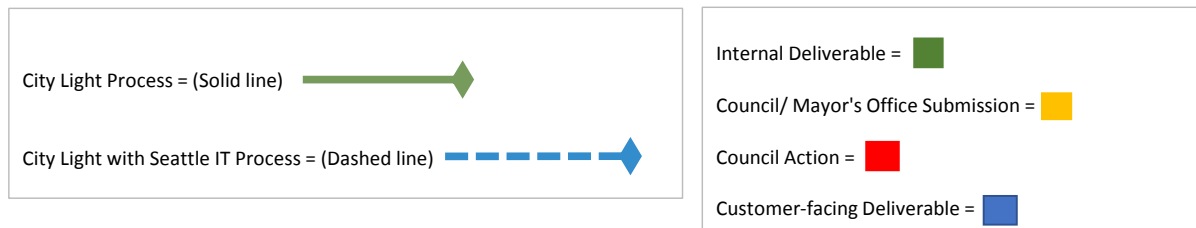
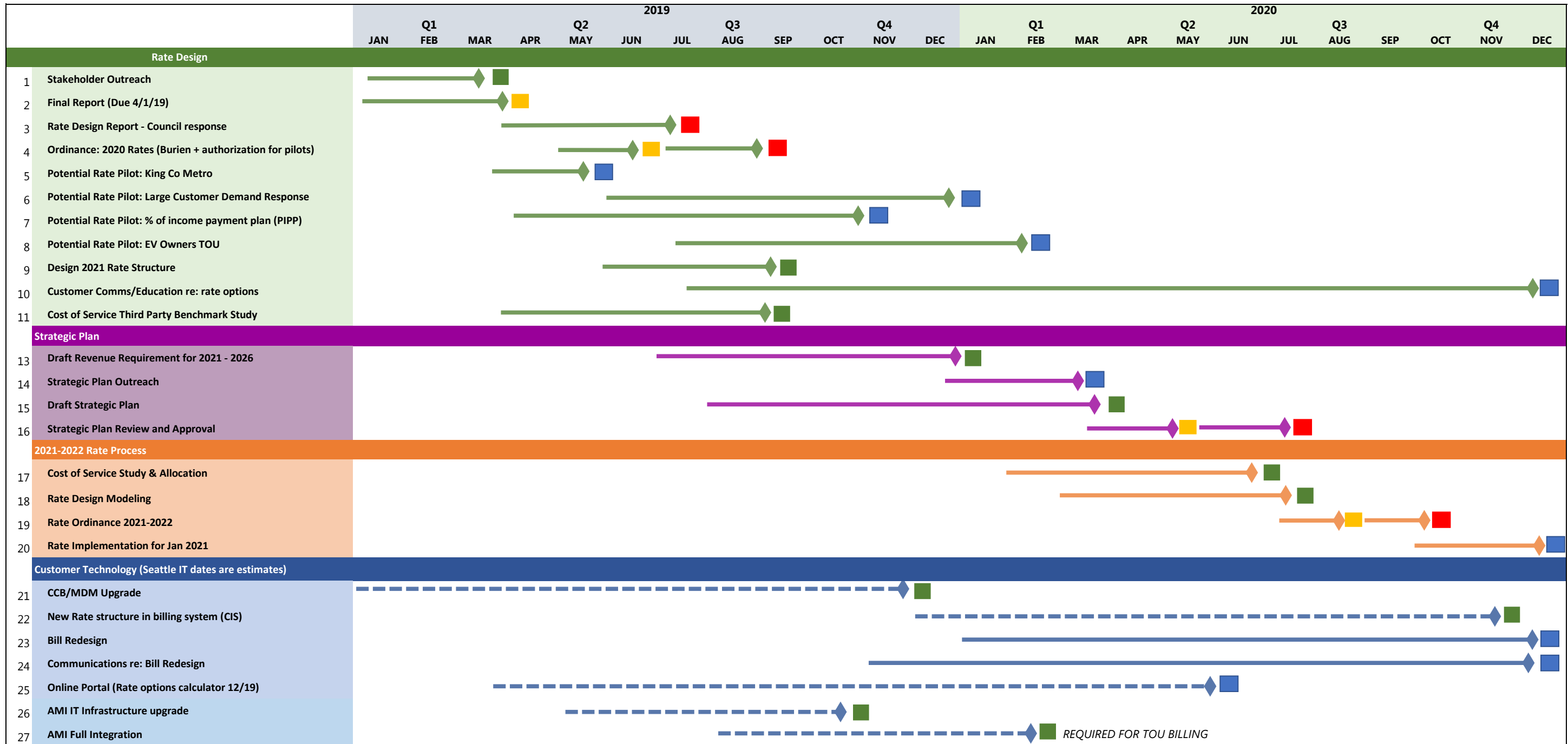


