

FINGERTIP FACTS



Seattle City Light

OUR MISSION, VISION & VALUES

MISSION

Seattle City Light safely provides our customers with affordable, reliable and environmentally responsible energy services.

VISION

Create a shared energy future by partnering with our customers to meet their energy needs in whatever way they choose.

VALUES

Customers First

We believe customer service is everyone's job. We pledge to be approachable, respectful and responsive in providing products and services that our customers want and need.

Environmental Stewardship

We care about the environment and we are dedicated to enhancing, protecting and preserving it for future generations.



Equitable Community Connections

We are proud to be a local, community-owned utility. We are visible and actively involved in the communities we serve. We are rooted in our commitment to racial diversity, social justice and the equitable provision of services to all.

Operational and Financial Excellence

We strive for excellence, are forward-focused, and seek new and innovative solutions to meet the challenges of today and tomorrow. We prioritize our investments and operating choices to build upon our strong financial foundation and solid, reliable infrastructure.

Safe and Engaged Employees

We actively practice our commitment to employee and public safety. We treat each other with kindness and respect, are personally accountable, and work effectively in teams.

GENERAL INFORMATION

The most current data available for the year ended Dec. 31, 2023.

Seattle City Light, a department of the City of Seattle, is one of the nation's largest publicly owned utilities in terms of the number of customers served. City Light is supported by revenues from its customers, not taxes. In fact, City Light pays substantial taxes to state and local governments.

Service Area Population	Approx. 961,000
Service Area Size	131.31 sq. mi.
Personnel (full-time equivalent positions)	1,725
Major Substations	16
Commercial and Industrial Power Transformers	57
Distribution Circuit Miles	2,348
Network Distribution Circuit Miles*	265
Meters	501,310

*Includes the downtown business district, First Hill and the University District.

CUSTOMER STATISTICS

The most current data available for the year ended December 31, 2023.

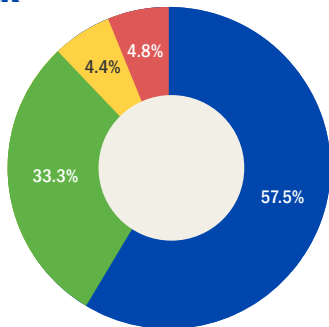
	Average Number of Customers	Megawatt-Hours*
Residential	451,055	3,158,610
Commercial and Industrial	52,166	5,881,456
Total	503,221	9,040,066

*Amounts include an allocation for the net change in unbilled revenue which excludes retail customer voluntary payments for conservation and solar energy.

2023 USES OF POWER

(in percent megawatt-hours)

- Commercial and Industrial
- Residential
- Other Utilities
- Seattle City Light Utility Operations



