

# City of Seattle **2010 City Information Guide.**

**Let's get back to basics.** The City Information Guide will help you find the service you need. Please keep it handy! For Internet links to the services listed here, see [www.seattle.gov/customerservice/infoguide.htm](http://www.seattle.gov/customerservice/infoguide.htm)

For more information contact:  
**Customer Service Bureau**  
 600 4th Ave, Floor 1, Seattle City Hall  
 PO Box 94726  
 Seattle WA 98124-4726  
**684-CITY(2489) / (TTY) 615-0476**

Web/Online Request Form: [www.seattle.gov/customerservice](http://www.seattle.gov/customerservice)

Para mas informacion o asistencia llame al 206-684-2489

"Nếu Các bạn muốn hiểu thêm chi tiết hơn sự giúp đỡ, xin gọi số điện thoại: (206) 684-2489,"

若需任何資訊及協助, 請撥 206-684-2489

Akhbaar iyo caawin soowac tilifoonkaan (206) 684-2489

Para sa karagdagan na inpormasyon at tulong, tumawag lang sa 206-684-2489

"자세한 정보나 도움이 필요하시면 전화주세요 (206) 684-2489"

ព័ត៌មានលម្អិតឬការ ជួយសម្រាប់ព័ត៌មានលម្អិត (206) 684-2489

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Gafiidhaf Gargarsaf Kana bilbila (206) 684-2489

អាណាចក្រ ភ្នំពេញ កម្ពុជា (206)-684-2489 ខេត្តកែប

ສາລັບລາຍລະອຽດແລະການຊ່ວຍເຫຼືອ ກະຊວງໂທຫາເລກ: 206-684-2489

للمزيد من المعلومات أو المساعدة يرجى الاتصال بـ 206-684-2489

"Для дополнительной информации и помощи звоните по телефону 206-684-2489"

(206) 684-2489

Appelez-vous (206)-684-2489 pour les informations et l'assistance

Telefonate (206)-684-2489 per informazione ed assistenza

インフォメーション又は相談: 206-684-2489にお電話ください。

- All area codes 206 unless otherwise noted
- Non-city government agencies italicized
- Use the Washington Relay Service (711)
- Interpretation services available in 160 languages

## ELECTED OFFICIALS

Mike McGinn, Mayor 684-4000  
 Pete Holmes, City Attorney 684-8200  
 Municipal Court Judges 684-8709

City Council Information Councilmembers: 684-8888  
 Sally Bagshaw 684-8801  
 Tim Burgess 684-8806  
 Richard Conlin 684-8805  
 Jean Godden 684-8807  
 Bruce Harrell 684-8804  
 Nick Licata 684-8803  
 Mike O'Brien 684-8800  
 Tom Rasmussen 684-8808

## 24-HOUR SERVICES

Police, Fire, Medic One 9-1-1  
 Police non-emergency 625-5011  
 Seattle City Light 706-0051  
 Seattle Public Utilities 386-1800  
 Street repair & maintenance 386-1218  
 Child & Adult Abuse Reporting 1-866-363-4276

Crisis Clinic 461-3222  
 Poison Center 1-800-222-1222  
 Sexual Assault/Traumatic Stress Center 744-1600  
 Alcoholism & drug treatment helpline 722-3700

## INFORMATION & REFERRAL

Community Information Line (Statewide) 2-1-1  
 WA State Dept of Transportation travel info 5-1-1  
 WA Relay Service for hearing impaired 7-1-1  
 Utility Locator - Call before you dig 8-1-1  
 Seattle City government info 684-CITY(2489)  
 King County government info 296-0100  
 WA State government info 1-800-321-2808  
 Federal government info 1-800-333-4636

**AIRPORT, SEATTLE-TACOMA INTL** 431-4444

## ANIMAL INFORMATION

Animal Control 386-7387  
 Animal Shelter 386-7387  
 Pet licenses, Seattle 386-4262  
 Spay/Neuter Clinic, Seattle 386-4260

## AUTOMOBILES

Abandoned (public areas) 684-8763  
 Inoperative (private property) 615-0808  
 Impounded (from public property) 684-5444  
 Vehicle/vessel licenses 296-4000

**BICYCLE & PEDESTRIAN PROGRAMS** 684-7583

## BIRTH & DEATH CERTIFICATES

Public Health - Seattle & King County 296-4768

## BUILDING & LAND USE

Dept of Planning & Development general info 684-8600  
 Permit, land use & zoning info 684-8850

## BUSES

Metro Rider info 553-3000  
 Community Transit 1-800-562-1375  
 Sound Transit 1-888-889-6368

## BUSINESS ASSISTANCE

BIA & IID payments 386-9046  
 Business license & taxes (Seattle) 684-8484  
 Neighborhood Business Districts 684-8090

## CHILD & YOUTH INFORMATION

Community Information Line 2-1-1  
 Child Care Referral Services 329-5544  
 Family & Youth Services 386-1001  
 Subsidized Child Care 386-1050

