Seattle Public Utilities Customer Review Panel

Monday, November 2, 1pm - 3:30pm
Virtual Meeting

Meeting 20

Agenda

1. **Welcome/Today's Topics/GM's Comments** (5 min.)
   - Mami Hara

2. **Standing Items** (15 min.)
   a. Approval of Prior Meeting Summary (5 min)  
      - Karen Reed
   b. 2021 Budget Update (10 min)  
      - Paula Laschober

3. **Presentations**
   a. Future SBP Reporting - Recap, Capital & Next Steps (20 min)  
      - Natasha Papsoueva
      - Frank Coulter
   b. Seeds of Resilience Placeholder Proposal for SBP (15 min)  
      - Dani Purnell
   c. Strategic Business Plan Update (30 min)  
      - Dani Purnell, Vanessa Lund
      - Crosswalk of Changes to Plan from prior draft
      - Executive Summary
      - Next Steps/Schedule for Full Plan
      - Discussion – Questions & Feedback

4. **Panel Deliberations** - Letter Recommendations (60 min)  
   - Noel Miller/Panel

5. **Future Meetings:**
   - Meeting 21 - December 14, 2020

6. **Adjourn**