SERVICE TERRITORY & SUBSTATIONS

Shoreline

Lake Forest Park

Seattle

Unincorporated King County

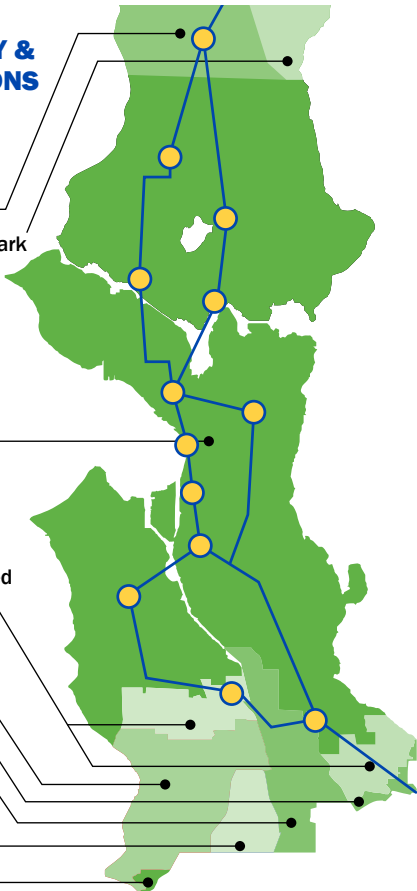
Burien

Renton

Tukwila

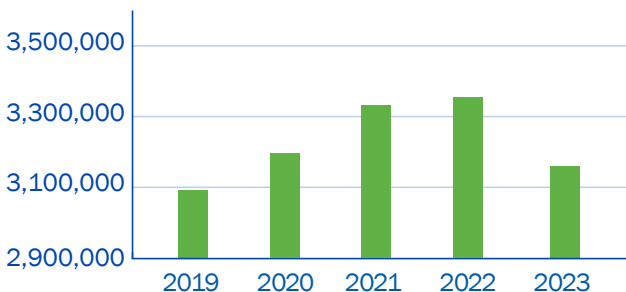
SeaTac

Normandy Park



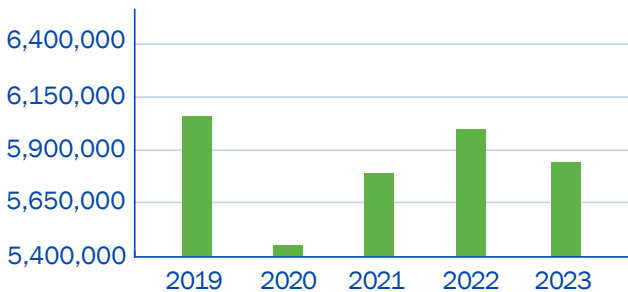
RESIDENTIAL CONSUMPTION

(megawatt-hours)



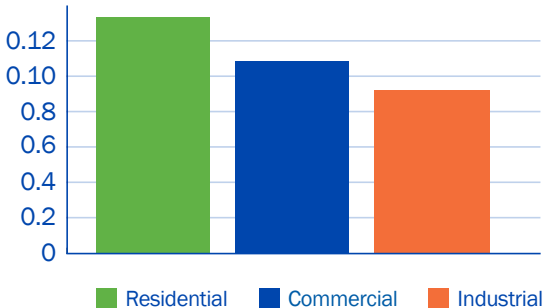
NON-RESIDENTIAL CONSUMPTION

(megawatt-hours)



AVERAGE RATES FOR CUSTOMER CLASS

(per kilowatt-hour in cents)



NOTE 1: A Comprehensive rate change of 9.5% became effective Jan. 1, 2024. The increase includes a 1% “passthrough” increase to account for higher costs from the Bonneville Power Administration in 2024, and a 4% Rate Stabilization Account surcharge due to increased net wholesale power costs resulting from unfavorable weather and market price conditions. Rates are set by the Seattle City Council.

NOTE 2: Industrial customers are identified by an annual consumption threshold of 5,000,000 kWh.

NOTE 3: Notice of public hearings on future rate actions may be obtained on request to: The Office of the City Clerk, 600 4th Ave, Floor Three, Seattle, WA 98104. Contact via phone at (206) 684-8344 or email CityClerk@seattle.gov.

ENERGY RESOURCES



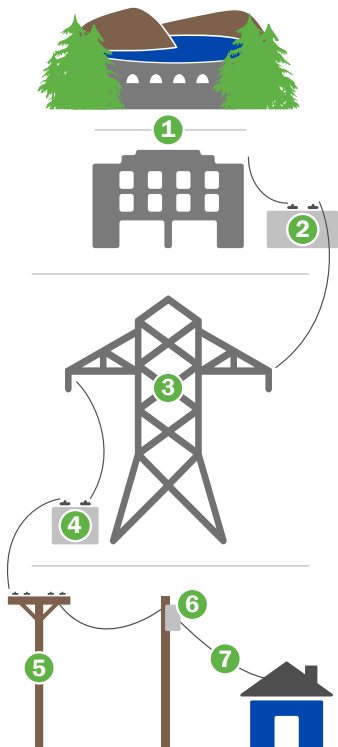
● Owned Hydro

● Treaty Rights From
British Columbia

● Long-Term Hydro Contracts
Columbia Basin Hydropower (CBH)

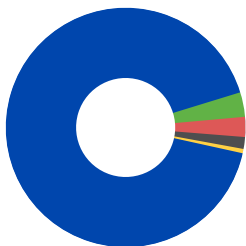
● Other Long-Term Contracts

HOW WE GENERATE AND DELIVER POWER TO OUR CUSTOMERS



- 1 Power is generated from dam/powerhouse
- 2 Substation transformer steps up voltage for transmission
- 3 Transmission lines carry electricity long distances
- 4 Neighborhood substation transformer steps down voltage
- 5 Distribution lines carry electricity to residents
- 6 Transformers on poles step down electricity before entering residence
- 7 Service line for resident

POWER MIX



● HYDRO	88%
● WIND	5%
● NUCLEAR ¹	4%
● UNSPECIFIED ²	2%
● BIOGAS.....	1%

TOTAL 100%

¹ This fuel represents a portion of the power purchased from Bonneville Power Administration.