**CITY AUDITOR, OFFICE OF** 233-3801

## CITY LIGHT

Billing 684-3000  
 Conservation Help Line 684-3800  
 Outage Hotline 684-7400  
 Streetlight repair 684-7056

**CLAIMS AGAINST THE CITY** 684-8213

**CLEAN & GREEN SEATTLE** 386-9765

## COMPLAINTS

City of Seattle 684-CITY(2489)  
 Civil rights/discrimination 684-4500  
 Construction, Housing & Land Use 615-0808  
 Consumer Protection, WA State Attorney General 464-6684  
 Ethics & Elections 684-8500  
 King County Ombudsman 263-9242  
 Metro Transit 553-3060  
 Nursing home abuse 1-800-562-6078  
 Seattle Police misconduct 684-8797  
 Taxicab passenger complaints 296-TAXI(8294)

## CREDIT COUNSELING SERVICES

1-800-634-2227

## COURTS

Municipal Court 684-5600  
 Bankruptcy Court (US) 370-5200  
 District Court (King County) 205-9200  
 Small Claims, District Court (King County) 205-9200  
 Superior Court (King County) 296-9300

## DISCRIMINATION

Seattle Office for Civil Rights 684-4500  
 WA State Human Rights 464-6500

## DISPUTES, CIVIL

King County Dispute Resolution Center 443-9603

## DOMESTIC ABUSE & VIOLENCE

Domestic Violence Hotline 1-800-562-6025  
 Sexual & Domestic Violence Prevention 233-2774

## DOMESTIC PARTNERSHIP REGISTRATION

684-8344

## DRAINAGE PROBLEMS

Surface flooding in street (24-hr) 386-1800

## DRIVER LICENSES & STATE ID

8830 25th Ave SW 764-4144  
 205 Spring St \*(Renewals & ID cards only) 464-6845

## DRUG ACTIVITY

In progress 9-1-1  
 Ongoing 684-5797

Please see back for additional listings.

## EMERGENCY PREPAREDNESS

Information, Assistance & SNAP Program  
233-5076

## EMPLOYMENT

City of Seattle Job Line 684-7999  
King County Job Line 296-5209  
WA State Job Line 1-877-664-1960  
Federal Job Line 1-703-724-1850  
Post Office Job Line 442-6240  
WA State WorkSource: North Seattle Office 440-2500

WA State WorkSource: Rainier Office  
721-6000  
684-4500

Employment discrimination  
Wage claims, work permits, minimum wage info  
515-2800

Unemployment claims 1-800-318-6022  
Re-Entry Assistance Program 812-4948

## FIRE

Fire Department info 386-1400  
Fire Prevention, Fire Marshal 386-1450

## FOOD EMERGENCIES

Community Information Line 2-1-1

## GARBAGE/SOLID WASTE

Collection, recycling, yard waste 684-3000  
Transfer stations (see Trash Disposal) info line 684-8400

## GRAFFITI

Graffiti hotline 684-7587  
Metro bus shelter graffiti 684-1800

## HATE CRIMES

Information & referral 684-4500  
Report crimes in progress 9-1-1

## HEALTH SERVICES

Information, Public Health - Seattle & King County  
263-8801

## HOMELESS

Shelter info/Donation service 2-1-1

## HOUSING

Seattle Housing Authority (Porchlight) 239-1500  
Down payment assistance 684-0721  
Home improvement loans (low income) 684-0244

Inspection & complaints 615-0808  
Minor home repair (eligibility) 448-5751

## ILLEGAL DUMPING

684-7587

## JAIL, KING COUNTY

296-1234

## LANDLORD/TENANT PROBLEMS

Housing discrimination 684-4500  
Just Cause Eviction info 615-0808  
Landlord/Tenant Hotline (Solid Ground) 694-6767  
Tenants Union 723-0500

## LEGAL SERVICES, FREE, LOW FEE

Columbia Legal Services 464-5911  
Lawyers Referral Service 267-7010  
Office of the Public Defender (King County) 296-7662

Free Neighborhood Legal Clinics 267-7070

## LIBRARY

Quick Information Line 386-4636  
Talking Book & Braille Library 615-0400  
King County Library System 425-462-9600

## LICENSES

Business 684-8484  
Boiler, gas piping, refrigeration & steam 684-5174  
Marriage (King County) 296-4021  
Pet License 386-4262  
Vehicle/Vessel 296-4000

## LITTER

Adopt-A-Street 684-7647  
On private property 615-0808  
On public property 684-7587  
Public litter & recycling receptacles 615-1700  
Metro bus shelter 553-3060

