

# Seattle Public Utilities Customer Review Panel

Wednesday, October 23, 2013, 12:30 – 3:30 p.m.

**NOTE TIME CHANGE**

SPU Conference Room #4901  
Seattle Municipal Tower

## Meeting 13

### Proposed Agenda

1. **Welcome, Introductions** (5 min.)
2. **Review and Approval of Agenda** (3 min.)
3. **Review and Approval of Meeting 12 Summary** (3 min.)
4. **Strategic Framework Discussion** (45 minutes)
  - a. Panel weightings of strategic framework: some thoughts on next steps – Ray, Melina
  - b. Review of comparative results – Martin
  - c. Review of strategic objectives' definitions – Nancy
5. **Baseline Prioritization** (45 minutes) Keith Hinman
6. **Interim Outreach Content** (60 minutes) Karen Reed, Michael Davis, Joe LePla
7. **Proposed Agenda for Meeting 14** (Wednesday, November 13) (4 min.)
  - Introduction to benchmarking/efficiencies work
8. **Adjourn**