

Information about your water, drainage, wastewater and solid waste utility services.



Get Ready for Winter!

Windstorms, heavy rains, snow and ice are all part of our Northwest winter. By being prepared, you and your family will weather whatever Mother Nature throws our way. Here are things you can do now to be ready:

- Clear leaves and debris away from storm drains in your neighborhood with a rake or broom (only if it's safe). If a storm drain appears blocked below the street surface, call 206-386-1800.
- Clean gutters and downspouts.
- Build a family emergency kit. Keep enough water, food and other supplies (flashlights, crank or battery-operated radio, blankets) in your home to meet your needs for at least three days.
- Have a family disaster plan.
- Stay out of flooding basements.
- Check to see if your homeowner's insurance covers flood damage.
- Protect water pipes from freezing in exposed or unheated areas (attics, basements and garages) by wrapping with tape and insulating materials.

For more tips on how to prepare for winter storms, visit takewinterbystorm.org



Holiday Collection Schedule

If your regular collection day falls on or after Thanksgiving (November 26), Christmas (December 25), or New Year's Day (January 1), your collection day will be one day later that week. To look up your collection day or report a missed collection, visit seattle.gov/util or call 206-684-3000.

Snow/Ice Collections

During snowy or icy weather, go to seattle.gov/util or check your local news to see if there are any delays in your collection.

Follow Seattle Public Utilities on social media and be the first to know about impacts to your service.



Connect with Seattle Public Utilities



@SeattleSPU



facebook.com/SeattlePublicUtilities



atyoursevice.seattle.gov



youtube.com/SeattleUtilities

Please Keep Doing Your Part

Thank you for your continued effort to reduce water use.

Though we are headed into the fall and winter, the drought is not over, and continued water use reductions are needed to extend our supply for people and for fish.

Please keep doing your part to help us manage our water supply. For more information on how to conserve water year-round, visit savingwater.org.



Stop Unwanted Holiday Junk Mail

U.S. households get a combined 85 BILLION pieces of junk mail every year! We see a lot of that junk mail during the holidays, as our mailboxes overflow with unwanted catalogs and advertisements. You can reduce junk mail by visiting seattle.gov/stopjunkmail and signing up for the City of Seattle's **FREE** opt-out service, managed by Catalog Choice. Sign up today to join more than 30,000 Seattle households and businesses already using this free service!



You Could be Sitting on a Gold Mine

Old, leaky toilets can use over 5 gallons per flush—that's a lot of water (and money) down the drain! By replacing them with new water-efficient fixtures, you'll save money on your utility bills and conserve water for the Puget Sound region.

\$75 Rebates for Premium Watersense Toilets

Saving Water Partnership customers who replace their old toilets with new Premium Watersense models (1.06gpf or less) are eligible for a \$75 rebate. Learn more at savingwater.org/rebates or call 206-615-1282.

Free Toilet Program

Seattle Public Utilities provides free water-saving toilets and installation for income-qualified homeowners. Homes must be located in Seattle and have existing toilets installed before 2004.

Learn more at seattle.gov/util/freetoilets or call 206-448-5751.



Take the Pledge. Protect Our Water. Get Good Deals.

Did you know that most storm drains in Seattle empty directly into the nearest body of water?

When it rains, anything we've left on the ground—oil drippings, yard chemicals, dog poop—makes its way to our local waters like Lake Union and Lake Washington.

Seattle Public Utilities is offering **FREE Chinook Book mobile coupons** (a \$15 value, while supplies last) to smartphone users who take the pledge to protect water quality.

Don't have a smartphone? A paper coupon is available.

To take the pledge, go to:

surveymonkey.com/s/protectingseattleswaterways

Have Too Much Stuff?

Do you have piles of leaves, food scraps from a big family meal, mountains of wrapping paper, or extra bags of garbage to get rid of?

Here are a few things to remember when putting those extras out at the curb:

- **Extra recycling is FREE**
Put extra recyclables in a paper bag or cardboard box (up to 3' x 3') next to your recycling cart.
- **Extra food & yard waste costs less than extra garbage**
Extra food and yard waste costs \$5.20/bundle—that's half the price of extra garbage! Bundle extra food scraps and yard waste with fiber twine or put it in a plain paper yard collection bag. (Each bundle/bag should be no more than 60 lbs.)
- **Extra garbage costs \$10.45**
You will be charged \$10.45 for each additional bag of garbage (including bags piled up so that the garbage can lid won't close). This is a great reason to make sure you've sorted out your recycling and food & yard waste!



Get Help with Your Utility Bills

Did you know that you can get 50 percent off your Seattle Public Utilities bill through the Utility Discount Program? Income-qualified homeowners and renters are eligible.

To find out if you qualify, go to seattle.gov/mybill or call 206-684-0268.

Some residents of federally subsidized housing, such as Section 8, are not eligible.

I POOP.

You pick it up. Any questions?



Sign Up for AlertSeattle

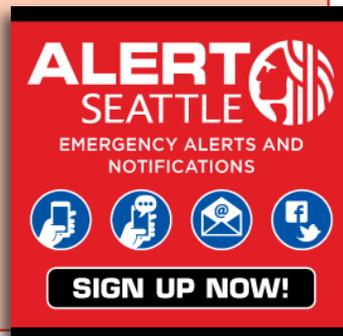
AlertSeattle is the official emergency notification system used by the City of Seattle.

Sign up now to receive real-time notifications about emergencies, severe weather, safety, health, utility disruptions, and major traffic incidents. You can receive alerts from the City via text message, email, voice message, or social media.

Learn more and sign up at alert.seattle.gov

This service is provided by the City of Seattle at no cost; however, message and data rates may apply.

While AlertSeattle is an excellent system, we cannot guarantee that you will receive notification in all cases. Disasters and emergencies are chaotic and unpredictable, and notification is dependent on external providers such as your wireless carrier or e-mail delivery service outside the City's control.



@ Your Service is published every two months by Seattle Public Utilities, 700 5th Avenue, Suite 4900, Seattle, WA 98104. It is available online and in other languages at www.seattle.gov/util/yourservice.

@ Your Service se encuentra disponible en español en www.seattle.gov/util/yourservice.

@ Your Service có thông tin bằng tiếng Việt trong www.seattle.gov/util/yourservice.

您可在以下網站www.seattle.gov/util/yourservice閱覽《@ Your Service》中文版。

