

## What to Expect With Pay Stations in Chandler's Cove

Chandler's Cove is among the first areas in the City to receive automated parking pay stations. The transition from 2-hour time limits to pay stations is expected to increase parking turnover, benefiting area businesses and customers alike.

### When does paid parking make sense?

On-street parking is important to Chandler's Cove businesses. Areas that are strong candidates for paid parking, like Chandler's Cove, display these characteristics:

- Businesses or services needing good turnover in parking
- A relatively dense business base
- Heavily used, existing time-limited parking
- Limited or costly off-street parking
- Areas with curbs and sidewalks
- Little likelihood of customers choosing neighborhood parking over metered parking
- Community support

### Where will pay stations be installed?

The Seattle Department of Transportation (SDOT) proposes to install nine pay stations to serve about 95 angled parking spaces at Chandler's Cove. Existing design guidelines for pay stations call for a maximum range of 75 to 90 feet between vehicles and pay stations to minimize customer walking distances. Each pay station will displace an existing parking space. At this time, no changes are proposed to the existing informal parallel parking spaces, although SDOT will monitor use of this area to determine if a new approach is called for.

### When will pay stations come to Chandler's Cove?

Pay stations are expected to be in service by mid- to late-June. Installation will occur in two phases: in late May the City will install the concrete pay station pads,

requiring only the nine affected pay station locations to be closed-off for two or three days; in June the pay station and sign installation will take place over the course of one week.

The pay stations will be activated the week after installation. In the first week of pay station operation, look for "Meter Greeters" in red caps and vests offering assistance to new pay station users.

### What is the parking rate?

As part of the City's 2004 budget, the City Council approved an hourly parking rate increase to \$1.50 per hour. The rate increase began at single-space meters in the downtown area in April 2004. Pay stations in Chandler's Cove will be installed at a rate of \$1.50 per hour.

For more information about pay stations:  
Visit [www.seattle.gov/transportation/ppmp\\_pay\\_station.htm](http://www.seattle.gov/transportation/ppmp_pay_station.htm)  
Contact Meghan Shepard at 206-684-4208 or [meghan.shepard@seattle.gov](mailto:meghan.shepard@seattle.gov)  
Tracy Krawczyk at 206-733-9329 or [tracy.krawczyk@seattle.gov](mailto:tracy.krawczyk@seattle.gov)

# Parking Pay Stations

## New technology coming soon to many Seattle business districts

### What is a pay station?

- Automated kiosk replacing multiple parking meters on a block
- Accepts credit/debit and smart cards, in addition to coins
- Provides customer receipts
- Allows customer to use unexpired time at another location
- Can communicate in English, Chinese and Spanish

### When and where will they arrive?

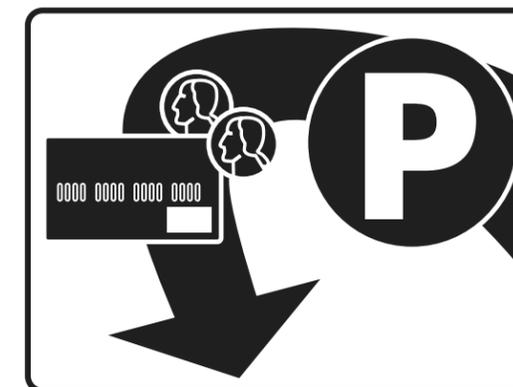
- 500 kiosks are planned for installation in 2004 in highest-use areas in downtown and adjacent areas: Pioneer Square, waterfront, retail core, and financial district plus Broadway, Pike-Pine and First Hill business districts.
- New paid parking areas in 2004 at Chandler's Cove to complement area investments
- Plans for 2005 and 2006 will be developed at a later date, completing replacement of 9,000 existing parking meters



Customer using a parking pay station.

### What are the benefits of pay stations?

- Improved customer convenience
- Better predictability for drivers with standardized parking layout and simple signage
- Greater reliability - less out of service time, better parking data
- Increased parking turnover



### How will parking be affected?

- More parking turnover means more customers
- Fewer people seeking change for bills, as need to carry lots of coins disappears
- Enhanced streetscape and more sidewalk space
- Loading zones and short-term parking spaces may be retained where needed
- Seamless conversion with no loss of parking during construction
- Consultation with affected business districts before installation
- Merchant information materials and on-street "meter greeters" will ease transition for customers
- Future potential to support merchant validation programs
- On-street bike racks to replace lost "informal" parking at meters

