Seattle Public Utilities Customer Review Panel

Monday, January 13, 2013, 1:30 A.M. – 4:30 P.M.
SPU Conference Room #4901
Seattle Municipal Tower

Meeting 17

Proposed Agenda

1. Welcome, Introductions (5 min.)

2. Review and Approval of Agenda (3 min.)

3. Review and Approval of Meeting 16 Summary (3 min.)

4. Panel Issues:
   a. Update on Schedule for Completing the Strategic Business Plan (25 min.)
   b. Meeting Materials—timing for advance delivery to Panel. (5 min.)

5. Debrief on Interim Outreach Discussion with Council (15 minutes) Ray Hoffman, Noel Miller, Carl Pierce

6. Presentation & Discussion of Baseline Programmatic Reductions (60 minutes) E-Team

7. Panel Discussion & Possible Recommendation: One Less Truck (45 min.) Customer Panel

8. Proposed Agenda for Meeting 18 (Wednesday, January 29) (4 min.)
   a. Baseline reductions – efficiencies and revenue opportunities
   b. Benchmarking results

9. Adjourn