## NEIGHBORHOOD SERVICE CENTERS

Ballard: 5604 22<sup>nd</sup> Ave NW <sup>1</sup> 684-4000  
Capitol Hill: 425 Harvard Ave E 684-4574  
Central: 2301 S Jackson St #208 <sup>1,2</sup> 684-4767  
Delridge: 5405 Delridge Wy SW <sup>1</sup> 684-7417  
Downtown: 201 Yesler Way, Suite B 233-8560  
Greater Duwamish: 2821 Beacon Ave S 233-2044  
Greenwood: 8515 Greenwood Ave N 684-4096  
Lake City: 12525 28th Ave NE, 2<sup>nd</sup> Floor <sup>1</sup> 684-7526  
Lake Union/Fremont: 908 N 34<sup>th</sup> St 684-4054  
Queen Anne/Magnolia: 160 Roy St, Suite 100 684-4812  
Southeast: 3815 S Othello St, Suite 105 <sup>1</sup> 386-1931  
University: 4534 University Wy NE <sup>1</sup> 684-7542  
West Seattle: 4205 SW Alaska St <sup>1</sup> 684-7495  
<sup>1</sup>Utility payments & passport applications  
<sup>2</sup>Cable payments & equipment returns

## NEIGHBORHOODS

Historic Preservation Program 684-0228  
Neighborhood Matching Fund 684-0464  
P-Patch Program 684-0264

## NOISE

DPD Noise Abatement Program 684-7843  
KClA/Boeing Field aircraft 205-5242  
Sea-Tac aircraft 433-5393

## PARKING

Abandoned vehicles (over 72 hrs) 684-8763  
Defective meter/pay station 684-5260  
Illegal parking (on public property) 625-5011

## PASSPORTS

King County District Court 205-9200  
Neighborhood Service Centers 615-0725

## PERMITS

Building, land use, zoning 684-8850  
Boiler, electrical, furnace, elevator, refrigeration 684-8464  
Fire permits 386-1450  
Food worker permits (King County) 296-4791  
Plumbing & gas piping permits 684-5198  
Residential parking permits 684-5086  
Sewer, side 684-5362  
Streets, sidewalks, planting strips & alleys 684-5283  
Truck over legal requirements 684-5086

## POLICE PRECINCTS

East 684-4300  
North 684-0850  
South 386-1850  
Southwest 733-9800  
West 684-8917

## POLLUTION CONTROL

Surface Water Pollution 684-7587  
Burn Ban 1-800-595-4341  
Puget Sound Clean Air Agency 343-8800  
WA State Department of Ecology 425-649-7000

## POST OFFICE INFORMATION

1-800-595-4341

## POTHOLES (24-hr)

North of Denny Way 684-7508  
South of Denny Way 386-1218

## PROPERTY TAXES & ASSESSMENTS

King County assessment information 296-7300  
Real estate tax bills 296-3850  
Senior citizen/disabled exemptions 296-3920

## RATS, PUBLIC HEALTH SEATTLE KING COUNTY

205-4394

## RECREATION/ENTERTAINMENT

Seattle Visitor Center & Concierge Services 461-5840  
King County Parks 296-4232  
Office of Arts & Cultural Affairs 684-7171  
Office of Film & Music 684-0903  
Seattle Aquarium 386-4320  
Seattle Art Museum 654-3100  
Seattle Center info 684-7200  
Recorded events line 684-8582  
Seattle Channel 684-TV21(8821)  
Seattle Parks & Recreation info 684-4075  
Woodland Park Zoo 548-2500

## SCHOOLS, SEATTLE PUBLIC

252-0000

## SEATTLE PUBLIC UTILITIES

684-3000

## SENIOR CITIZENS

Mayor's Office for Senior Citizens 684-0500  
Aging & Disability Services 684-0660  
Meals on Wheels 448-5767

## Parks & Recreation Lifelong Recreation

684-4951  
Senior Info & Assistance 448-3110  
Social Security 1-800-772-1213

## SIDEWALKS (info & complaints)

684-5253

## STREETLIGHTS

684-7056

## TRAFFIC SIGNS & SIGNALS

Neighborhood traffic concerns 684-7623  
Circle requests 684-0353  
Repairs/replacements 386-1206  
Signal requests 684-5118

## TRASH DISPOSAL/RECYCLING

Transfer stations:  
1350 N 34<sup>th</sup> St & 8105 5<sup>th</sup> Ave S 684-3000  
Electronics recycling 1-800-RECYCLE  
Household hazards 296-4692  
Garden Hotline 633-0224  
Recycling Hotline (WA State) 1-800-RECYCLE

## TREES

Parks, open space & boulevards 684-4113  
Street tree info (Arborist) 684-8733  
Trees in power lines 386-1663

## UTILITY BILLS

Electricity, water & garbage 684-3000  
Gas (Puget Sound Energy) 425-454-2000

## VETERANS

Veterans Aid & Employment 296-7656  
Veterans Affairs 1-800-827-1000

## VOLUNTEERS

Community Information Line 2-1-1  
Volunteer Resource Center 684-0639  
Seattle Parks & Recreation 684-8028

## VOTING INFORMATION

Registration, absentee ballots & election info  
296-VOTE(8683)

## WATER SERVICE, SEATTLE

Emergency service (24-hr) 386-1800  
Drinking water quality inquiries 684-3000  
Service & inspection 684-5800  
Water billing info 684-3000

## WEATHERIZATION SERVICES

(Low income) 684-0244

## WEEDS/OVERGROWTH

From private property or planting strips 615-0808  
From public property (South of Denny Way) 386-1218  
From public property (North of Denny Way) 684-7508



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