<table>
<thead>
<tr>
<th>Meeting</th>
<th>Basics/Learnings</th>
<th>Getting Organized</th>
<th>SBP Discussions</th>
<th>CRP Organizational Decisions and SBP Feedback</th>
<th>Materials</th>
</tr>
</thead>
</table>
| Mtg 1 – April 29 | ▪ Welcome/Intros  
▪ Goal of SBP/role of Panel  
▪ SPU Overview  
▪ Workplan & Panel specifics  
▪ Panel Groundrules  
▪ Panel Interviews report | ▪ Panel Groundrules  
▪ Panel Interviews report | | | ▪ Various administrative documents  
▪ Learning materials  
▪ Panel interviews report |
| Mtg 2 – May 6 | ▪ SPU Detailed Overview  
▪ Water focus  
▪ DWW focus | ▪ Panel Charter | | Panel Groundrules | ▪ Learnings documents  
▪ Draft Panel Charter  
▪ Panel Groundrules |
| Mtg 3 – May 13 | ▪ Ethics Office  
▪ Solid Waste focus  
▪ Corporate focus | | | ▪ Panel Charter  
▪ Election of Panel Co-Chairs | ▪ Learnings documents |
| Mtg 4 – June 10 | 2012 focus group & employee survey results | ▪ SWOC  
▪ Customer 2020  
▪ SPU Promise (mission, vision, values, roles, focus areas) | | | ▪ Customer/Employee feedback  
▪ SWOC list  
▪ Customer 2020  
▪ SPU Promise |
| Mtg 5 – June 18 | Intro: Decision Lens | ▪ Prior meeting review  
▪ Strategic objectives/example KPIs | | | ▪ Draft strategic objectives and example KPIs  
▪ Decision Lens intro |
| Mtg 6 – July 1 | ▪ Prior meeting review  
▪ Weighting of strategic objectives: E-Team results; Panel engagement with tool | | Draft feedback on strategic objectives | Engage Decision Lens tool |
| Mtg 7 – July 15 | ▪ Prior meeting review  
▪ Baseline assumptions, service levels, financial concepts | | “Final” feedback on strategic objectives and weightings | ▪ Baseline assumptions |
| Mtg 8 – August 20 or 21 | ▪ Prior meeting review  
▪ Baseline results | | Draft feedback on baseline | ▪ Baseline rate revenue path |
| Mtg 9 – Sept 12 | ▪ Prior meeting review & review work to-date  
▪ Prep for Council & Interim Outreach | | “Final” feedback on baseline  
▪ Get organized for presentations | ▪ Summary of work to-date  
▪ Draft plan for Council presentation  
▪ Draft interim outreach plan |
| Mtg 10 – Sept 26 | Catch up as needed | | Catch up as needed | |