² Fuels from wholesale market purchases are unspecified because current power market practices don't require the identification of the specific generating source at the time of sale.

Note: This power mix is based on 2022 data.

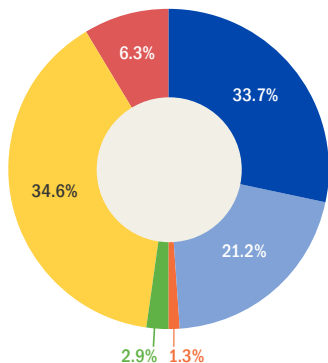
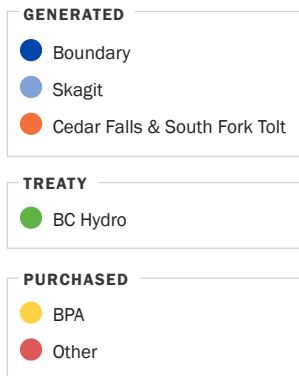
POWER SUPPLY OWNED BY CITY LIGHT

City Light Plants	Locations	Date in Service	Capability (Megawatts)	% of Total*
Boundary	Pend Oreille River	8/23/67	1,120.5	55.6
Ross	Skagit River	12/30/52	450.0	22.3
Gorge	Skagit River	9/27/24	207.5	10.3
Diablo	Skagit River	10/20/36	190.4	9.4
Cedar Falls	Cedar River	10/14/04	30.0	1.5
S. Fork Tolt	S. Fork Tolt River	11/20/95	16.8	0.8
Total System Generation Capability			2,014.1	100.0

*Percentages are rounded.

2023 SOURCES OF POWER

(in percent megawatt-hours)



MEETING OUR CUSTOMERS' POWER NEEDS

Seattle's city-owned hydroelectric plants depend on rain and snow as their fuel. In years with normal precipitation, our facilities supply more than half of Seattle's power needs. We make up the difference by purchasing power from outside the region.

ENERGY EFFICIENCY PROGRAMS

Seattle City Light has the longest continually running energy efficiency program in the country. Since its inception in 1977, energy efficiency measures supported by the utility have been installed in residential, commercial and industrial facilities throughout our service territory. As a result of this legacy and current programs, City Light's annual load is reduced by 1,365,761 megawatt-hours. That is the equivalent annual electricity use of over 180,000 average Seattle homes.

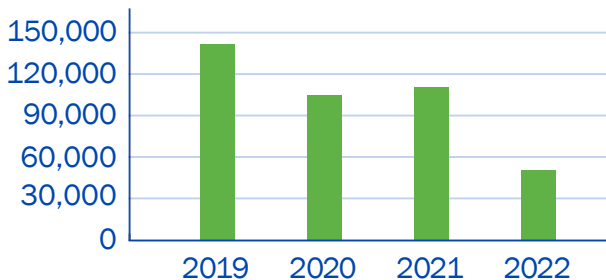
COST SAVINGS

In 2023, we supported our customers' projects with more than \$29.2 million in energy efficiency incentives. City Light's current suite of energy conservation programs has cumulatively saved customers \$164.3 million on their energy bills.



ANNUAL ENERGY SAVINGS THROUGH CONSERVATION

(megawatt-hours)



CONTACTS & INFORMATION

Seattle City Light Administrative Office

Seattle City Light Visitor Center and Executive Offices
700 5th Avenue, Suite 3200
Seattle, WA 98104-5031

Mailing Address:

P.O. Box 34023
Seattle, WA 98124-4023

Customer Service (206) 684-3000, seattle.gov/city-light

North Service Center

1300 N. 97th Street
Seattle, WA 98103
(206) 615-0600

South Service Center

3613 4th Avenue S.
Seattle, WA 98134
(206) 386-4200

Utility Discount Program seattle.gov/udp

Project Share seattle.gov/city-light/donate

Outage Map seattle.gov/city-light/outages



KEY PHONE NUMBERS

Customer Service Center (206) 684-3000

Out of Area Calls.....800-862-1181

Language assistance available:

- Español (Spanish)
- 日本語 (Japanese)
- 正體字 (Chinese, traditional)
- ትግርኛ (Tigrinya)
- Tiếng Việt (Vietnamese)
- الْعَرَبِيَّةُ (Arabic)
- Af-Soomaali (Somali)
- Afaan Oromoo (Oromo)
- Tagalog (Tagalog)
- हिन्दी (Hindi)
- 한국어 (Korean)
- Français (French)
- አማርኛ (Amharic)
- Українська мова (Ukrainian)
- Русский язык (Russian)

