

Civil Rights and Air Travel

Protection of civil rights involving U.S. airports and airlines falls under Title VI of the Civil Rights Act. If an allegation of illegal discrimination involves airport personnel or programs, the Federal Aviation Administration (FAA) has jurisdiction. If it involves an airline, the U.S. Department of Transportation has jurisdiction.

The Seattle-area FAA office advises people to contact it as soon as possible concerning any allegation of a civil rights violation involving an airport. **If you are uncertain who has jurisdiction in your specific case, or if you prefer to talk to someone locally, contact:**

Christine Whitehead, External Program Manager, Civil Rights Staff
Federal Aviation Administration
Northwest Mountain Region
1601 Lind Ave SW
Renton, WA 98055-4056

Phone: (425) 227-2095
e-mail christine.whitehead@faa.gov

If an allegation is clearly against an airline, individuals can contact:

Aviation Consumer Protection Division
C-75 U.S. Department of Transportation
400 Seventh Street, S.W. Washington, D.C. 20590

Phone: (202) 366-2220
e-mail airconsumer@ost.dot.gov

When an allegation is clearly against an airline, DOT and FAA also encourage individuals to notify the airline representatives found at the website at <http://www.dot.gov/airconsumer/contacts.htm>

For more information, check the web at:
<http://www.nw.faa.gov/civilrights/home.htm>

For more information about discrimination and your civil rights, contact the Seattle Office for Civil Rights at (206) 684-4500, or visit the web at: www.cityofseattle.net/civilrights .

