Seattle Public Utilities Customer Review Panel
Monday, January 13, 2020, 1pm – 4 pm
Seattle Municipal Tower, 4901 (49th Floor)

Meeting 9

Agenda - REVISED

1. Welcome/Today’s Topics (20 min.) Mami Hara

2. Standing Items (50 min.) Karen Reed
   a. Review of Today’s Agenda & Objectives
   b. Approval of December 17, 2019 Meeting Summary
   c. Communications to Panel
   d. Panel Questions Tracking List/Follow-up
      • King County Wastewater Contract Update Andrew Lee
      • Street Car Utility Relocations Tanya Treat
      • CSO Consent Decree Status Ben Marre
      • Compliance with nutrients in the waste stream regulations Ben Marre
   e. Quarterly Reports Natasha Papsoueva, Paula Laschober, Tanya Treat
   f. SPU in the News/GM Comments

3. Priority Action Plan Status (1 hour 20 min) Corinna DeLeon
   a. Drainage and Wastewater (30 min)

BREAK (10 min)
   b. Facilities (30 min) Ben Whitley
   c. Human Resources (10 min) Robin Harris
   d. Information Technology (10 min) Natasha Papsoueva

4. 5 Questions Survey (20 min) Karen Reed
   a. CAC Feedback
5. **2020 Next Panel Meeting—Date** (2 min.)

- Meeting 10, Friday, January 31, 1 - 4 pm
- Meeting 11, Friday, February 14, 11:30 am - 2:30 pm (lunch provided)
- Meeting 12, Wednesday, February 26, 1 - 4 pm
- Meeting 13, Friday, March 20, 1 - 4 pm
- Meeting 14, Tuesday, March 31, 1 - 4 pm

6. **Adjourn**