TTY/Hearing Impaired (206) 233-7241

Energy Advisors (206) 684-3800

Electrical Life-Support

Equipment Program..... (206) 684-3336

Streetlight Problems..... (206) 684-7056

Tree Trimming/Vegetation

Management..... (206) 386-1733

Skagit Tours (skagittours.com) (360) 820-6568

PAYMENT LOCATIONS

ONLINE ACCOUNT MANAGEMENT

myutilities.seattle.gov

DOWNTOWN

Downtown Customer Service Center

700 5th Ave., 4th Floor Lobby
Monday–Friday, 8:30 a.m.–4 p.m.

Seattle Municipal Tower Payment Drop Box

700 5th Ave., 4th Floor Lobby

Note: Credit card payments are not accepted in payment drop boxes.

SEATTLE CITY LIGHT SERVICE CENTERS

North Service Center

1300 N 97th St.
Monday–Friday, 8:30 a.m.–4:30 p.m.

Payment drop boxes are located outside near the main entrances.

South Service Center

3613 4th Ave. S
Monday–Friday, 8:30 a.m.–4:30 p.m.

Payment drop boxes are located outside near the main entrances.

CUSTOMER SERVICE CENTER LOCATIONS

Ballard

5604 22nd Avenue NW
Monday–Friday, 9 a.m.–5 p.m.

Central

464 12th Avenue, 1st Floor
Monday–Friday, 9 a.m.–5 p.m. and
Saturday, 10 a.m.–2 p.m.

Lake City

12525 28th Avenue NE 2nd Floor (above library)
Tuesday–Saturday, 9 a.m.–5 p.m.

Southeast

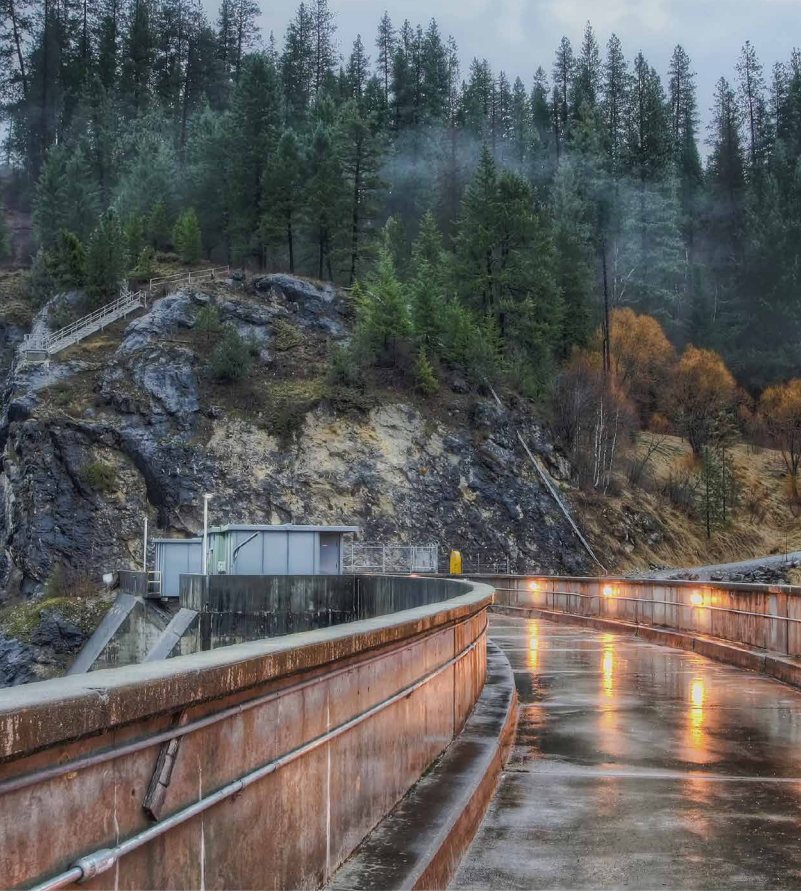
3815 S. Othello St., Suite 105
Monday–Saturday, 9 a.m.–5 p.m.

Southwest

2801 SW Thistle St.
Monday–Friday, 9 a.m.–5 p.m.

University

4534 University Way NE
Tuesday–Saturday, 9 a.m.–5 p.m.



**Seattle
City Light**

seattle.gov/city-light

