

Did you receive an Invoice?

If you did and the invoice shows the charge as current, please continue to make payments at the time you play.

				Previous Balance	\$0.00
Rental					
354873 - QuickRez		01-Mar-18		Total:	\$40.00
354874 - QuickRez		01-Mar-18		Total:	\$40.00
				Statement Balance	\$80.00
Over 120 \$0.00	Over 90 \$0.00	Over 60 \$0.00	Over 30 \$0.00	Current \$80.00	

Payments are applied to your oldest outstanding balances. These balances are not always current with payments you have made since the invoices were mailed. Use Balances are considered delinquent if they are past due for more than 60 days. Accounts will not be sent to collections or affect your credit until past due for more than 120 days.

We apologize for any inconvenience or misunderstanding. These changes are the result of requests originated by the State Auditor Office and we do not have the ability to amend this practice.

For more information, ask at the front desk or see further below for frequently asked questions.

Thank you,
Seattle Parks Finance

Frequently Asked Questions:

Will this impact my credit?

-Invoices will not impact your credit score unless unpaid for over 120 days

What happens if I cancel my court 24 hours prior to my reservation?

-If you cancel a court before playing, the impending charge is removed and/or credited to your account

I have a singles court reserved for later this week. Why is my account charged \$40?

-All courts are booked at the top of the default range: \$40 for court reservations and \$90 for private lessons. We adjust the doubles court to singles on the day you come into play.

Why does my account show a significant balance owed?

-If you have multiple court reservations you may have a significant amount applied to your account. You only need to pay at time of play.

Do I have to pay when reserving a court?

No. You are not required to pay for a court in advance unless you are registering for classes (see below). You are required to pay before walking on the day of your court reservation.

Can I sign up for classes without pay for future court reservations?

Yes and No. If you sign up for classes online or at a community center you will need to pay for any upcoming courts in advance to also register for the class. If you pay for a court in advance and then cancel it 24 hours in advance, a credit will be applied to your account for future use. If you register for a class with, or at, the tennis center we can override the future court fees. **Only tennis center staff are authorized to waive this fee until you come and play.**

Why are you guys doing this? Why am I getting invoices?

-This is Seattle Parks and Recreation's response to the requirement set forth by State of Washington. Seattle Parks and Recreation uses a very dated computer system. Our internal system automatically generates invoices for all accounts that have money indicated as owed. For tennis center patrons the 'owed', is due at time of play. Alas these are the tools we have to fulfill the state mandate.

Will this ever get fixed?

Seattle Parks and Recreation is looking at replacing the dated computer system that books tennis courts and makes class registrations. We are looking at a solution in the future