



INFORMATION UPDATE FOR WHOLESAL CUSTOMERS

http://www.seattle.gov/util/About_SPU/News/Newsletters/index.asp

Seattle Water Supply Indicators	
Water Storage	
Reservoir Inflows	
Snowpack	NA
Customer Use	
Overall	
Good Fair Poor For more information on Water Supply: http://www.seattle.gov/util/About_SPU/Water_System/Water_Supply/SPU01_001850.asp	

samples were from purveyor areas. In June, the water temperature in the distribution system averaged around 14.3 degrees Celsius, with a range of 10.5 to 19.1 degrees.

Taste and Odor

The taste and odor panel meets weekly. The panel uses the taste and odor flavor rating assessment (FRA) to rate samples on a scale from 1 to 9: 1 being the best and 9 being the worst. Samples are rated on a scale from 1 to 9, with 1 representing the best and 9 representing the worst. The Lake Youngs treated Cedar supply sample received a 2.3 out of 9 (slight chlorine taste). The Tolt supply sample received a 2.4 (chlorine taste).



Lake Youngs Status

In June, Lake Youngs' total algal biovolume remained low. Although algae biovolume was low, the by-pass was in operation from June 16 to 24. Total coliform counts are increasing in Lake Youngs. In June Lake Youngs' raw water total coliform count averaged 1404 cfu/100mL, with a range of 172 to 3650 cfu/100mL.

Contact: Wylie Harper, 206-684-7880 or Lynn Kirby, 206-684-0216.



Water Quality Technical Forum Report

Chlorine Residual and Coliform Data

During June 2010, no positive coliform samples were found in the purveyor service area. All systems remain in compliance. Average chlorine residual concentrations in the purveyor distribution systems ranged from 0.64 to 1.14 mg/L, with an overall average of 0.87 mg/L. The chlorine residual target for the Tolt Treatment Facilities is 1.5 mg/L. On June 23, the Cedar Treatment Facilities target was raised to 1.7 mg/L. In June, 28 out of 861 samples has less than 0.2 mg/L of chlorine. Fourteen of the low chlorine

Conservation Technical Forum

On the web at <http://www.savingwater.org>

OVERALL MARKETING

Web site Upgrade – User Testing Completed

User testing of the proposed new home page layout and navigation took place on June 15 and 18. Users were asked to complete the same ten tasks on both the existing site (www.savingwater.org) and the proposed new site. They found it much easier to complete the tasks on the new site. We would like to thank Tracey Graham of City of Bothell for taking time to observe the user testing on Friday, June 18. A report of findings will be available this month. The next steps include refining the site layout and writing content.

CONTACT: *Mialee Jose -206-615-1452*

WASHWISE

RESIDENTIAL INDOOR

WashWise Rebates on Track for Mid-Year

More than 530 WashWise rebates were issued in June 2010, and 3,180 rebates have been issued year to date; we are on target for the projected 6,500 rebates by year-end. The Washington State Cash for Appliances program has not generated a noticeable increase in rebates to date.

CONTACT: *Billie Fisher 206-615-128*

Multi-Family Toilet Rebates a Bit Low But Will Likely Improve

In June, 119 toilets and 94 showerheads and aerators were installed in five buildings, and 928 toilets have been installed to date, which is a bit lower than projected. However, a number of

condominiums are in the process of applying for rebates, so numbers will probably rise in the next few months

CONTACT: *Billie Fisher 206-615-1282*

Single Family Toilet Program Continues at a Steady Pace

Since the launch of the Single Family Toilet Rebate Program on May 1, staff is getting a steady stream of customers changing to WaterSense toilets. To date we have processed 63 applications; while this number is far from our goal, the number is steadily increasing. If you have customers that want to change to WaterSense Toilets, please send them to www.savingwater.org. To receive their \$30 rebate, customers can download the application, follow the steps listed at the top of the page, and mail in their completed application. If you would like an article about the \$30 rebate for your utility newsletter, please contact Arece.

CONTACT: *Arece Hampton 206-733-9137*

Multifamily Showerhead Retrofit Program – PSE Gas Customers to Be Served in 2011

The Multifamily Showerhead Retrofit Program continues to provide resource savings for Saving Water Partnership (SWP) and our energy partners.

However, as of June 18, energy partner Puget Sound Energy (PSE) has suspended conservation programs to its multifamily gas customers for the remainder of 2010. PSE has reached its gas savings goal for 2010. The program begins again in 2011. PSE is still providing this conservation program for its electric multifamily customers. Since March, when the program began in the PSE service area, the program has installed 854 showerheads and 1,303 aerators in 70 buildings outside of Seattle.



Since January, 2,208 showerheads and 2,508 aerators were delivered to 102 buildings in Seattle. In June, 304 showerheads and 304 aerators were delivered to 11 buildings in Seattle.

CONTACT: Arece Hampton 206-733-9137



**RESIDENTIAL AND
COMMERCIAL
LANDSCAPE
Irrigation Rebates
Down, Free Rain
Sensors Up at
Mid-Year**

The irrigation program has processed 25 residential rebate applications, 32 free rain sensor reimbursements, and 8 commercial rebates. Rebate activity has been down this year due to the sluggish economy and rainy spring. However, the free rain sensor pilot program, which launched in mid-May, is doing well and may help offset the lower number of traditional rebates in the residential sector.

*CONTACT: Allegra Abramo 206-233-5132 or
Jenna Smith 206-684-5955*

Residential Landscape Fall Campaign Planned

We have started planning for our fall campaign. In addition to promoting the “right plant/right place” theme in our partner nurseries, we are planning to offer a fall class in several locations. In response to requests from customers, we are looking for a class location in the south part of the service territory. Let us know if you have suggestions!

CONTACT: Nota Lucas 206-684-5855



**COMMERCIAL WATER CONSERVATION
Commercial Program on Target at Mid-Year**

Commercial program staff has completed nearly 40 projects to date. The program is right on target, having spent half the budget and achieved nearly half its target savings goal of 200,000 gallons per day (gpd). In the second half of 2010, we anticipate demand outpacing budgetary resources.

CONTACT: Phil Paschke, 206-684-5883