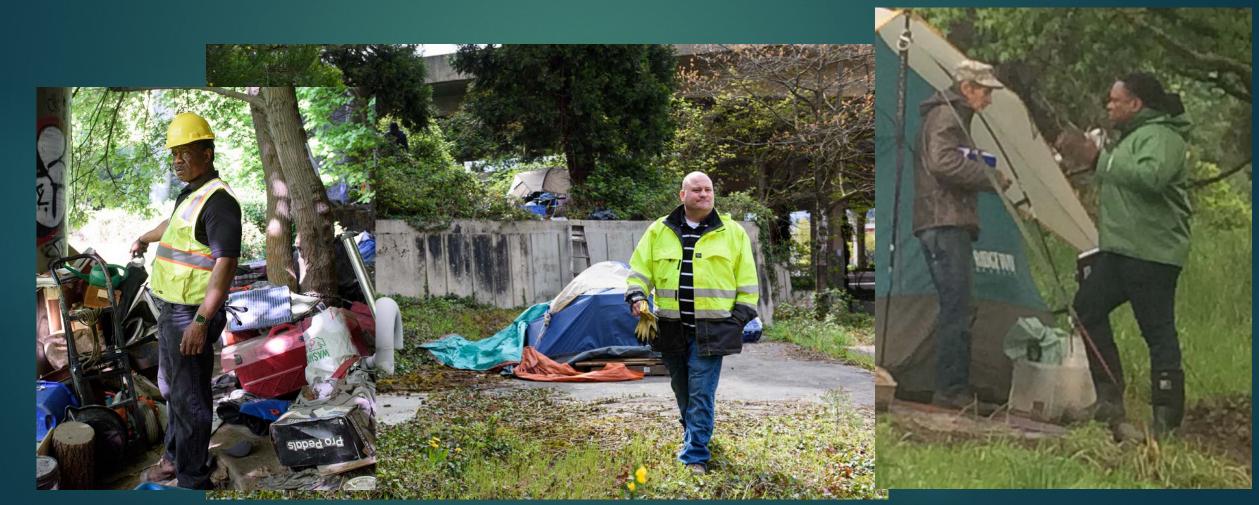
# Who is the Navigation Team

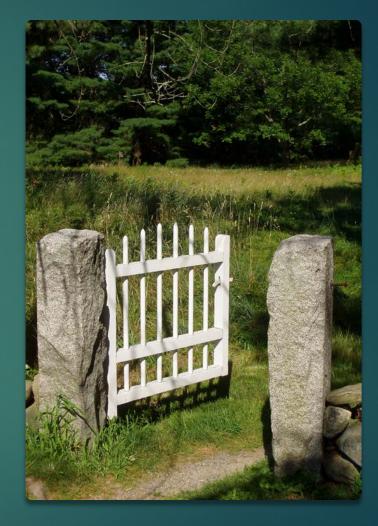
- Four Field Coordinators
- Eight Officers Trained to perform Outreach
- Eight Contracted Outreach Workers
- Contracted Clean-up Teams
- One Manager who Directs, Schedules and Project Manages the Entire Team
- One Outreach Coordinator who is a Mental Health Expert. He oversees outreach and project manages intensive outreach engagements

# How We Function



#### We Are The Gateway

A supportive means of helping our clients move to safety.



#### Outreach Outcomes:

Of the 1251 unduplicated contacts:

- 463 Individuals were relocated to alternate living arrangements:
  - Motel Voucher: 13
  - Relocated to Shelter/Authorized encampment: 430
  - Reconnected with Family or Support System: 20

#### What We Do Well:

4667 Conversations with unsheltered individuals.

- More individuals accepting services/alternative housing options
  - Approximately 35% are opting to leave encampments for shelter
  - Approximately 65% are opting into some service package
    - Case management support
    - Mental health support
    - Employment support

### Challenges:

► 35% maintain and aversion to accepting services

- Disproportionately People of Color
- Representation of immigrant communities (Latino and East African)
- Negatives experiences with providers in the past/ lack of trust
- ► Lifestyle choice



## Ensuring Uniform Implementation of Rules and Procedures for Removing Encampments

- Consistency Through Training
  - Lecture overview with question and answer
  - Normative training in the field
  - We are learning and bettering as we go
  - ► We actively implement our learning
  - ► We inform decision makers
  - ► We are embedding racial equity in our work



# Monitoring

Working closely with the Office of Civil Rights Serving the diversity in the unsheltered population ► Working to develop a Racial Equity Tool Kit