



Seattle
Public
Utilities

November - December 2023

AT YOUR SERVICE

Information about your water, drainage, wastewater, and solid waste utility services.

Storm Season Is Here

Storm season in Seattle can bring challenges like flooding, frozen pipes, and icy roads. SPU works hard to prepare for these challenges so that, when winter storms hit, we can address impacts and support you and your community.

Freezing Temperatures

Protect your home from pipe breaks by disconnecting garden hoses, insulating outdoor pipes and spigots, and insulating pipes in your crawl space, basement, or attic.



Snow and Icy Roads

Find out if unsafe road conditions due to snow and ice will delay your garbage, recycling, and food/yard waste collections by tuning into your local media and checking these sites for updates:

Website: seattle.gov/utilities

Blog: atyourservice.seattle.gov

Recycle It App: seattle.gov/recycleit

AlertSeattle: alert.seattle.gov

Prevent Flooding from Rain & Melting Snow

Falling leaves and snow can be fun — who can resist jumping into a giant pile of leaves or playing in the snow — but they can also contribute to unwelcome flooding in our neighborhoods.

With thousands of storm drains throughout Seattle, it's far more than SPU crews can keep clear on our own! You can help by safely raking leaves before they end up in the street. Put raked leaves in your yard waste bin or use them as mulch and put debris in the garbage. After a snowfall, clear drains of snow and ice to prevent flooding caused by melting snow.



Sign Up For AlertSeattle

- Receive official emergency alerts & notifications
- Select the type of alerts you want to receive
- Select how you'll be alerted - text, email, voice message, & social media
- Stay informed & stay safe

Sign up at alert.seattle.gov



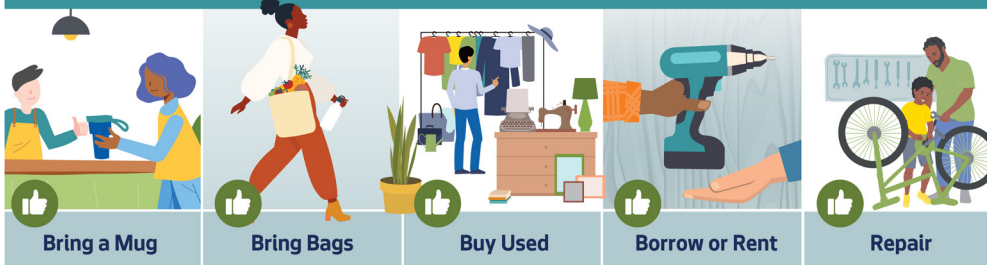
Raking leaves helps prevent flooding



In November, current Food & Yard Waste household customers get up to 10 extra bags of yard waste every collection.

www.seattle.gov/utilities/stormdrains

Help Seattle Become a Waste-Free City!



SPU invites you to take our Waste Prevention Survey by November 30 for a chance to win a \$50 gift card. The survey—available in multiple languages—is one of many ways we are gathering input from the community to shape our new Waste Prevention Plan.

Take the survey at seattle.gov/utilities/WastePreventionPlan

Mark Your Calendars: Holiday Collection Schedule

Garbage, recycling, and food/yard waste are not collected on Thanksgiving, Christmas, and New Year's Day. On those days, and for the remainder of the week, collection service will be delayed one day.

Collection Day	Moved To
November 23 (Thanksgiving)	November 24
November 24	November 25
December 25 (Christmas)	December 26
January 1 (New Year's Day)	January 2

The City of Seattle's North and South Transfer Stations will also be closed on Thanksgiving, Christmas, and New Year's Day.

Compost Your Tree for Free!

Compost Christmas trees and holiday greens for free Dec. 26 – Jan. 31!

Remove all decorations, cut into 4-foot or shorter sections, and place trees or bundled greens next to your food and yard waste cart on your regular collection day.

Apartment residents may place up to two trees next to each food and yard waste cart at no charge.

You can also drop off up to 3 trees less than 8 feet in length at a Transfer Station.



For details and more answers to your "where does it go?" questions, check out SPU's lookup tool at seattle.gov/utilities/WhereDoesItGo.

FSC FPO

For interpretation services please call 206-684-3000.
如需口譯服務請電 206-684-3000。

통역 서비스를 원하시면 206-684-3000 번으로 전화해 주십시오.
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Para servicios de traducción, por favor, llame al 206-684-3000.
Para sa serbisyo ng tagapagpaliwanag, tumawag sa 206-684-3000.
Muốn yêu cầu dịch vụ thông dịch xin gọi số 206-684-3000.

South Fork Tolt Dam Federal Relicensing Process Begins

The South Fork Tolt Dam, which provides about 30 percent of the drinking water for 1.5 million people in the Seattle region and generate electricity for Seattle City Light (SCL) customers, will undergo a multi-year process to renew its Federal operating license.

The dam is owned and operated by Seattle Public Utilities (SPU) and SCL holds the Federal license. Together the two utilities have started meeting with licensing participants and other parties to listen and better understand their interests related to the dam and the process to renew its license.

For more information and regular updates, visit seattle.gov/Tolt-Relicensing

Contact Us

24/7 Emergency Services

(e.g. urgent flooding, hydrant leaks)

- (206) 386-1800

Report Problems

(e.g. graffiti, illegal dumping, needles)

- www.seattle.gov/utilities
- www.seattle.gov/finditfixitapp
- (206) 684-7587

Customer Service

- www.seattle.gov/utilities
- www.seattle.gov/utilities/emailus
- (206) 684-3000 M-F, 7:30am-6pm