Seattle Public Utilities Customer Review Panel

Meeting 14

Agenda

1. Welcome/Today's Topics & Wayfinding (5 min.)
   Mami Hara

2. Standing Items (20 min.)
   Karen Reed
   a. Review of Today's Agenda & Objectives
   b. Approval of Prior Meeting Summary
   c. Communications to Panel
   d. Panel Questions Tracking List/Follow-up
   e. SPU in the News/GM Comments
      • COVID Update
         Andrew Lee/Mami Hara

3. Follow-up from Prior Presentations
   a. Recap & Guidance: Planned Facilities Projects (20 min)
      Andrew Lee
   b. Panel Letter to King County (Wastewater Rates) (15 min)
      Noel Miller

4. Community Outreach - Summary and Findings (20 min)
   Vanessa Lund

   BREAK (5 min)

5. Strategic Business Plan Elements (60 min)
   Mami Hara/Dani Purnell
   a. Summary - Mission and Vision
   b. Draft Priority Areas and Goals
   c. Discussion
6. **2020 Next Panel Meeting—Date and Proposed Agenda Items** (5 min.)

Karen Reed

- Recap Follow-up questions
- Meeting 15, Monday, April 13, 1 - 4 pm *(tentative April 17)*
- Meeting 16, Friday, May 1, 9 am - noon
- Meeting 17, Monday, May 18, 1 - 4 pm
- Meeting 18, Friday, May 29, 1 - 4 pm

4. **Adjourn**