

SPU Source Control: Spill Response and Water Quality Investigations

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Seattle
 Public
Utilities

Source Control Program

- Business Inspections
- Stormwater Facility Inspections
- Illicit Discharge Detection and Elimination
- **Spill Response**
- **Water Quality Investigations**

What's the Difference?

Spill

- Spills are active discharges where there is an imminent threat to the environment (immediate clean up is needed)

SWQ Investigations

- A situation where there is not an active imminent threat to the environment (education and technical assistance is needed)

SPU Spill Responders

- Network of SPU employees
- Available 24/7
- Goal is to protect SPU system and the environment
- Under rigorous training
- Train annually
- Meet quarterly



Training

- Hazardous Materials Emergency Response Technician (ERT) 24HR (In House)
- Hazardous Waste Operations and Emergency Response (HAZWOPER) 40 HR
- National Incident Command & Management System
- Annual refresher for HAZWOPER and ERT
- Advanced Respiratory Protection



Responsibilities of Spill Responders

- Site Safety & Security
- Spill Cleanup / Containment
- Infield regulatory reporting
- Document spill activities
- Act as a technical resource
- Incident Command (as warranted)
- Mobilize SPU Resources (including contractors)
- Coordinate with response agencies (USCG, ECY, EPA)



Available Equipment



- 16' 75HP Aluminum Boat
- Spill Response Trailer
- Cache of absorbents
- Monitoring equipment
- Sampling equipment
- Spill Response Van
- Containment / Decon Equipment
- Portable 800Mhz Radio



How Dispatch Occurs

- **Citizen or agency report to Operations Response Center(ORC)**
- **Dispatcher gathers vital information and logs it into intake page**
 - Type of material and quantity , location, contact info, description of issue
- **Alphanumeric page generated and Spill Responder automatically activated**
- **Spill Responder gathers initial data and reports to scene immediately**

Approximately 125-150 spill responses per year

Interagency Cooperation

Typical Response Partners:

- WA Ecology
- Seattle Transportation
- Seattle Fire
- Seattle Police
- Seattle Harbor Patrol
- King County Industrial Waste
- King County Metro Transit
- King County Surface Water
- EPA
- WSDOT
- Coast Guard



King County



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Interagency Cooperation

Minor Incidents

- ❑ SPU response as primary regulatory agency
- ❑ Communication with Ecology Responders

Moderate Spills

- ❑ SPU may respond as initial agency and communicate back with en route Ecology Responders
- ❑ SPU may coordinate contractor resources depending on affected area.
- ❑ No predetermined roles but usually arranged in first few minutes of response utilizing ICS
- ❑ Coordinated Public Information

Major/Large Spills

- ❑ SPU will take an investigative, response, unified command and public information role as needed

BNSF Train Derail



Accident I5- Milk Spill



Water Quality Investigation Program

- SPU Web Form
- WQ Hotline
- ERTS
- ORC Dispatch

The screenshot shows the 'Pollution Report Form' on the Seattle Public Utilities website. The header includes the Seattle.gov logo and the text 'Seattle Public Utilities'. Below the header, the form title 'Pollution Report Form' is followed by a brief description of the service. A list of instructions specifies when not to use the form: for surface flooding, chemical spills, emergencies, and potential water leaks. A confidentiality notice is also present. The 'Contact Information (optional)' section contains input fields for Name, Street address, Zip Code, Day Phone (with area code), Alternate Phone (with area code), and E-mail. The form is titled 'Surface Water Quality Problem:' at the bottom.

HOTLINE

**Only Rain
Down the Drain**

Stormdrains are for stormwater
Please report violations

(206) 684-7587

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WQ Investigation Process

- Receive call
- Gather initial information (generate map, check for prior reports, etc.)
- Conduct site visit to gather information
- Determine outcome
- Call back reporting party with results of investigation

Approximately 300-350 calls per year

‘Typical’ Water Quality Investigations

- Leaking Vehicles
- Business Not Implementing Best Management Practices (BMPs)
- Broken Private Side Sewer Lines
- Abnormal Surface Water Conditions (green, white)
- Illicit Discharges



Example of a Water Quality Investigation

The Issue: Several reports of discolored water from an outfall.

Initial response to location - no pollutant in system

- **Survey area looking up stream**
 - Nothing found, last MH below summer lake level
- **Sample water in outfall**
 - Samples indicate products associated with sewage



Develop Response & Sample Plan

- Local business on the look out & reporting issue immediately
 - Lake level delay causing problem again
- Key response locations to isolate key sections of the drainage basin
 - Poor results after several events (lake level)
- Sample key points in basin
 - Identified hot spots and isolated sections of the system

CCTV of Hotspot area

- Found illicit connection (office building)



Next Day....



So then...

- **Consult with monitoring group**
 - Installation of pH and flow monitors to automatically page SWQ group with events
- **Alarms initiated the response plan**
- **Two weeks and five alarms later we found an active discharge in the pipe**



Enforcement

- Source Control team uses education, technical and enforcement to get compliance with Seattle Stormwater Code.
- Generally issue 20 - 30 Notices of Violation per year
- Issue penalties and suspended penalties (when appropriate)
- Generally, penalties are associated with negligence
- Use Ecology enforcement matrix to determine penalty amounts

We Depend on the Citizens of Seattle

If you see something, say something 😊

Only Rain Down the Drain!



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