Seattle Public Utilities Customer Review Panel

Monday, August 10, 1pm – 3pm
Virtual Meeting
Meeting 18

Agenda

1. **Welcome/Today’s Topics/GM’s Comments** (10 min.) Mami Hara

2. **Standing Items** (30 min.)
   a. Approval of Prior Meeting Summary Karen Reed
   b. Schedule/plan for completing Panel’s 2021 – 26 SBP work Karen/Jonathan
   c. Financial/COVID impact update & Quarterly Update Paula Laschober
   d. Quarterly Reporting Natasha Papsoueva, Keri Burchard-Juarez

3. **Panel Discussion – CRP/SBP Process Review** (30 min) Noel Miller
   a. Recap: Panel’s Charge (Council Ordinance)
   b. What went well? What should we do differently?
      o Overall process – meetings, duration, prep
      o Products – presentations, materials, SBP Document, panel letter

4. **Presentations**
   a. Employee/Workforce Development Strategy (20 min) Robin Harris
   b. Green New Deal Executive Order (10 min) Ann Grodnik-Nagle

5. **Future Reporting Overview** (20 min) Natasha Papsoueva

6. **Future Meetings (3 hours each):**
   - Meeting 19 - September 14, 2020
   - Meeting 20 – November 2, 2020
   - Meeting 21 – December 14, 2020

7. **Adjourn**