Seattle Public Utilities Customer Review Panel

Monday, June 10, 2013, 1:30 – 4:30 p.m.
Operations Control Center
2700 Airport Way South, Seattle

Meeting 5

Proposed Agenda

1. Welcome, Introductions (5 min.)

2. Review and Approval of Agenda (3 min.)

3. Review and Approval of Meeting 4 Summary (3 min.)

4. Review of Updated “Parking Lot” list and status of information items (5 min.)

5. Task Force Check-in on “Learnings” – additional information requests? (10 min.)

6. Response to questions at Meeting 4 (0 min – to be developed for July 1 meeting)

7. Presentation and Discussion: SPU’s strategic framework, including continuing discussion of SWOC (90 minutes) SPU’s Executive Team PowerPoint Presentation and handout

8. Demonstration: Decision Lens Instrument for weighting and prioritizing (40 min.) Jared Smith, consultant, Tool Demonstration

9. Presentation and Discussion: Benchmarking Request for Proposals; Status of Contract (20 min.) Terry Martin, PowerPoint Presentation

10. Proposed Agenda for Meeting 6 (Monday July 1) (4 min.) – see below

11. Adjourn

Proposed July 1 Agenda

- Continued discussion of Strategic Framework
- Baseline, Part 1: general assumptions and results; descriptions by strategic objective
- Potential gap Action Plans, Part 1: draft gaps and ways to address, by strategic objective