

# Seattle Public Utilities Customer Review Panel

Wednesday, February 26, 2020, 1pm - 4 pm

Seattle Municipal Tower, 4901 (49<sup>th</sup> Floor)

## Meeting 12

### Agenda

1. **Welcome/Today's Topics & Wayfinding** (5 min.) Mami Hara
2. **Standing Items** (30 min.) Karen Reed
  - a. Review of Today's Agenda & Objectives
  - b. Approval of Feb 14, 2019 Meeting Summary
  - c. Communications to Panel
  - d. Panel Questions Tracking List/Follow-up
  - e. SPU in the News/GM Comments
3. **Facilities - Investments and Options** (30 min) Ben Whitley
4. **Clean Cities & Homelessness Response** (30 min) Jeff Fowler, Idris Beauregard & Chris Wilkerson
- BREAK** (10 min)
5. **Rate Path Update** (30 min) Paula Laschober
6. **HDR Study & Accountability and Affordability Plan Update** (25 min) Keri Burchard-Juarez, Jonathan Swift
7. **Customer Outreach Update** (5 min) Dani Purnell
8. **2019 Next Panel Meeting—Date and Proposed Agenda Items** (5 min.) Karen Reed

- **Recap Follow-up questions**
- Meeting 13, Friday, March 20, 1 - 4 pm
- Meeting 14, Tuesday, March 31, 1 - 4 pm
- Meeting 15, Monday, April 13, 1 - 4 pm
- Meeting 16, Friday, May 1, 9 am - noon
- Meeting 17, Monday, May 18, 1 - 4 pm
- Meeting 18, Friday, May 29, 1 - 4 pm

## 9. **Adjourn**