

PHONE SERVICE

Unlimited Phone \$29.95

Unlimited local and domestic long-distance calling to 50 states, Guam, Puerto Rico, U.S. Virgin Islands, and international calls to Canada. Calling Features included. Additional Unlimited lines available at \$24.95/month per line (up to 3 lines total).

Regional Phone \$24.95

Unlimited local calling within area codes 206, 253, 360, 425, and 509. Domestic long distance at \$0.05 per minute. Additional regional lines available at \$19.95/month per line (up to 3 lines total).

Voicemail (per line) \$5.00

Includes online access to your voicemail and settings.

Calling features (per line) \$5.00

15 calling features, including Caller ID, Call Waiting, Call Forwarding and more.

A subscriber line fee of \$6.50/month applies. Per toll charges and international long-distance rates apply. Visit wavehome.com for more information on calling features and international long-distance rates.

BUNDLE PERKS

Get these exclusive perks when you combine internet, TV and phone services.

STARZ, STARZ ENCORE, and MOVIEPLEX

Includes all premium channels available from these three networks, along with On Demand, HD On Demand and TVE content.

Residential Service Protection Plan

Provides worry-free assurance across all your Wave services. Includes wiring, equipment and education needs for all three services.

Priority technical support and service

An exclusive priority technical support and service phone number, so you're always at the head of the line whenever you need to contact us.

Added savings

Save up to \$350 a year in services and discounts when you bundle internet, TV and phone.

SERVICE AND PROTECTION

Residential Service Protection Plan \$3.99

Comprehensive protection plan for inside wiring, equipment and customer education.

MONTHLY CHARGE

INSTALLATION CHARGES

Professional in-home installation	\$60.00
<i>Includes set-up for up to 2 TVs on existing outlets, 1 computer or 3 devices with WiFi service, 4 existing pre-wired phone outlets, and up to 4 cameras.</i>	
Additional outlet installation	\$30.00
Additional outlet activation	\$15.00
Wiring fees/wallfish	\$60.00
Amplifier installation	\$30.00
Additional phone jack installation	\$30.00
Additional phone jack activation	\$15.00
Smart Home installation for Control Basic/Control & Protect plan	\$99.00
Smart Home installation for Control & Protect Premium plan	\$199.00
Smart Home in-home upgrade installation fee	\$60.00
Self-install kit modem	\$15.00
Self-install kit remote	\$15.00
Service call	\$60.00
Payment convenience fee (per occurrence)	\$6.95
<i>Includes charges for phone payments made directly to a Wave representative. Does not apply to payments made online, via auto-pay, in person, by mail or through the automated phone system.</i>	
Late fee	\$9.50
<i>Added on day 30 of delinquency and every 30 days thereafter</i>	
Non-Pay Service Restoral fee	\$35.00
<i>Includes cost to have services restored after termination due to failure to pay for such services</i>	
Missing power cord (upon equipment returns)	\$15.00
Missing remote control (upon equipment returns)	\$12.50
Unreturned equipment (varies by equipment type)	\$65 - \$500

^Internet download speeds may vary and are not guaranteed. Observed speeds may vary based on device, connection, & other factors outside of Wave's control. Certain equipment may be required to receive 1 Gigabit speeds. Internet speeds of up to 1 Gigabit may vary due to conditions outside of network control, including customer location and equipment, and are not guaranteed. Internet discount offered with TV or Phone service at regular rates (shown on this brochure). Data transfer usage includes both downstream/download and upstream/upload activity. Data transfer usage allotment upgrades may be added to your service for \$10/month per 100 GB. Data transfer usage beyond total allotment in a month is subject to additional charges. Visit wavehome.com/usagepolicy for complete details. **Price does not include Internet Infrastructure fee of \$3.17/month which is subject to change.** The Internet Infrastructure Fee is designed to help Wave defray some of its capital expenditures for continually upgrading and improving its data network. This fee is neither government-mandated nor a tax, fee or surcharge imposed by the government. 12 month agreement required with Smart Security. Early termination fee applies if Smart Security services are canceled during the agreement term. Requires subscription to compatible Wave high-speed internet service. Smart Home package equipment provided during term of service only.

