SIMPLE 60 DAY PERFORMANCE | 85.29% | 85.56% | 90.40% | 91.43% | 89.14% | 92.65% | 88.50% | 87.61% | 88.02% | 90.85% | 92.06% | 89.12% |
| 2015 | SIMPLE 60 DAY PERFORMANCE | 90.94% | 90.15% | 92.75% | 92.64% | 93.66% | 88.64% | 91.35% | 92.07% | 90.00% | 92.27% | 93.20% | 90.16% |
| 2014 | SIMPLE 60 DAY PERFORMANCE | 92.60% | 92.45% | 91.62% | 94.44% | 94.57% | 94.36% | 93.82% | 92.74% | 92.12% | 92.01% | 91.97% | 94.31% |
| 2013 | SIMPLE 60 DAY PERFORMANCE | 93.44% | 95.81% | 97.17% | 93.51% | 98.63% | 94.72% | 96.59% | 95.20% | 92.62% | 94.06% | 93.57% | 89.75% |
| 2012 | SIMPLE 60 DAY PERFORMANCE | 95.70% | 96.79% | 97.19% | 97.78% | 97.16% | 97.90% | 97.94% | 96.27% | 95.90% | 93.89% | 95.95% | 95.78% |
| 2011 | SIMPLE 60 DAY PERFORMANCE | 97.11% | 97.29% | 97.04% | 97.17% | 96.86% | 97.68% | 96.21% | 97.37% | 96.85% | 95.66% | 98.74% | 96.36% |
| 2010 | SIMPLE 60 DAY PERFORMANCE | 98.08% | 96.86% | 98.09% | 98.35% | 96.34% | 96.56% | 96.93% | 95.63% | 97.85% | 97.43% | 97.01% | 96.48% |



MEDIUM

| 120 DAY PERFORMANCE | | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
|---------------------|----------------------------|--------|--------|--------|--------|--------|--------|--------|---------|---------|---------|--------|--------|
| GOAL | | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% |
| 2017 | MEDIUM 120 DAY PERFORMANCE | 83.96% | 86.52% | 98.27% | 97.77% | 98.06% | 85.27% | 84.25% | | | | | |
| 2016 | MEDIUM 120 DAY PERFORMANCE | 95.71% | 97.12% | 97.24% | 99.10% | 98.89% | 96.51% | 95.33% | 97.44% | 97.62% | 97.39% | 97.89% | 86.44% |
| 2015 | MEDIUM 120 DAY PERFORMANCE | 95.98% | 97.85% | 97.37% | 97.61% | 95.37% | 96.45% | 99.04% | 96.15% | 96.93% | 98.85% | 99.60% | 95.60% |
| 2014 | MEDIUM 120 DAY PERFORMANCE | 96.23% | 93.89% | 97.66% | 97.73% | 97.34% | 98.01% | 97.90% | 97.82% | 97.64% | 98.21% | 98.58% | 94.42% |
| 2013 | MEDIUM 120 DAY PERFORMANCE | 96.11% | 95.94% | 95.88% | 99.17% | 99.55% | 97.87% | 98.23% | 100.00% | 100.00% | 94.35% | 93.60% | 99.13% |
| 2012 | MEDIUM 120 DAY PERFORMANCE | 93.85% | 95.68% | 92.67% | 97.10% | 95.38% | 95.27% | 98.40% | 97.50% | 97.33% | 100.00% | 99.46% | 97.32% |
| 2011 | MEDIUM 120 DAY PERFORMANCE | 98.50% | 96.30% | 96.75% | 96.79% | 97.39% | 98.02% | 98.97% | 98.12% | 96.97% | 98.85% | 96.60% | 96.48% |
| 2010 | MEDIUM 120 DAY PERFORMANCE | 96.12% | 96.84% | 72.26% | 97.24% | 96.48% | 97.13% | 80.74% | 97.19% | 100.00% | 96.25% | 95.54% | 97.69% |



COMPLEX

| 120 DAY PERFORMANCE | | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
|---------------------|-----------------------------|--------|--------|--------|--------|--------|--------|--------|---------|---------|---------|--------|--------|
| GOAL | | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% | 80.00% |
| 2017 | COMPLEX 120 DAY PERFORMANCE | 39.53% | 43.09% | 72.67% | 74.29% | 71.05% | 52.30% | 42.59% | | | | | |
| 2016 | COMPLEX 120 DAY PERFORMANCE | 75.29% | 80.89% | 67.70% | 75.54% | 74.43% | 78.16% | 76.87% | 68.16% | 77.65% | 75.36% | 60.36% | 58.82% |
| 2015 | COMPLEX 120 DAY PERFORMANCE | 68.00% | 77.19% | 62.03% | 75.00% | 67.23% | 79.10% | 74.27% | 70.06% | 77.06% | 80.15% | 82.93% | 77.70% |
| 2014 | COMPLEX 120 DAY PERFORMANCE | 78.23% | 76.98% | 82.07% | 77.37% | 71.11% | 83.10% | 68.64% | 72.30% | 82.35% | 73.48% | 76.60% | 80.99% |
| 2013 | COMPLEX 120 DAY PERFORMANCE | 78.49% | 70.09% | 75.00% | 71.32% | 80.43% | 70.10% | 77.30% | 100.00% | 100.00% | 67.91% | 83.02% | 73.10% |
| 2012 | COMPLEX 120 DAY PERFORMANCE | 77.65% | 76.27% | 75.73% | 72.46% | 79.07% | 81.01% | 83.93% | 74.77% | 69.39% | 100.00% | 78.22% | 81.25% |
| 2011 | COMPLEX 120 DAY PERFORMANCE | 69.62% | 63.77% | 77.03% | 75.24% | 66.67% | 81.74% | 81.58% | 79.31% | 71.43% | 77.08% | 85.92% | 86.27% |
| 2010 | COMPLEX 120 DAY PERFORMANCE | 64.63% | 77.78% | 80.30% | 69.84% | 87.18% | 56.15% | 58.65% | 77.32% | 67.39% | 82.93% | 84.48% | 78.16% |

