Seattle Public Utilities Customer Review Panel
Wednesday, December 11, 2013, 1:30 A.M. – 4:30 P.M.
SPU Conference Room #4901
Seattle Municipal Tower

Meeting 16
Proposed Agenda

1. **Welcome, Introductions** (5 min.)

2. **Review and Approval of Agenda** (3 min.)

3. **Review and Approval of Meeting 15 Summary** (3 min.)

4. **Presentation of Action Plans** (60 min.) Ray Hoffman, Nancy Ahern, Melina Thung

5. **Improving Capital Project Delivery** (40 minutes) Vladimir Khazak

6. **Follow up on Panel requests:** (40 minutes) Sherri Crawford
   a. Inflation-only rates
   b. Baseline questions from November 25 meeting (labor inflation; interest rates; participation in low income rate assistance program)

7. **Tee up of financial policy questions** (15 minutes) Sherri Crawford

8. **Proposed Agenda for Meeting 17** (Monday, January 13) (4 min.)
   a. Baseline reductions (efficiencies; programmatic)

9. **Adjourn**