Seattle Public Utilities Customer Review Panel

Wednesday, November 13, 2013, 11:00 A.M. – 2:00 P.M.
SPU Conference Room #4901
Seattle Municipal Tower

Please note new meeting time

Meeting 14

Proposed Agenda

1. Welcome, Introductions (5 min.)

2. Review and Approval of Agenda (3 min.)

3. Review and Approval of Meeting 13 Summary (3 min.)

4. Benchmarking and Efficiencies: Status Report from HDR Consulting on Scope, Progress (1 hr.)
   Note: this is a status report. The final report is not yet completed. Scott Bash

5. Preview of Action Plans (45 min.) E-Team

6. Follow-up on Interim Outreach: Revised Approach (40 min.) Joe LePla, Karen Reed, Michael Davis

7. Proposed Agenda for Meeting 15 (Monday, November 25) (4 min.)
   a. Presentation of Action Plans
   b. Update on 2014 Budget
   c. Updated Baseline (2015-2020)
   d. Presentation: Improving Capital Planning at SPU

8. Adjourn