*Serviceable areas only. 12 month agreement required. Early termination fee applies if Smart Home services are cancelled during the agreement term. Requires subscription to compatible Wave high-speed internet service. Smart Home package equipment provided during term of service only. Additional equipment not included with offer.

Services and pricing are subject to change. Some restrictions may apply. Applicable franchise, PEG, utility, E911, Universal Service Fund, and other fees and taxes may apply. Services are subject to terms and conditions of Wave's subscriber agreements, use policies, and other terms and conditions.

WASHINGTON RESIDENTS: The base rates stated on this price list are subject to a 2% Regulatory Recovery Fee, which added together determines the total price.

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PRODUCTS AND PRICE LIST

Washington

Effective March 2019

HIGH SPEED INTERNET SERVICE

MONTHLY CHARGE

High Speed 10[^] \$32.95 ~~\$42.95~~

Up to 10 Mbps down/1 Mbps up. 100 GB monthly data allotment included. Allotment upgrades available.

High Speed 100[^] \$59.95 ~~\$69.95~~

Up to 100 Mbps down/5 Mbps up. 400 GB monthly data allotment included. Allotment upgrades available.

High Speed 250[^] \$69.95 ~~\$79.95~~

Up to 250 Mbps down/10 Mbps up. 500 GB monthly data allotment included. Allotment upgrades available.

Gig Speed Internet[^] \$89.95 ~~\$99.95~~

Up to 1,000 Mbps down/10 Mbps up. Unlimited Data Plan included.

Network Access & Maintenance Fee of **\$3.17**/month applies.

[^]Observed speeds may vary.

ADDITIONAL INTERNET SERVICES

MONTHLY CHARGE

Modem service \$13.00

Includes internet modem only.

Modem with standard WiFi \$15.00

Includes internet modem and wireless router.

Enhanced Whole Home WiFi \$9.95

Includes 1 base eero and 1 eero Beacon.

Whole Home WiFi Beacon \$5.00

Additional eero Beacon. Modem service and Enhanced Whole Home WiFi required.

Unlimited Data Plan \$20.00

Available with top two speeds. After 2 TB of usage, Wave may slow data speeds for network management.

Double Data Plan \$10.00

Double the standard data allotment.

Roku Service \$5.00

Online streaming device, including set-up, replacement and support. May be added to High Speed 100 and above.

TV SERVICE MONTHLY CHARGE

Start with Local TV service, add the content you choose, and select Wave equipment for every TV set in your home.

Local Broadcast TV \$25.95

Access to local networks, shopping channels, 50 digital music channels and more. Required for all levels of service tiers/packages.

Seattle TV stations levy a monthly fee for carriage of their content: **\$16.32** (subject to change).

CABLE TV CONTENT MONTHLY CHARGE

Add cable TV content to Local Broadcast TV, including On Demand and Wave TV on the Go (TVG), as available. Visit wavehome.com for a full channel line-up.

Expanded Content \$69.38

Adds over 100 additional channels, including over 45 HD channels. **Requires:** Local Broadcast TV.

Digital Favorites \$12.00

Digital channels from Discovery, MTV and more. **Requires:** Local Broadcast TV and Expanded Content.

Digital Variety \$7.25

Additional digital channels. **Requires:** Local Broadcast TV and Expanded Content.

Digital Sports \$11.00

Digital sports channels from ESPN, FOX and more. **Requires:** Local Broadcast TV and Expanded Content.

Digital Cable Pack \$29.75

Bundles Digital Favorites, Variety and Sports. **Requires:** Local Broadcast TV and Expanded Content.

HD Bonus Pack \$7.00

Additional HD channels. **Requires:** Local Broadcast TV.

PREMIUM CHANNEL CONTENT MONTHLY CHARGE

STARZ/STARZ ENCORE \$17.00

\$11 per month each. Includes STARZ/STARZ ENCORE family of channels, On Demand and TVG content.

HBO \$19.00

Includes HBO family of channels, On Demand and TVG content.

Cinemax \$18.50

Includes Cinemax family of channels, On Demand and TVG content.

SHOWTIME and TMC \$19.00

Includes SHOWTIME and TMC family of channels, On Demand and TVG content.

