

STORM SEASON IS HERE! ARE YOU PREPARED?

It's that time of year when the weather can go from bright and sunny to dark and stormy in a matter of minutes. Extreme weather like wind storms and heavy snow can result in power outages in our area. We have a few tips and resources for how you can prepare and keep your family comfortable, informed and most importantly, safe this season.

For more tips, visit <u>powerlines.seattle.gov/stormprep</u>.



Build or update your outage kit.



Keep your electronic devices charged.



Never use grills or BBQs indoors.



Follow Seattle City Light on Facebook or Twitter for outage updates.

Keep your family safe this storm season. For more tips, visit **powerlines.seattle.gov/stormprep**.



SEATTLE CITY LIGHT RATE ADJUSTMENT

The Seattle City Council approved City Light's 2023–2024 Rate Ordinance this fall. This ordinance includes an established rate path to address the increasing costs to ensure our delivery of safe, reliable and environmentally responsible energy.

Visit <u>powerlines.seattle.gov/rate-increase</u> to learn more.

SUPPORT CLEAN ENERGY WITH GREEN UP

Green Up is a voluntary renewable energy program that allows you to support Pacific Northwest wind, solar and other renewable energy projects. You also help us fund rooftop solar projects hosted by not-for-profits like schools, parks and affordable housing organizations.

Learn more at seattle.gov/city-light/GULR.

BEWARE OF SCAMMERS

Be scam smart! Scammers continue to intimidate City Light customers. We have tips on our Powerlines blog to help you spot a potential scam and what you can do to make sure you don't fall victim to these schemes: <u>powerlines.seattle.</u> <u>gov/scams</u>.



KEEP LOVED ONES SAFE WITH LIFE SUPPORT EQUIPMENT PROGRAM

City Light is committed to ensuring that all of our customers have reliable power. This is especially important to those who depend on life support equipment. If someone in your home is dependent on this equipment, we provide assistance to help you maintain safety during planned and unplanned outages through the Life Support

Equipment Program.

For more information about this program and tips for managing outages with life support equipment, visit seattle.gov/city-light/life-support.





City Light crews are continuously working to improve our services and the communities we serve—from maintaining our electrical infrastructure to upgrading equipment to exploring new energy technology solutions all to deliver safe, clean and reliable power to you.

Learn more about projects in your area by visiting <u>seattle.gov/city-light/current-projects</u>.

SAFETY TIP FROM THE FIELD

Crews work around active electrical equipment, which presents dangerous situations for customers. Customers should adhere to proper social distancing from worksites and City Light employees. Please wait until a crew member comes to you.



🕼 Seattle City Light

700 Fifth Avenue PO Box 34023 Seattle, WA 98124-4023 Questions, comments or suggestions? Call (206) 684-3000. Email us at SCL_ExternalComms@seattle.gov

Newsletter available in Spanish, Vietnamese, Chinese, Somali, Tagalog and Korean online or call (206) 684-3000.

We're hiring!

Join our team of dedicated employees who are committed to (em)powering our community. We're hiring for a variety of positions and adding more positions to our site regularly. View our current openings on our website: seattle.gov/city-light/about-us/careers.







To report an outage, please call (206) 684-3000. You will need your City Light account number or the phone number associated with your account.

To report a streetlight issue, please complete a trouble report on the Streetlight Maintenance page.

This outage map does not include the underground network distribution areas in downtown Seattle, First Hill, and the University District. Information is updated every 5 minutes.



STAY INFORMED WHEN YOUR POWER GOES OUT



For updates, visit: seattle.gov/city-light/outages



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