

Seattle Public Utilities Customer Review Panel

January 25, 2017, 1:30pm – 4:30pm

SPU Conference Room #4901, Seattle Municipal Tower

Meeting #7

Proposed Agenda

Purpose: The Customer Review Panel provides the voice of the customer in each step of the 2018-2023 Strategic Business Plan Update.

	Agenda Item	Facilitator	Time
1.	Welcome and Context Setting	Mami Hara, SPU CEO/ General Manager	1:30-1:40 10 minutes
2.	<ul style="list-style-type: none">Panel Summary Review Paper <i>Where we've been and where we're going</i>Panel Workplan Review	Melina Thung Brian Medford	1:40-2:05 25 minutes
3.	Community Outreach Status Update	Karen Reed, SPU	2:05-2:15 10 minutes
4.	Consent Decree Overview	Ben Marre, SPU	2:15-2:35 20 minutes
	Break		2:35-2:45 10 minutes
5.	Rate Packages <ul style="list-style-type: none">Baseline and Financial AssumptionsAdds/InvestmentsSavings/EfficienciesPanel Questions and Feedback	Cameron Findlay	2:45-4:15 90 minutes
6.	Next Steps and Adjourn	Karen Reed, Facilitator Brian	4:15-4:30 15 minutes

Next meeting: Tuesday, January 31, 1:30-4:30pm