### What about the parking rate increase?

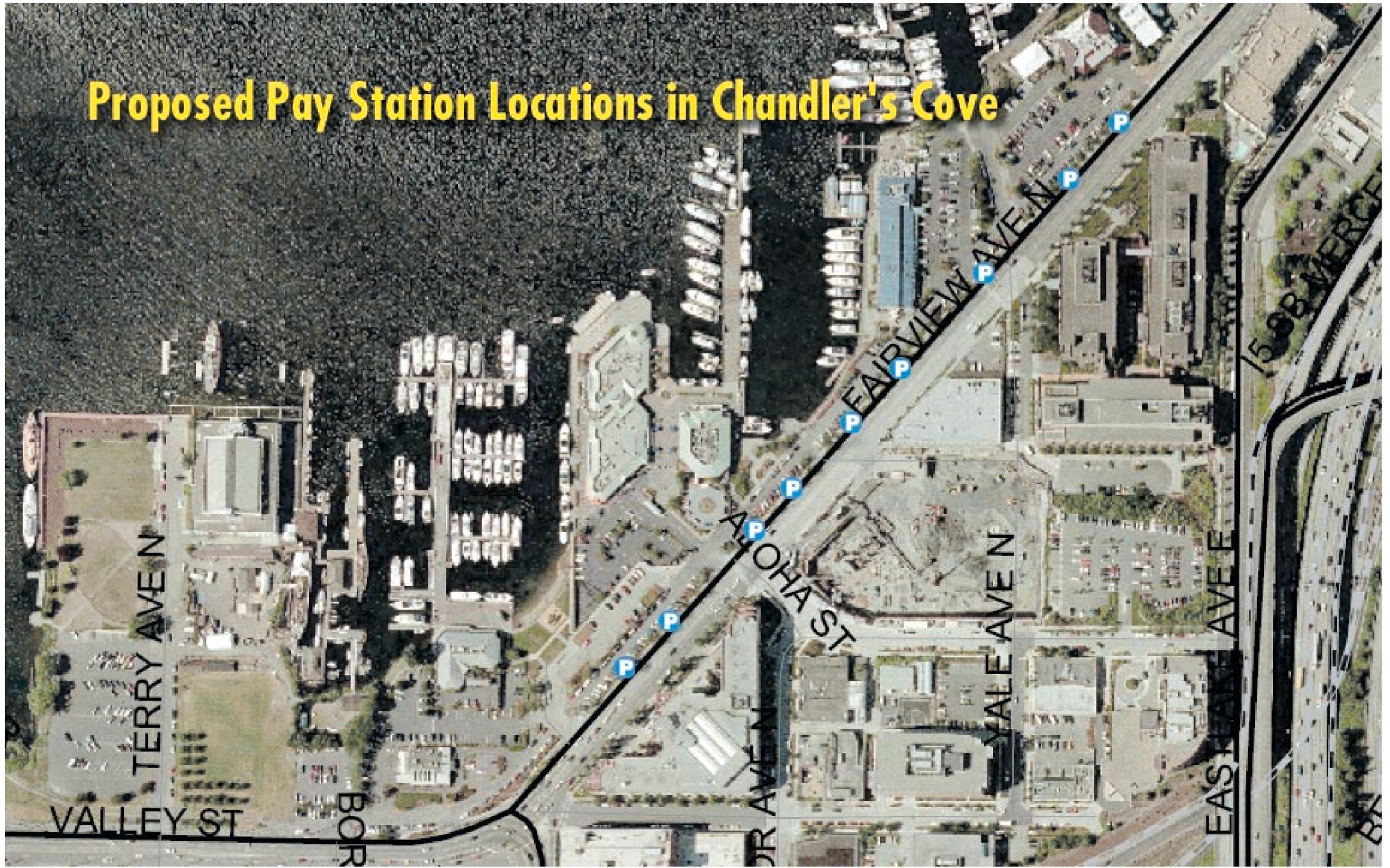
- Rates will be increased from \$1.00 to \$1.50 per hour for pay stations and electronic meters. This rate will still be much lower than off-street parking in downtown Seattle
- It will be the first increase in on-street parking rates in ten years and is consistent with inflation over that time



Seattle Department of Transportation  
May 13, 2004

For more information and progress updates:  
Visit [www.seattle.gov/transportation/ppmp\\_pay\\_station.htm](http://www.seattle.gov/transportation/ppmp_pay_station.htm)  
Contact 206-684-ROAD or [paystations@seattle.gov](mailto:paystations@seattle.gov)

# Proposed Pay Station Locations in Chandler's Cove



VALLEY ST

TERRY AVEN N

BORWICK AVEN N

BORWICK AVEN N

ALOHIA ST

YALE AVEN N

FAIRVIEW AVEN N

EAST AVEN E

50B MERCER ST