Seattle Public Utilities Customer Review Panel
Monday, May 18, 1pm – 4pm
Virtual Meeting
Meeting 16

Agenda

1. **Welcome/Today’s Topics & Wayfinding** (5 min.) Mami Hara

2. **Standing Items** (35 min.)
   a. Approval of Prior Meeting Summary Karen Reed
   b. Communications to Panel
   c. Panel Questions Tracking List/Follow-up
   d. SPU in the News/GM Comments Mami Hara
   e. Discussion of proposed schedule/plan for reconvening/completing SBP Karen/Jonathan
   f. Proposal for Members with Expiring Terms to Continue Mami Hara

3. **SBP Draft Document Discussion** (60 min)
   - Walk through section by section, questions, comments from Panel Vanessa Lund, Dani Purnell

   BREAK (5 min)

4. **DRAFT Recommendations** (60 min) Noel Miller, Laura Lippman, Rodney Schauf
   - Draft Outline of Recommendations
   - Discussion/Deliberation

5. **2020 Next Panel Meeting—Date and Proposed Agenda Items** (10 min.) Karen Reed
   - Recap Follow-up questions

6. **Meeting 17, Friday, May 29, 1 - 4 pm**

7. Adjourn