# Road to January 1, 2021

**Purpose:** Define process and deliverables to ensure City Light customer bills reflect new rate structure beginning 1/1/21.



# Roadmap Descriptions

Rate Design		
1	<b>Stakeholder Outreach</b>	Convened stakeholder input sessions and customer focus groups to gather data for final report
2	<b>Final Report (Due 4/1/19)</b>	Final report on rate design prepared by City Light Review Panel and the City Light General Manager/CEO for the Seattle City Light per Council resolution 31819
3	<b>Rate Design Report - Council response</b>	CM Mosqueda provides response to 4/1/19 Rate Design report
4	<b>Ordinance: 2020 Rates (Burien + authorization for pilots)</b>	Ordinance establishing general authorization for rate pilots and minor Burien rate update effective January 1, 2020
5	<b>Potential Rate Pilot: King Co Metro</b>	TOU rate pilot for King County Metro to incentivize charging electric buses during off-peak times
6	<b>Potential Rate Pilot: Large Customer Demand Response</b>	Demand response rate pilot that offers a cost-based rate discount to large customers who agree to curtail energy use when supply is constrained
7	<b>Potential Rate Pilot: % of income rate</b>	Pilot variation of the UDP program that offers low income customers a rate based on verified percentage of the customer's income
8	<b>Potential Rate Pilot: EV Owners TOU</b>	TOU rate pilot for residential customers, potentially targeted at electric vehicles owners
9	<b>Design 2021 Rate Structure</b>	Use policy framework from resolution to structure new rate design for 2021-2022, including fixed charge methodology, TOU periods, blocks, etc.
10	<b>Customer Comms/Education re: rate options</b>	Extensive outreach and communication effort to inform customers of pending rate changes and increased rate options
11	<b>Cost of Service Third Party Benchmark Study</b>	Hire consultant to benchmark current cost of service and cost allocation processes against best practice
Strategic Plan		
13	<b>Draft Revenue Requirement for 2021 - 2026</b>	Drafting of the revenue requirements that form the basis of the rate path for each strategic plan
14	<b>Strategic Plan Outreach</b>	Stakeholder outreach to inform update to strategic plan as defined by resolution 31463
15	<b>Draft Strategic Plan</b>	Draft plan developed by City Light and reviewed by Review Panel
16	<b>Strategic Plan Review and Approval</b>	Plan is delivered to Mayor; pending approval it is presented to City Council for adoption via resolution
2021 - 2022 Rate Process		
17	<b>Cost of Service Study &amp; Allocation</b>	Allocate revenue requirement (as determined by Strategic Plan revenue requirement) across customer classes based on cost of service
18	<b>Rate Design Modeling</b>	Build models (with new rate structure) to compute 2021-2022 rates
19	<b>Rate Ordinance 2021-2022</b>	Draft ordinance codifying 2021-2022 rates
20	<b>Rate Implementation for Jan 2021</b>	Enter and test new rates effective January 1, 2021, in billing system
Customer Technology		
21	<b>CCB/MDM Upgrade</b>	Upgrade enables full advanced meter integration and allows storage of customer communication preferences
22	<b>New Rate structure in billing system (CIS)</b>	Time required for development and configuration of the billing system enabling new rate options
23	<b>Bill Redesign</b>	Redesign bills to be clearer and more transparent
24	<b>Communications re: Bill Redesign</b>	Extensive outreach and communication effort to inform customers about changes in their utility bill
25	<b>Online Portal (Rate options calculator 12/19)</b>	Provides customers with utility online self-service and 24/7 account access
26	<b>AMI IT Infrastructure upgrade</b>	IT hardware required to support the storage of interval consumption data
27	<b>AMI Full Integration</b>	Full integration of AMI data into billing system is required for TOU billing