MOVIEPLEX \$5.00

Includes TVG content.

Premium Cable Pack \$77.25

Bundles Digital Favorites, Variety and Sports with STARZ/STARZ ENCORE, MOVIEPLEX, HBO, SHOWTIME, and Cinemax. **Requires:** Local Broadcast TV and Expanded Content.

SPECIAL INTEREST CONTENT MONTHLY CHARGE

Disney Family Movies On Demand \$5.99

Paquete en Español (where available) \$10.00

The Filipino Channel (where available) \$12.00

TV Japan (where available) \$24.95

here! \$7.00

SINGLE-PURCHASE CONTENT PER USE CHARGE

Movies On Demand \$2.99 - \$5.99

Price each per selection and available in SD and HD.

Adult Movies \$8.99 - \$16.99

Price each per selection.

Sporting/Music Events Prices vary

Price each per selection.

CABLE TV EQUIPMENT OPTIONS AND FEATURES MONTHLY CHARGE

Wave equipment is needed on every television connected to our TV service.

Universal Converter \$4.95

Access to Digital and HD channels you subscribe to.

HD Receiver \$11.00

Digital Access, Enhanced Digital Features, HD Access.

HD Digital Video Recorder \$17.00

Digital Access, Enhanced Digital Features, HD Access, Digital Video Recording.

TiVo Streaming DVR \$20.00

Digital Access, Enhanced Digital Features, HD Access, Digital Video Recording, plus access to web apps including Netflix, YouTube, Hulu, and more.

TiVo Mini \$10.00

Adds Multi-Room support and connectivity to TiVo DVR on additional TVs. **Requires:** TiVo DVR.

Cable Card Access \$5.95

Interactive Equipment Fee \$2.72

On-screen guide, TV On Demand, Digital Music Channels. Applies on first piece of interactive equipment with Enhanced Digital Features.

Equipment Features Breakdown

Equipment features vary. Please refer to the information below when determining which Wave equipment is right for the TVs in your home.

HD Access

Over 85 HD channels and counting, based on the channels you subscribe to, plus over 1,000 HD on Demand titles.

Digital Video Recording

Control live TV, pause, fast-forward and rewind, plus record single shows or entire series in standard or HD.

Multi-Room Recording

View recorded shows and set recordings from any connected TV in your home.

Digital Access
Access to the digital channels you subscribe to, plus 50 CD-quality Digital Music channels.

Enhanced Digital Features
Interactive on-screen guide, TV On Demand, access to single-purchase viewing movies and events.

SMART HOME MONTHLY CHARGE

Smart Home provides unprecedented security, control, and automation for your home.

Control Basic \$29.95*

Includes an intuitive touchscreen panel, image sensor, plus three door/window security sensors. **Requires:** Subscription to compatible Wave high-speed internet service.

Control & Protect \$39.95*

Includes an intuitive touchscreen panel, image sensor, three door/window security sensors, plus 24/7 professional monitoring. **Requires:** Subscription to compatible Wave high-speed internet service.

Control & Protect Premium \$49.95*

Includes an intuitive touchscreen panel, image sensor, three door/window security sensors, 24/7 professional monitoring, plus one 1080p resolution IP camera. **Requires:** Subscription to compatible Wave high-speed internet service.

ACO License # 7707

SMART HOME ADD-ONS ONE-TIME CHARGE

These devices are available to add to your Smart Home system as a one-time charge for each item. They can be installed by a qualified Wave technician. Learn more at wavesmarthome.com

Motion sensor	\$45.00 ea
Image sensor	\$85.00 ea
Door/window sensor	\$20.00 ea
Flood sensor	\$50.00 ea
Carbon sensor	\$75.00 ea
Smoke sensor	\$60.00 ea
Glass break sensor	\$70.00 ea
Temperature monitor	\$25.00 ea
Smart bulb	\$15.00 ea
Smart plug outlet	\$40.00 ea
Energy meter smart plug	\$80.00 ea
Z-wave repeater	\$30.00 ea
Additional siren	\$65.00 ea
Additional camera for Control + Protect Premium service—up to 4 video cameras per account	\$125.00 ea