

Hello!

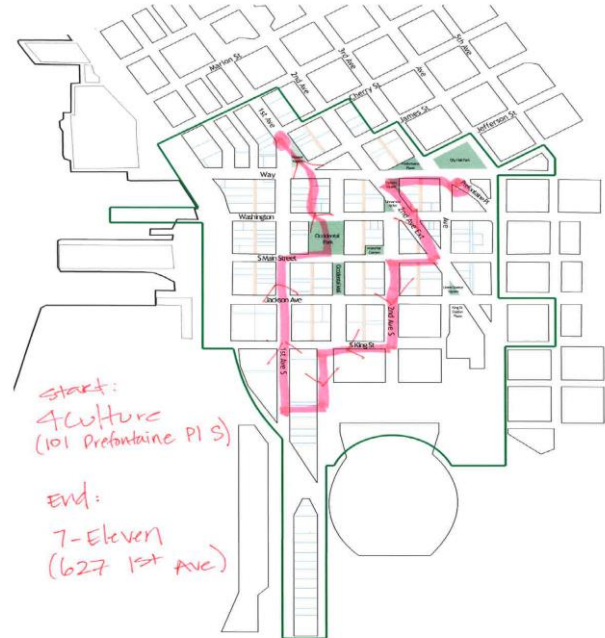
Mayor Durkan recently launched a pre-summer emphasis program in seven neighborhoods, including Pioneer Square, to improve public safety and address community maintenance needs. The Seattle Police Department (SPD) and City departments are deploying additional resources and taking immediate steps to enhance SPD response and address small scale maintenance needs, like replacing streetlights, trimming trees, removing graffiti, and removing illegally dumped debris. Directors from numerous City departments, in partnership with the Alliance for Pioneer Square, joined business and community members for a business area walk to identify ongoing issues.

Today, I'm happy to update you on what has taken place since the walk on May 8th. Below is an issue tracker compiled from comments gathered from walk participants detailing issues raised, reviewed and the current status of each. You'll also find resource tips and links to City services at the bottom of this document, so you can access available services to help keep your neighborhood safe, clean and vibrant.

Public Safety:

The Seattle Police Department has made substantial progress in the Pioneer Square neighborhood since 2014, with three straight years of decreases in reported crime. 2018 witnessed the first increase in crime since 2014, and the SPD responded in kind. The recent holistic approach has complimented the efforts of the department.

- In the most recent 28 days officer proactive work increased by 19% compared to same period in 2018
- Overall, proactive work is up 53% through the first half of 2019
- During this specific initiative, officers have made 111 contacts in the Pioneer Square area, including work by both Regular and Emphasis Bike and Patrol Units, Foot beats, and direct investigative operations. This work has resulted in:
 - 13 jail bookings
 - 22 citations
 - 5 warnings/Parks warnings
- 92 Traffic contacts, including 47 citations
- In the most recent 28 days, reported property crime in the area, which includes the sports stadium, is down 14 incidents (-24%), while all non-major crime is down 68 incidents (-45%).
- Over 600 emphasis hours have been used since the beginning of May



Planned Pioneer Square business community walk route.

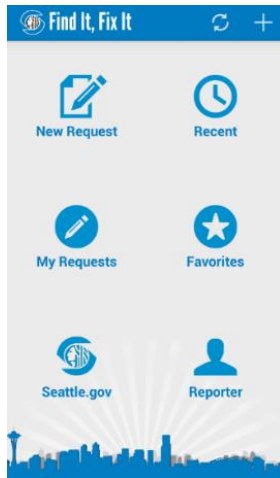
Community Clean Up & Small Scale Maintenance:

Issue/Request	Location	Timeline	Notes
Ensure all lights work in Pioneer Park and wash globe fixtures	Pioneer Park	Completed	Upgraded to LED lights. (SPR)
Remove phone booth stand; trim trees; repaint bench feet and fence around plantings	Pioneer Park	Completed	Phone booth has been removed, trees have been trimmed and both the bench feet and fencing around plantings have been repainted.
Pressure wash park benches and benches under the pergola	Pioneer Park	In Progress	Benches are in the process of being pulled, cleaned, painted, and replaced. (SPR)
King Street Station upper plaza needs bollards reinstalled to prevent unauthorized entry	S Jackson & 3rd Ave S	Completed	The bollards have been replaced. (SDOT)



Parks employee refinishing Pioneer Park benches at the shop.

Community Resources:



Find It, Fix It -- Service Request Mobile App

<https://www.seattle.gov/customer-service-bureau/find-it-fix-it-mobile-app>

"Find It, Fix It" is a smartphone app offering mobile users one more way to report selected issues to the City of Seattle including illegal dumping, street light outages, potholes, and sharps/needles, among others.

With Find It, Fix It, reporting an issue is as easy as snapping a photo with your smartphone, adding detailed information, and hitting submit. The map's "drag and drop" feature or the phone's technology can be used to pinpoint the location.

Neighborhood Traffic Operations – Seattle Department of Transportation

<http://www.seattle.gov/transportation/neighborhoodtraffic.htm>

Neighborhood Traffic Operations (NTO) helps ensure safe traffic operations on Seattle's neighborhood streets. Staff respond to resident's questions and concerns regarding speeding, traffic safety, traffic signs, and similar issues. More information is available on the [Traffic Circle Program](#) page.

Crime Prevention Coordinators – are experts in crime prevention techniques. You can talk to them about outgoing crime problems in your neighborhood, getting involved in Block Watch and setting up a meeting to train you and your neighbors on crime prevention tips.

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Block Watch – <https://www.seattle.gov/police/community-policing/block-watch>

AlertSeattle – <https://alert.seattle.gov/>

The official emergency notification system used by the City of Seattle to communicate with city residents during emergencies. Sign up to receive free alerts from the City via text message, email, voice message, or social media.

Adopt-A-Street – Seattle Public Utilities (SPU)

<http://www.seattle.gov/utilities/environment-and-conservation/our-city/adopt-a-street>

Promotes civic responsibility and community pride as well as enhances Seattle's quality of life through clean streets and beautiful neighborhoods.

Report discarded needles, syringes, and other sharps – Customer Service Bureau

<http://www.seattle.gov/customer-service-bureau/hazardous-materials-reporting>

If you find discarded needles, syringes and other sharps in *Seattle city limits*, you can report it to the City by calling the [Customer Service Bureau](http://www.seattle.gov/customer-service-bureau/hazardous-materials-reporting), 206-684-2489 (CITY), for advice or report it on the Find It Fix It smartphone app.

Next Steps:

This is just the beginning! There's more work to be done. In the weeks ahead, City departments will continue to work on issues raised at each walk. The Seattle Department of Neighborhoods remains committed to connecting people to needed services and programs. Over the next few weeks, we'll be updating and sharing this tracker as more issues are completed.

Again, thank you for your commitment to improving your community. Please reach out to me at andres.mantilla@seattle.gov if you have any questions.



Andrés Mantilla
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Seattle Department of Neighborhoods

