

Seattle Public Utilities Customer Review Panel

January 31, 2017, 1:30pm – 3:15pm

SPU Conference Room #4901, Seattle Municipal Tower

Meeting #8

Proposed Agenda

Purpose: The Customer Review Panel provides the voice of the customer in each step of the 2018-2023 Strategic Business Plan Update.

	Agenda Item	Facilitator	Time
1.	Welcome	Mami Hara, SPU CEO/ General Manager	1:30-1:35 15 minutes
2.	Councilmember Lisa Herbold Ben Noble, Director, Central Budget Office		1:35-2:05 30 minutes
3.	Review and Approval of Meeting Summaries (#6 and #7)	Brian Medford Karen Reed, Facilitator	2:05-2:15 10 minutes
4.	Rate Path Options, Part 2 <ul style="list-style-type: none">• Summary Review January 25 Presentation• Response to Questions from January 25• Deeper Dive into Baseline and Baseline Increments	Cameron Findlay	2:15-3:00 45 minutes
5.	Next Steps and Adjourn	Karen Brian	3:00-3:15 minutes

Next meeting: Wednesday, February 22, 1:30-4:30pm