Seattle Public Utilities Customer Review Panel

Wednesday, October 3, 2018
1:00 PM to 4:00 PM
Seattle Municipal Tower, 4901 (49th Floor)

Meeting 1

Agenda

1. Welcome, Introductions and Thank-You (15 min.)  Mami Hara

2. Panel's Role, Review and Approval of Agenda (5 min.)  Karen Reed

3. SPU and Strategic Business Plan (5 min.)  Dani Purnell

4. General Manager Perspective Presentation, Q&A (25 min.)  Mami Hara

5. Strategic Business Plan 2018 - Performance Update, Q&A (50 min.)  Brian Medford, Cameron Findlay, SPU Staff
   - Q2 Performance Levels and Investment Action Plan Updates
   - Rate Path and Financials Update
   - Council Amendments Deliverables Update
     - Affordability and Accountability Framework
     - Risk and Resiliency Framework
     - Expanded Revenue
     - System Development Charges
     - Efficiencies
     - Utility Tax Transparency
   - Q&A

   --Break (10 min.)--

6. Panel Expectations (20 min.)  Karen Reed
   - Strategic Business Plan 2018 (Existing) - What information is most helpful to track?
   - Strategic Business Plan 2021 (Future) - What is important to Panel members in terms of information provided, how Panel is engaged in Plan development?
7. **Panel Charter and Process** (25 min.)
   - Proposed ground rules (potential action item)
   - Review of draft Panel Charter
   - Housekeeping (binders, contact info, chair, etc.)
   - Panel members role representing stakeholder group interests

Karen Reed

8. **Panel 2-Year Work Plan Outline** (5 min.)
   - Dani Purnell

9. **December meeting date and agenda** (5 min.)
   - Karen Reed
   - Tentative Times: December 5, 10 or 12
   - Agenda:
     - Strategic Business Plan 2018 - Q3 Reporting
     - Framework for Strategic Business Plan 2021
     - SPU Current State and Trends
     - Major Project Updates: Ship Canal Water Quality Project, Move Seattle
   - Invitation to Attend: ALL Community Advisory Committee Meeting Oct. 24, 5:30-8:30

10. **Adjourn**