



INFORMATION UPDATE FOR WHOLESAL CUSTOMERS

http://www.seattle.gov/util/About_SPU/News/Newsletters/index.asp

Seattle Water Supply Indicators

Water Storage	
Reservoir Inflows	
Snowpack	
Customer Use	
Overall	
Good Fair Poor For more information on Water Supply: http://www.seattle.gov/util/About_SPU/Water_System/Water_Supply/SPU01_001850.asp	

(out of 808 samples). Seventeen of the low chlorine samples were from purveyor areas. The average water temperature in the distribution system in December was 8.6 degrees Celsius, with a range of 5.9 to 12.3 °C. This is slightly cooler than normal.

Taste and Odor

The taste and odor panel is meeting bi-weekly. Samples are rated on a scale from 1 to 9, with 1 representing the best and 9 representing the worst. The taste and odor flavor rating assessment (FRA) for the latest Cedar supply (Lake Youngs treated) sample was 1.8 with a slight chlorine and plastic taste. The Tolt supply result was 1.3 (chlorine taste).



Lake Youngs Status

The Lake Youngs algal biovolume has finally declined for the year. The total coliform counts returned to normal in Lake Youngs in December. The average Lake Youngs raw water total coliform count for December was 121 cfu/100mL, with a range of 0 to 770 cfu/100mL.

Contact: Wylie Harper, 206-684-7880 or
Lynn Kirby, 206-684-0216.



Water Quality Technical Forum Report

Chlorine Residual and Coliform Data

There were no positive coliform samples from the purveyor service area during December 2010. All systems remain in compliance. Average chlorine residual concentrations in the purveyor distribution systems ranged from 0.46 to 1.25 mg/L, with an overall average of 0.92 mg/L. The chlorine residual target for the Tolt Treatment Facilities is 1.5 mg/L, while the Cedar Treatment Facilities target was lowered to 1.5 mg/L on December 17. The number of samples with chlorine less than 0.2 mg/L was 22 in December

Conservation Technical Forum

On the web at <http://www.savingwater.org>

PROGRAM PLANNING

SPU Staffing Changes in Water Conservation

In part due to the budget reductions and decrease in water conservation program intensity approved for 2011-2013, program emphasis has shifted and program managers are shifting work accordingly. In the *December LEAK* we reported that all the rebate programs, especially the WashWise and Multifamily Toilet Programs, would be reduced, and that Single Family Toilets would be increased. In addition to these program changes, we also said “goodbye” to Allegra Abramo who has decided to pursue a new career. Allegra helped us for many years on the landscape program and most recently focused her work on automatic irrigation rebates and the [savingwater.org](http://www.savingwater.org) web redesign. Here is the current list of programs and program managers that reflects these changes. If you have any questions, please contact Mialee Jose.

- ◆ WashWise; Single Family Toilets – Billie Fisher
- ◆ Multifamily Toilet Rebates – Billie Fisher
- ◆ Residential Irrigation – Jenna Smith
- ◆ Commercial Irrigation – Jenna Smith
- ◆ Regional Fix Leaks education program – Arece Hampton
- ◆ Small Business Rebates – Arece Hampton
- ◆ Medium and Large Commercial Rebates – Phil Paschke

CONTACT: *Mialee Jose 206-615-1452*

RESIDENTIAL INDOOR

Single Family Toilet Program Exceeds Year-End Goal

As we close out 2010, the single family toilet program (SFTP) was a great success. The program had a goal of processing 400 applications, a bit ambitious for a program that started mid-way through the year. We are pleased to announce the program has exceeded its goal by 22 percent. As of



December 28, 2010 we had processed 489 applications. As the program moves forward into 2011, Arece Hampton will no longer be the Program Manager. That duty will shift to Billie Fisher. Thanks to all of you for helping to make the program a success, and please contact Billie if you have any questions.

CONTACT: *Billie Fisher 206-615-1282*

COMMERCIAL WATER CONSERVATION 2010 Delivered Greatest Number of Commercial Program Applications

2010 was a banner year for commercial program applications and the number of rebates paid. A final tally has not been determined but approximately 115 to 120 separate rebates were paid to customers in 13 out of 18 Saving Water Partnership member districts. Over \$450,000 in incentives were distributed that will achieve water savings in the range of 150,000 gallons per day (gpd), meeting the 2010 savings target for this program.

CONTACT: *Phil Paschke 206-684-5883*

Free Toilet Option Will Not Be Offered In 2011

In 2011, attracting small business participation in toilet replacement will be more challenging, by virtue of the discontinuation of the free toilet option. There will also be fewer aerators to install in small businesses, and these have become a staple of the Greening Ethnic Business site visits. SPU staff will be brainstorming solutions to these challenges soon, and wholesale customers who are interested are wholeheartedly invited to offer suggestions. Please contact Phil Paschke if you'd like to participate.

CONTACT: *Phil Paschke 206-684-5883*



Terri Gregg, Sr. Wholesale Contract Analyst
Seattle Public Utilities, Customer Service Branch
700 Fifth Avenue, Suite 2777
PO Box 34027
Seattle, WA 98124-4027

For name or address changes
or corrections, please contact
Terri Gregg at **(206) 684-7975**
or Terri.Gregg@Seattle.Gov