



**INFORMATION UPDATE FOR WHOLESAL CUSTOMERS**

[http://www.seattle.gov/util/About\\_SPU/News/Newsletters/index.asp](http://www.seattle.gov/util/About_SPU/News/Newsletters/index.asp)

**Seattle  
Water Supply  
Indicators**

<b>Water Storage</b>	
<b>Reservoir Inflows</b>	
<b>Snowpack</b>	
<b>Customer Use</b>	
<b>Overall</b>	

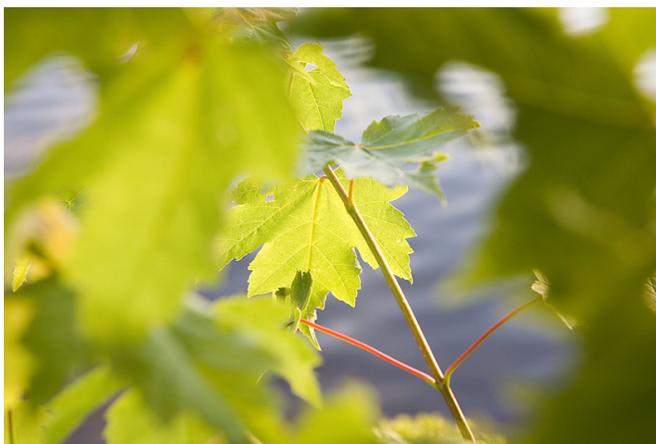
Good   Fair   Poor

For more information on Water Supply:  
[http://www.seattle.gov/util/About\\_SPU/Water\\_System/Water\\_Supply/index.asp](http://www.seattle.gov/util/About_SPU/Water_System/Water_Supply/index.asp)

distribution system in April was 9.8 degrees Celsius, with a range of 5.7 to 14 °C. This is normal for this time of year.

**Taste and Odor**

The taste and odor panel is meeting weekly (beginning in May). Samples are rated on a scale from 1 to 9, with 1 representing the best and 9 representing the worst. The taste and odor flavor rating assessment (FRA) for the latest Cedar supply (Lake Youngs treated) sample was 1.4. The Tolt supply result was 1.0.



**Lake Youngs Status**

The Lake Youngs algal biovolume is increasing. The Cyclotella has increased above 0.5 mm<sup>3</sup>/L, which means the Lake Youngs By-Pass is in operation. The total coliform counts were normal in Lake Youngs in April. The average Lake Youngs raw water total coliform count for April was 58 cfu/100mL, with a range of 4 to 187 cfu/100mL. The historical average for April is 362 cfu/100mL.

*SPU Contact: Wylie Harper, 206 684-7880 or Lynn Kirby, 206 684-0216.*



**Water Quality  
Technical Forum  
Report**

**Chlorine Residual and Coliform Data**

There were no positive coliform samples from the purveyor service areas during April 2012. All systems remain in compliance. Average chlorine residual concentrations in the purveyor distribution systems ranged from 0.73 to 1.21 mg/L, with an overall average of 0.92 mg/L. The chlorine residual targets for both the Cedar and Tolt Treatment Facilities are 1.5 mg/L. The number of samples with chlorine less than 0.2 mg/L was 8 in April (out of 825 samples). Four of the low chlorine samples were from purveyor areas (0.7%). The average water temperature in the

## **Conservation Technical Forum**

On the web at <http://www.savingwater.org>  
**Working Groups Met in April; Next Meeting  
May 22**

With the 1% Program complete, and a new goal for 2013-2018 established by the Operating Board, attendees at the January Conservation Technical Forum (CTF) meeting expressed interest in forming working groups to provide input to the new 2013-2018 program. The group requested that working groups be formed in three areas: Residential Landscape; Youth and Community Education; and Communication. These groups met on April 24th in Mercer Island. Here are some highlights of the meeting:

### **Landscape**

The group agreed on emphasizing healthy soils, overall landscape health and an integrated approach to landscape, along with water efficiency.

### **Education**

The group will begin to gather information about what schools need from the SWP in the way of water conservation education services.

### **Communication**

The group brainstormed potential elements of our scope, and will select some to focus on at the next meeting.

All CTF representatives are welcome to participate. Please let Mialee know if you would like to participate in any or all of these working groups. The groups will provide draft recommendations to the CTF in late summer or fall.

*CONTACT: Mialee Jose (206) 615-1452*

### **RESIDENTIAL INDOOR**

#### **Leak Detection Kits Available for Customer Service Lobbies**

The leak detection kits that were mailed to customers are also available for distribution at SWP member customer service lobbies. The kits do not have the dye strips attached, however, so a container of dye strips would need to be displayed in the lobby next to the brochures. Dye strips are available, so if you are interested please let Arece know how many you need, and he'll send both brochures and strips to you.

*CONTACT: Arece Hampton (206) 733-9137*



### **RESIDENTIAL & COMMERCIAL LANDSCAPE**

#### **Savvy Gardener Classes Ride Attendance Rollercoaster**

In April, we had 24 Savvy Gardener classes scheduled throughout the SWP and CWA service areas (nine in SWP). In past years, our spring classes have mostly taken place in nurseries that are known venues for classes. This year has been a test to see if we can build a similar following for the Savvy Gardener series in additional locations. For the first time, we have offered classes at large home improvement retailers aka "box stores" such as Home Depot and Lowes who have significant customer bases. And we've experimented with hosting classes directly at water utility offices. So far, we're learning that the box stores are not conducive for drawing customers who are in the mindset to attend classes. Attendance at these classes has been very low, regardless of in-store promotion, banners and other web-based announcements. The planning team is working to test different approaches at the box stores through the remainder of May and June.

Attendance at utility offices is showing promise. We have found that customers from different utilities are attending classes outside their neighborhood. Even if you don't have a class directly in your water service area, your customers may well benefit from one "next door." Please help us promote the Savvy Gardener classes on your website, newsletters and more. The most current class listing is available at: <http://www.savingwater.org/savvygardenerclasses.htm>

Contact: Liz Fikejs (206) 615-0516

#### Reminder - Water Efficient Irrigation Program & Rebates Available

As the irrigation season cranks up staff wanted to remind SWP members of the irrigation services and rebates available to SWP customers. The Water Efficient Irrigation Program offers:

- Free rain sensors and standard rebates for irrigation upgrades that save water
- On-site irrigation assessments and billing analysis services for large commercial customers
- Simple to use and free of charge on-line irrigation scheduling tools at [iwms.org](http://iwms.org)



The program is primarily marketed by participating certified contractors. Please feel free to promote it in your customer newsletters and on your website as well. If you would like a short article for your newsletter, please contact Jenna Smith.

CONTACT: Jenna Smith (206) 684-5955