



Information about your water, drainage, wastewater and solid waste utility services.



Prevent Flooding Adopt a Drain

Don't let fall rainstorms flood your street. Help clear your local storm drain of leaves and other debris by adopting your local storm drain.

Every autumn Seattle Public Utilities faces a big job keeping storm drains clear – there are over 70,000 of them around the city!

Remember to clear your drain only if it is safe. Stay out of the street and work from a sidewalk if possible. Put all leaves and compostable debris in your yard waste cart. If the drain is still clogged, call our drainage problem hotline at **206-386-1800**.

Learn more at www.seattle.gov/util/adoptadrain.



Are you prepared for winter storms? Here are a few things you can do now to be ready.

- Clear leaves and debris away from storm drains in your neighborhood with a rake or broom (only if it's safe). Don't put grass clippings, leaves, or other debris into drains, ditches, creeks, culverts, gutters or ravines. If a storm drain appears blocked below the street surface, call **206-386-1800**.
- Clean gutters and downspouts twice a year.
- Build a family emergency kit. Keep enough water, food and other supplies (flashlights, crank or battery-operated radio, blankets) in your home to meet your needs for at least three days.
- Have a family disaster plan.
- Stay out of flooding basements. Check to see if your homeowner's insurance covers flood damage.
- Protect water pipes from freezing in exposed or unheated areas (attics, basements and garages) by wrapping with tape and insulating materials.

Visit www.takewinterbystorm.org for more tips on how to prepare for winter storms.



Free Class!

Attend a FREE Auto Leaks Workshop – a \$125 value! Get your car inspected by a certified mechanic. Find out if you have any leaks and identify the source of the leaks. A leaky car isn't reliable, and it's harmful to the Puget Sound. Learn more at www.seattle.gov/FixMyCar.

Choose from these dates at South Seattle College in West Seattle:
September 13, October 18,
November 15, or December 13

Classes are from 9 a.m. - 1 p.m.

Register:
maythia.airhart@seattle.gov
206-684-7643



Stop Unwanted Junk Mail

U.S. households get a combined 85 BILLION pieces of junk mail every year! We see a lot of that junk mail during the holidays as our mailboxes overflow with unwanted catalogs and advertisements. You can stop junk mail by visiting www.seattle.gov/stopjunkmail and signing up for the City of Seattle's FREE opt-out service, managed by Catalog Choice. Sign up today to join more than 27,000 Seattle households and businesses already using the FREE service!

Get Help with Your Bill

Do you know that you can get 50 percent off your Seattle Public Utilities (SPU) bill through the Utility Discount Program? Income-qualified homeowners and renters are eligible. For example, if you're a family of four making less than \$4,905 per month you may qualify. Residents who don't pay an SPU bill may qualify to get a credit on their Seattle City Light bill. Go to www.seattle.gov/mybill to get started, or call **206-684-0268**.

Some residents of federally subsidized housing, including Section 8 are not eligible.

See Salmon at Carkeek Park

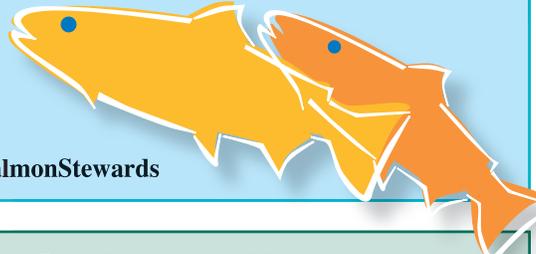
See hundreds of chum salmon return to Piper's Creek in Carkeek Park. Learn how to keep salmon habitat healthy. Join educators from the Salmon Stewards program Saturdays and Sundays, November 8 – December 7, from 11 a.m. to 2 p.m. Enjoy children's activities, food, hot drinks, and music at the Piper's Creek Salmon Celebration, Friday, November 28, 11 a.m. to 1 p.m.

Learn more about upcoming events and becoming a Salmon Steward.

E-mail: bill.malatinsky@seattle.gov

Call: 206-684-5999

Find us on Facebook: <http://bit.ly/SalmonStewards>



What's Happening in Your Waterway?

King County and the City of Seattle provide real-time reports when combined sewer overflows (CSOs) happen. To view the map, go to www.seattle.gov/CSO. Click on **Real Time Reports of Raw Sewage Overflows**.

Sewage overflows happen along shorelines in Seattle where pipes carry both sewage and stormwater during heavy rains. During the overflow, and for 48 hours afterward, people are at risk from exposure to bacteria in the water near the outfalls.

The web information is updated at least hourly, and in many cases every 10 minutes, to provide the fastest notification possible. Warning signs are also posted at each outfall.

City Council Approves Strategic Business Plan

The Seattle City Council voted August 11 to approve Seattle Public Utilities' Strategic Business Plan. The plan sets the utilities' rate path and service levels for the next six years, from 2015 through 2020.

The utility was tasked a year ago by the Mayor's Office and Council with creating a plan that ensured high-quality services with predictable rates, while finding savings where possible and meeting needs for the future. Learn more about our Strategic Business Plan at www.seattle.gov/util/StrategicBusinessPlan.

What Do You Get for Your Service? Daily Essentials for Your Life*

\$125

Monthly cost for water, sewer, and garbage service from Seattle Public Utilities.

\$139

The national monthly average for the cost of cell phone service.

*Based on the 2013 average cost for a family of 3 people.



Save with Two Toilet Programs!

Free Toilets (Income-qualified only)

Seattle Public Utilities, in partnership with Minor Home Repair, is providing free toilets and installation for income-qualified homeowners. For example, a family of four earning less than \$4,905 per month may qualify. Homes must be located in Seattle and have existing toilets installed before 2004. For more information, call 206-448-5751 or go to www.seattle.gov/util/freetoilets.

\$75 Toilet Rebates

For a limited time, customers replacing pre-2004 water-guzzling toilets with the latest 1.06 gallons per flush models will receive a \$75 rebate per toilet replaced (limit 2 per household). Learn more by calling 206-684-SAVE (7283) or go to www.savingwater.org/rebates for a list of eligible models and where you can find them.

Fall Lawn and Garden Tips

Get fall tips for caring for your lawn and garden and making them more resilient – smart watering, mulching and more! Visit www.savingwater.org or like us at www.facebook.com/SavvyGardenerNews.

For free answers to all your gardening questions, contact the experts at the Garden Hotline at 206-633-0224 or www.GardenHotline.org.

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您可在以下網站 www.seattle.gov/util/yourservice 閱覽《@ Your Service》中文版。