

# Seattle Public Utilities Customer Review Panel

Wednesday, December 5, 2018

1 p.m. - 3:30 p.m.

Seattle Municipal Tower, 4901 (49<sup>th</sup> Floor)

## Meeting 2

### Agenda

1. **Welcome, Introductions** (10 min.) Mami Hara
2. **Standing Items** (10 min.) Karen Reed
  - a. **Review of Today's Agenda & Objectives**
  - b. **Approval of October 3, 2018 Meeting Summary**
  - c. **Communications to Panel**
    - i. Oct. 24 Joint CAC meeting
    - ii. Other
  - d. **Panel Questions Tracking List/Follow-up**
3. **Centering on Race & Advancing Equity as a Community Centered Utility** (40 min.) Mami Hara/Michael Davis  
*Panel Discussion*
- BREAK (10 min)**
4. **Q3-2018 Strategic Business Plan Update** (10 min.) Natasha Papsoueva
5. **Q3-2018 Financial Status** (10 min.) Cameron Findlay
6. **Major Project Update:**
  - a. Ship Canal Water Quality Project (20 min.) Keith Ward
  - b. Move Seattle (20 min) Bill Benzer (PDEB), Shannon Kelleher (DWW), Jon Ford (Water)
7. **Approval of Panel Charter** (5 min.) Karen Reed

8. **Election of Panel Chair, Vice Chair** (10 min.)

Karen Reed

9. **2019 Q1 Panel Meeting—Date and Proposed Agenda Items** (2 min.)

- 2018 Q4 Strategic Business Plan Update
- 2018 Financial Metrics
- Major project update: Move Seattle
- Continued discussion: SPU as a Community Centered Utility
  - Race and Social Justice
  - Risk and Resiliency
  - Accountability & Affordability

10. **Adjourn**