Seattle Public Utilities Customer Review Panel

Wednesday, December 5, 2018
1 p.m. - 3:30 p.m.
Seattle Municipal Tower, 4901 (49th Floor)

Meeting 2

Agenda

1. Welcome, Introductions (10 min.)  Mami Hara

2. Standing Items (10 min.)  Karen Reed
   a. Review of Today’s Agenda & Objectives
   b. Approval of October 3, 2018 Meeting Summary
   c. Communications to Panel
      i. Oct. 24 Joint CAC meeting
      ii. Other
   d. Panel Questions Tracking List/Follow-up

3. Centering on Race & Advancing Equity as a Community Centered Utility (40 min.)  Mami Hara/Michael Davis  Panel Discussion

   BREAK (10 min)

4. Q3-2018 Strategic Business Plan Update (10 min.)  Natasha Papsoueva

5. Q3-2018 Financial Status (10 min.)  Cameron Findlay

6. Major Project Update:
   a. Ship Canal Water Quality Project (20 min.)  Keith Ward
   b. Move Seattle (20 min)  Bill Benzer (PDEB), Shannon Kelleher (DWW), Jon Ford (Water)

7. Approval of Panel Charter (5 min.)  Karen Reed
8. **Election of Panel Chair, Vice Chair** (10 min.)

Karen Reed

9. **2019 Q1 Panel Meeting—Date and Proposed Agenda Items** (2 min.)
   - 2018 Q4 Strategic Business Plan Update
   - 2018 Financial Metrics
   - Major project update: Move Seattle
   - Continued discussion: SPU as a Community Centered Utility
     - Race and Social Justice
     - Risk and Resiliency
     - Accountability & Affordability

10. **Adjourn**